4th Revised A.C.C. Sheet No. 1

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ARIZONA

Cancelling <u>3rd Revised</u> A.C.C. Sheet No. <u>1</u>

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TARIFF SCHEDULES

applicable to

TELEPHONE SERVICE

of

VERIZON CALIFORNIA INC.

in the State of

**ARIZONA** 

These tariff schedules have been regularly filed with the Arizona Corporation Commission and are the effective rates and rules of this utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the utility has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

	(continued)	
Advice Letter No. 211	Issued By	Date Filed JUN 28, 2002
Decision No.	Director Regulatory Affairs	Effective 7-1, 2002

ADMINISTRATIVELY
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#### **VERIZON CALIFORNIA INC.**

## **ORIGINAL**

4th Revised A.C.C. Sheet No. AA-1

Cancelling 3rd Revised A.C.C. Sheet No. AA-1

### **ARIZONA**

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#### PRELIMINARY STATEMENT

#### LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	Number of <u>Revision</u>
1	4th *
2	2nd
3	2nd
4	4th *

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(continued)

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Decision No		Director Regulatory Affairs

Date Filed FEB 07, 2003

Effective 3-10, 2003

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DECISION #: 58720

2nd Revised A.C.C. Sheet No. AA-2

Cancelling 1st Revised A.C.C. Sheet No. AA-2

**ARIZONA** 

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#### SCHEDULE NO. AA

#### PRELIMINARY STATEMENT (continued)

#### TERRITORY SERVED - DESCRIPTION OF SERVICE

- Α1 Exchange telephone service
  - B1 Territory served

VERIZON CALIFORNIA INC. - Arizona renders exchange telephone service throughout the territory served by it, as shown on the maps filed with its schedules of rates.

B2 Description of service

The exchanges, central offices of exchange areas, types of switchboard equipment, and hours of service are shown below:

	i ype oi	
Name of Exchange	Switchboard Equipment	Hours of Service
Bouse	Automatic Switching	Continuous
Ehrenberg	Automatic Switching	Continuous
Palo Verde	Automatic Switching	Continuous
Parker	Automatic Switching	Continuous
Parker Dam	Automatic Switching	Continuous
Poston	Automatic Switching	Continuous

Tuno of

- A2 Toll telephone service
  - The utility provides toll service between its exchange and its toll stations and between such points and other points in the State of Arizona, over its lines or lines of connecting utilities, at rates shown in the applicable tariff schedules of the utility or its connecting utilities.

(continued)

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Date Filed JUN 28, 2002

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**ADMINISTRATIVELY** APPROVED FOR FILING

2nd Revised	A.C.C. Sheet No.	AA-3
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Cancelling 1st Revised A.C.C. Sheet No. AA-3

	SCHEDULE NO. AA
	PRELIMINARY STATEMENT (continued)
SYMBOLS	
The	following symbols are applicable to all tariff schedules and rules of the utility.
(C)	To signify changed listing, rule or condition which may affect rates or charges
(D)	To signify discontinued material, including listing, rate, rule or condition
(1)	To signify increase
(L)	To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition
(N)	To signify new material, including listing, rate, rule or condition
(R)	To signify reduction
(T)	To signify change in wording of text, but no change in rate, rule or condition

Date Filed JUN 28, 2002 Advice Letter No. 211 Issued By Effective 7-1, 2002 Decision No. Director Regulatory Affairs

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### **ARIZONA**

PRELIMINARY STATEMENT (continued)  NUMERICAL LIST OF SCHEDULES  Schedule  Number Title	
Schedule Number Title	
Number <u>Title</u>	
AA Preliminary Statement AB Exchange Area Maps AC Rules A-1 Network Access Line Service A-2 Outside Plant Facilities A-3 Reserved for Future Use A-4 Interconnect Service Charges A-5 Service Connection Charges A-6 Directory Listing A-7 Inside Wire Maintenance Service A-8 Reserved for Future Use A-9 Employees' Service A-10 Interexchange Receiving Service A-11 Joint User Service A-12 Miscellaneous Billing Service A-13 Digital Centrex Service A-14 Switched Data Service A-15 Customer Owned Pay Telephone (COPT) Service A-16 Promotions B-1 Message Toll Telephone Service B-2 Wide Area Telephone Service B-3 Reserved for Future Use C-1 Private Line Services L-1 Mobile Telephone Service L-2 Reserved for Future Use Discontinued Services	(T) (N)
(continued)	

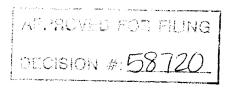
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1st Revised A.C.C. Sheet No. AB-1

Cancelling Original A.C.C. Sheet No. AB-1

ARIZONA

SCHEDULE	NO.	AΒ

#### **EXCHANGE AREA MAPS**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown on each sheet.

Sheet	Number Revision	
1	1st	*
2	1st	*
2 3	1st	*
4	1st	*
4 5	1st	*
6	1st	*
7	1st	*
8	1st	*
9	1st	*
10	1st	*
11	1st	*
12	1st	*
13	1st	*

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Cancelling Original A.C.C. Sheet No. AB-2

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### **EXCHANGE AREA MAPS (continued)**

#### MAPS OF EXCHANGE AREAS AND BASE RATE AREAS

Revision	Sheet		
Number	Number	<u>Title</u>	
1st	3	Ehrenberg Exchange	( <u>Ť</u> )
1st	4	Ehrenberg Base Rate Area	
1st	5	Bouse Exchange	
1st	6	Bouse Base Rate Area	
1st	7	Palo Verde Exchange	
1st	8	Parker Exchange	
1st	9	Parker Base Rate Area	
1st	10	Parker Dam Exchange	İ
1st	11	Parker Dam Base Rate Area	
1st	12	Poston Exchange	1
1st	13	Poston Base Rate Area	(T)

(continued)

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**ARIZONA** 

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	(continued)	
	EXCHANGE AREA MAPS (continued)	(N)
	SCHEDULE NO. AB	(N)

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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
	(continued)	
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\_\_\_\_\_\_1st Revised A.C.C. Sheet No. \_\_AB-5

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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
	(continued)	
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1st Revised A.C.C. Sheet No. AB-7

Cancelling Original A.C.C. Sheet No. AB-7

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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
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	(continued)	
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	(continued)	
	EXCHANGE AREA MAPS (continued)	(N)
	SCHEDULE NO. AB	(N)

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1st Revised	A.C.C. Sheet No.	<u>AB-9</u>

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	SCHEDULE NO. AB	(N)		
	EXCHANGE AREA MAPS (continued)	(N)		
	(continued)			

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**VERIZON CALIFORNIA INC.** 

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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
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1st Revised	A.C.C.	Sheet No.	<u>AB-11</u>
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	SCHEDULE NO. AB	(N)
	EXCHANGE AREA MAPS (continued)	(N)
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EXCHANGE AREA MAPS (continued)	(N)
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<u>1st Revised</u> A.C.C. Sheet No. <u>AB-13</u>

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	SCHEDULE NO. AB	(N)
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7th Revised

A.C.C. Sheet No. AC-1

#### SCHEDULE NO. AC

#### **RULES**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 59 of this schedule are effective as of the date shown on each sheet.

	Number of		Number of		Number of
<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	Sheet	Revision
1	8th *	29	2nd *	44	1st
1 2	1st	30	2nd *	44A	1st
3	2nd	31	2nd *	44B	1st
4	1st	31A	1st	44C	1st
	1st	31A.1	2nd *	44D	1st
5 6 7	2nd	32	1st	44E	1st
7	1st	33	1st	44F	1st
8	1st	33A	1st	44G	1st
9	1st	33B	1st	44H	1st
10	1st	34	1st	441	1st
11	1st	34A	1st	44J	1st
12	1st	35	1st	45	1st
13	1st	36	1st	46	2nd
14	1st	37	1st	47	1st
15	1st	37A	1st	48	1st
16	1st	37A.1	1st	48A	1st
17	2nd	37A.2	1st	49	1st
18	1st	37A.3	1st	49A	1st
19	1st	37B	1st	50	1st
20	1st	37C	1st	51	1st
21	1st	37D	1st	52	1st
22	1st	38	1st	53	1st
23	1st	39	1st	53A	1st
24	1st	40	1st	54	1st
25	1st	40A	1st	55	1st
26	1st	40B	2nd	56	1st
26A	1st	40C	2nd	57	1st
27	1st	41	1st	58	2nd
28	1st	42	1st	59	1st
		43	1st	60	1st

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Advice Letter No. 217

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Issued By

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## **ARIZONA**

SCHEDULE NO. AC RULES (continued)

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1	Definitions	AC-4
2	Description of Service	AC-16
3	Application for Service	AC-19
4	Contracts	AC-23
5	Establishment and Reestablishment of Credit	AC-24
6	Deposits	AC-26
7	Notices	AC-28
8	Rendering and Payment of Bills	AC-29
9	Discontinuance, Refusal and Restoration of Service	AC-32
10	Rates and Optional Rates	AC-38
11	Temporary Service	AC-39
12	Interruptions and Failures of Service	AC-40
13	Outside Plant Facilities and Service Connections	AC-41
14	Telephone Directories, Listings and Numbers	AC-45
15	Customer's Private Service Not for Public Use	AC-47
16	Business and Residence Service	AC-48
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SCHEDULE NO. AC

RULES (continued)

INDEX TO RULES (continued)

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17	Priority of Establishment and Supersedure of Service	AC-49
18	Right of Access	AC-50
19	Connection of Service and Facilities on Premises of Customer	AC-51
20	High Toll Usage Monitoring and Notification Procedures	AC-56
21	Termination Liability	AC-58

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\_ A.C.C. Sheet No. <u>AC-4</u>

#### SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS**

For the purpose of these tariff schedules the terms and expressions listed below shall have the meanings set forth opposite

ACCESS LINE - A communications facility that connects service from a common distribution source to the service access point. (See Network Access Lines.)

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permits transmission of sound between the customer's telephone instrument and customer premises equipment.

ACTUAL COST - Actual cost refers to the cost of materials plus the rate per hour at the utility's construction labor rate.

ADDITIONAL LISTINGS - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ADVANCE IN AID OF CONSTRUCTION - Funds provided to the utility by the applicant under the terms of a construction agreement, which may be refundable.

AIR LINE MILE - As used in connection with air line mileage measurements in determining charges, means statute mile or 5,280

APPARATUS - Electrical or mechanical equipment in whole or in part provided by the utility in the provisin of various services.

APPLICANT - The person or agency requesting the utility to supply telephone service.

APPLICATION - A request to the utility for telephone service, as distinguished from an inquiry as to the availability or charges for such service.

ARIZONA CORPORATION COMMISSION - The utilty regulatory body of the State of Arizona having jurisdiction over public service corporations operating in Arizona.

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SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

BASE RATE AREA - A more closely built-up section of the exchange area in which the basic access line rates apply without outside plant facility charges.

BASIC EXCHANGE SERVICE - Service provided to business or residential customers at a flat or measured rate which affords access to the telecommunications network.

BATTERY POWER - A source of electrical energy furnished for the operation of telephone equipment.

BILLING PERIOD - The time interval between the issuance of two consecutive bills for utility service.

BURIED WIRE OR CABLE - A wire or cable designed for use in underground construction and utilized in extending the utility's outside plant facilities.

BUSINESS SERVICE - Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of service is principally or substantially of a business, professional, or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

CENTRAL OFFICE - The switching equipment and operating arrangements which provide exchange and long-distance service to the public and interconnection of customer telecommunication services.

CENTREX SERVICE - A central office based touch-tone service provided from the utility's suitably equipped digital central office facilities for business customers. This offering is a central office service which is an alternative to customer PBX, multifunction and key systems.

CIRCUIT - An outside plant facility used for the transmission of electrical energy in the furnishing of telephone and other communications service.

COMMISSION - The utility regulatory body of the State of Arizona.

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#### SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS** (continued)

DIAL TELEPHONE SERVICE - Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's telephone is equipped with a dial for use in originating calls.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

DIRECTORY LISTINGS - Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer in the alphabetical section.

DISCONNECT - A discontinuance of service in which the outside plant facilities used in the service are made available for use for another service.

DISTRIBUTION FACILITIES - The utility's cables, wires, and associated supporting structures and appurtenances located in dedicated streets and utility easements, designed to serve more than one property, and extending from the serving central office to the points of connection with service connection.

EMERGENCY - A situation which exists when serious sickness, public safety, necessity, or war conditions are involved.

EXCHANGE - A telephone system providing service within a specified area as shown on maps filed elsewhere in the tariff schedules.

EXCHANGE AREA - An area shown on maps filed in tariff schedules within which the utility holds itself out to furnish exchange telephone service from one or more central offices serving that area.

EXCHANGE MESSAGE - A completed telephone call between telephones in the same exchange area.

EXCHANGE SERVICE - Telephone service furnished within an exchange area.

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#### SCHEDULE NO. AC

#### RULE NO. 1

### **DEFINITIONS** (continued)

EXTENDED AREA SERVICE - Exchange service available to customers in a particular exchange for communication throughout that exchange and other designated areas in accordance with the provisions of the tariffs.

FACILITIES - Service or equipment that is installed or established to serve a particular purpose.

FICTITIOUS NAME - A name or style employed by an individual or a concern to direct attention to a commodity or service or for any purpose other than the actual conduct of the business.

FLAT RATE SERVICE - Exchange service furnished at a fixed charge.

FOREIGN ATTACHMENT - Equipment or facilities not owned, furnished, or authorized by the utility which are attached or connected to and used with exchange telephone facilities.

HARM - Harm consists of hazards to personnel, damage to utility equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm includes, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to utility equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and utility equipment by means of mutual inductance between an inductor in the utility equipment and a customer-provided inductor external to the utility equipment.

INSIDE WIRE - Wire on the customer's side of the point of demarcation.

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#### SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS** (continued)

INTERCONNECTION - The method by which network access lines facilities of a utility are arranged to transmit to or receive information from customer-provided equipment.

INTERFACE - The point of interconnection between terminal equipment and telephone network access lines.

JACK - Standard or miniature (modular) connecting device used in connection with apparatus.

JOINT USER - An individual or concern authorized by the utility and the customer to share in the use of the customer's business telephone service.

LOCAL SERVICE - Service or other apparatus in an exchange area for communication between telephones within that exchange.

MILEAGE - Term used in measuring and charging for outside plant facilities.

MULTILINE ACCESS LINE SERVICE - Exchange service furnished by means of a network access line to the utility's central office. Multiline service is applicable when a customer requests two or more access lines.

NETWORK ACCESS LINE - An outside plant facility from the telephone company's central office to a customer's premises which provides direct access to the local exchange and/or the toll switching networks.

900 BLOCKING - A central office call blocking service that allows the utility's residential and business subscribers to block calls placed from their phones to all 900 NXXs.

NONRECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly rates.

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#### **ARIZONA**

Cancelling Original

#### SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS** (continued)

ONE-PARTY SERVICE - Exchange service furnished by means of a network access line or outside plant facility assigned for the use of one customer only.

OUTSIDE PLANT FACILITIES - The connecting facilities over which telephone service is provided a customer, and includes but is not restricted to, open wire, aerial, and underground cable and wire.

PAY TELEPHONE SERVICE - Pay telephone service is classified as public and non-public telephone service. Public pay telephone service is that service rendered at public or semipublic locations which are generally accessible to the general public or a limited public. Nonpublic pay telephone service is for the private use of the subscriber whose telephones are located in areas not generally accessible to the general public.

PERMANENT DISCONNECT - A discontinuance of service in which the access line and outside plant facilities used in the service are immediately made available for use for another service.

PERSON - Any individual, public agency, partnership, corporation, or other organization operating as a single business entity.

POCKET PAGING SERVICE - A one-way service from any wire telephone in an exchange equipped for this service to a pocket receiver equipped for such service within the range of the pocket paging base station of the same exchange. The utility undertakes only to transmit a signal for the purpose of actuating a signal on the pocket receiver and accepts no responsibility for the transmission of further intelligence.

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SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS** (continued)

POINT OF DEMARCATION - The protective connecting arrangement where the Utility's facilities terminate on the customer's premises.

PREMISES - In multiple occupancy buildings, a customer's premises are confined to that portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises include the buildings occupied by the customer or the same continuous property and not separated by public thoroughfare or by property occupied by others.

PRIVATE BRANCH EXCHANGE (PBX) ACCESS LINE SERVICE - Exchange service furnished by means of one or more network access lines to the utility's central office, to be used with customer-provided PBX equipment.

PRIVATE LINE - A dedicated circuit furnished for private use which is not connected to the public telephone network.

PUBLIC PAYSTATION SERVICE - Service furnished by the utility from a nonlisted pay telephone installed for the convenience of the public at locations chosen or accepted by the utility.

STANDARD NETWORK INTERFACE (SNI) - Utility provided termination unit placed at the point of demarcation.

	(continued)	
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Cancelling Original A.C.C. Sheet No. AC-12

#### **ARIZONA**

#### SCHEDULE NO. AC

#### RULE NO. 1

#### **DEFINITIONS** (continued)

RADIO TELEPHONE SERVICE - Is a communication service through a base station between a wire telephone and a mobile unit, between two mobile units, between a wire telephone and a fixed unit, or between a fixed unit and a mobile unit.

RECURRING FACILITY CHARGES - The additional charges for exchange telephone service based upon distance measurement for service furnished where outside plant facilities are applicable, or off the premises of the primary service.

REGISTERED PROTECTIVE CIRCUITRY - Separate, identifiable, and discrete electrical circuitry designed to protect the telephone network from harm which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, Subpart B, of Federal Communications Commission Docket 19528.

RESIDENCE SERVICE - Exchange telephone service furnished a customer at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

RESIDENTIAL SUBDIVISION DEVELOPMENT - Any tract of land which has been divided into four or more contiguous lots with an average size of one acre or less for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.

RULES - The regulations set forth in the tariffs which apply to the provision of telephone service.

SEMIPUBLIC PAYSTATION SERVICE - A customer service with a utility provided telephone equipped with a coin collecting device furnished for the use of the customer and the public in locations somewhat public in character.

SERVICE AREA - The territory in which the utility has been granted a Certificate of Convenience and Necessity and is authorized by the Commission to provide telephone service.

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	(continued)	

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>AC-13</u>

SCHEDULE NO. AC

RULE NO. 1

**DEFINITIONS** (continued)

SERVICE CONNECTION - Drop and block wiring or cable from the point of connection with the utility's outside plant facilities to the point of connection with the inside wiring at the premises served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or utility easement.

SERVICE CONNECTION CHARGE - A charge intended to cover in part certain operating expense incident to the establishment of telephone service and the connection of the service with the telephone system. Nonrecurring charges for construction of outside plant facilities shown in Schedule No. A-2 do not constitute a service connection charge.

SPECIAL BILL - A bill for accumulated exchange and toll charges rendered at such time as the amount of the unpaid charges, billed and unbilled, materially exceeds the amount of any prepaid charges or any deposits made in connection with the particular service.

SUBDIVISION - Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more nontemporary network access lines at a density of at least one per acre.

SUPERSEDURE - The transfer of a customer's complete service, including the telephone number, from one party to another with no change in type or location of the equipment or wiring and including the resonsibility for payment of outstanding charges against the service.

TARIFF - The schedule of rates to be charged for utility services, together with the rules and regulations that governs the conditions of service to utility customers.

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#### SCHEDULE NO. AC

#### RULE NO. 1

#### DEFINITIONS (continued)

TARIFF SHEET - An individual sheet of the tariff schedules.

TEMPORARY DISCONNECT - A temporary discontinuation of service in which the access line, outside plant facilities, and telephone number are held available for resumption of service.

TEMPORARY SERVICE - Service required temporarily, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, service to summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, election service or other service of a similar nature where it is definitely known that service will not be permanent.

Service for a specified short term to premises or enterprises normally permanent in nature.

Service to projects of abnormal risk or of unpredictable duration, such as mine development, oil well drilling, or lumbering operations.

TERMINAL EQUIPMENT - The equipment through which communication services are furnished.

TOLL MESSAGE - A completed telephone call via the established toll network.

TOUCHTONE SERVICE - A service permitting the use of pushbutton equipped telephone sets instead of rotary dial equipped telephone sets to originate calls.

TRADE NAME - The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

TRENCHING COSTS - Cost of excavating, backfilling, and compacting, and where necessary, cost of breaking and repaving pavement and of restoring landscaping.

TRUNK LINE - A network access line from one central office to another or between PBX system and a utility central office.

	(continued)	
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# SCHEDULE NO. AC RULE NO. 1 **DEFINITIONS** (continued) UNDERGROUND SUPPORTING STRUCTURE - Conduit, manholes, handholes, and pull boxes where and as required, plus trenching costs as defined in Trenching Costs above. UTILITY - The Public Utility named herein. See also Company. (continued)

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A.C.C. Sheet No. AC-16

SCHEDULE NO. AC

#### RULE NO. 2

#### DESCRIPTION OF SERVICE

Α1	General
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- B1 Exchange service is available by means of outside plant facilities owned and maintained by the utility and operated from central offices designated by the utility. In certain exchanges extended service is furnished with availability of exchange service to other company exchange areas.
- B2 Toll service is furnished either by means of the utility's toll lines or lines of a connecting utility or both.
- B3 The utility furnishes rotary dial and touchtone telephone access service.
- B4 The exchange areas generally include one base rate area and a suburban area outside the base rate area.
- A2 Service

The utility furnishes local exchange network access line service in its service territory in accordance with its effective tariff schedules and, in general, as follows:

- B1 Classes of service furnished
  - C1 Business service
  - C2 Residence service
- B2 Types of service furnished
  - C1 Flat rate service
  - C2 Paystation service

(continued)

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		SCHEDULE NO. AC		
		RULE NO. 2		
	Ε	DESCRIPTION OF SERVICE (continued)		
A2	Service (continued)			
	B3 Grades of service furnished			
	C1 In general the following grad	des of service are furnished		
	Grade of Service		Area Applicable	
	D1 One-party line service D2 Multiline D3 PBX D4 COPT Access Line	)	B.R.A. <sup>1</sup> B.R.A. <sup>1</sup> B.R.A. <sup>1</sup> B.R.A. <sup>1</sup>	
				(D)
				(L)
А3	Bell limitations			
	B1 Based on operating practices an connected to a circuit.	d conditions, the utility may request the co	ustomer to limit the number of be	ells
Α4	Private lines (Non-network access line	es)		(T)
	Private lines will be provided solely for the public telephone network.	or communication between points connect	ed thereon, and will not be conn	ected with
1 (L)	B.R.A. = Base Rate Area  Material rearranged on page.			(L)
		(continued)		
			Service Servic	
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SCHEDULE NO. AC

RULE NO. 2

DESCRIPTION OF SERVICE (continued)

A3 Ser	mipublic paystation service
	mipublic paystation service will be furnished in semipublic locations; in locations where there is a collective use of the rvice by a number of guests, members, employees, or occupants; or in locations where there is a combination of public

and customer usage.

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					SCHEDULE NO. AC	•	
					RULE NO. 3		
					APPLICATION FOR SERVICE		
11	Арр	licatio	on for service				
	В1				may be required to sign an appl precedent to the initial establish	lication for the service desired, or ment of service.	n a form
	В2	The	application will	generally set forth	the following information:		
		C1	Name or name	es of applicant(s).			
		C2	Service addres	ss or location and	telephone number.		
		С3	Billing address	s, if different than s	service address.		
		C4	Address and to	elephone number	where service was provided pre	eviously.	
		C5	Date applicant	will be ready for s	service.		
		C6	Indication of w	hether premises h	ave been supplied with telepho	ne utility service previously.	
		C7	Class of service	ce to be provided.			
		C8	Indication of w	hether applicant is	s owner or tenant of or agent for	r the premises.	
۹2				new applicant for itility's application		designated place of business to	produce proof
43					d when joint-user service or dire	ectory listing in connection with b service is requested.	usiness service
·					(continued)		
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#### RULE NO. 3

#### APPLICATION FOR SERVICE (continued)

- A4 The utility may accept an oral or written application from a customer for additions to or changes in the present service of the customer.
- A5 Any application is merely a request for service and does not in itself bind the utility to furnish the service except under reasonable conditions as set forth in the tariff schedules, nor does it bind the applicant to take service.
- A6 Cancellation of application

An application for service cancelled by the applicant or by the utility prior to the establishment of the service applied for is subject to the following conditions:

- B1 Cancelled by applicant
  - C1 If cancellation of an application for service is requested by the applicant prior to the time service is connected, the application will be cancelled by the utility and the utility will collect all charges applicable to any service actually installed at the time of the requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with the tariff schedules.
  - C2 If cancellation of an application for service is requested by the applicant subsequent to the connection of service, such cancellation will be considered as an order to discontinue service and the utility will collect all charges applicable to the connection of service. The minimum requirements of the rate schedule under which service is furnished will apply.

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	SCHEDULE NO. AC
	RULE NO. 3
	APPLICATION FOR SERVICE (continued)
A6	Cancellation of application (continued)
	B2 Cancelled by the utility
	C1 If applicant refuses to comply with the requirements set forth in the utility's tariff schedules prior to the establishment of service, the utility will cancel the application, in which case any amounts collected from the applicant will be refunded.
Α7	Limit of conversation and emergency use
	Applications for party line service will be accepted by the utility with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line or where the use may be such as to cause disturbance to others sharing the line, the utility shall have the right to discontinue the service of the customer in question upon his refusal to accept a grade of service suitable to his needs.

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	(continued)	
The utility	ay refuse the installation of service that is not to be used within a reasonable period after ins	lallation.
	be immediately used	tallation
The custor applicable	r for telephone service is held responsible for the payment of all exchange, toll, and other ch his service in accordance with the tariff schedules.	arges properly
A8 Responsib	y for payment of bills	
	APPLICATION FOR SERVICE (continued)	
	RULE NO. 3	
	SCHEDULE NO. AC	

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			3 1 1
В2	Where temporary service is to be furnished under the provision of Rule No. 11, in which c will be of sufficient length to cover the period of contemplated operations but not more that	ase the term of the co an three years.	ntract
B1	Where required by provision contained in a filed rate schedule, in which the term of the coin the schedule.	ontract will be that spec	cified
A1 Coi	racts will not be required as a condition precedent to service except:		
	CONTRACTS		
	RULE NO. 4		
	SCHEDULE NO. AC		

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A.C.C. Sheet No. AC-24

#### SCHEDULE NO. AC

#### RULE NO. 5

## ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

- A1 Establishment of credit temporary service
  - B1 An applicant for temporary telephone service with no unpaid balance from any previous service will be required to establish credit by payment of the deposit prescribed in Rule No. 6 before service is connected.
- A2 Establishment of credit other applicants
  - B1 Each applicant for telephone service will be required to establish credit, which will be deemed established upon qualifying under any <u>one</u> of the following:
    - C1 Applicant is a customer of the utility or any other telephone utility in Arizona for a similar class of service and has paid all bills for service without having been temporarily or permanently discontinued for nonpayment thereof for a period of twelve consecutive months immediately prior to the date of the present application.
    - C2 Applicant has been a customer of the utility or any other telephone utility in Arizona in the last two years and during the last twelve consecutive months that service was provided has paid all bills for such service, without having been temporarily or permanently discontinued for nonpayment thereof.
    - C3 Applicant is the owner of the premises upon which the utility is requested to furnish service, or is the owner of other local real estate; in the case of business service, real estate must be business property.
    - C4 Applicant for residence service has been continuously employed by his present employer (including military) for a period of two years or more, or is retired on pension.
    - C5 Applicant furnishes a guarantor satisfactory to the utility to secure payment of bills of applicant for telephone service requested in the application.
    - C6 Applicant's credit is otherwise established to the satisfaction of the utility.
    - C7 Applicant makes the deposit prescribed in Rule No. 6.

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SCHEDULE NO. AC

#### RULE NO. 5

## ESTABLISHMENT AND REESTABLISHMENT OF CREDIT (continued)

- A3 Reestablishment of credit temporary services
  - B1 A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the utility for the premises for which service is to be restored and to reestablish credit by making the additional deposit prescribed in Rule No. 6 and may be required to pay a "Restoration Reconnection Charge" as prescribed in Rule No. 9, before service is restored.
  - B2 An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit by making the deposit prescribed in Rule No. 6 before service is connected.
  - An applicant for temporary telephone service to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons.
- A4 Reestablishment of credit other applicants
  - B1 A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored and may be required to pay a reconnection charge as prescribed in Rule No. 9 under "Restoration Reconnection Charge" and to establish credit by making the deposit prescribed in Rule No. 6 before service is restored.
  - An applicant who previously has been a customer of the utility and during the last twelve months of that prior service has had service temporarily or permanently discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to reestablish credit by making the deposit prescribed in Rule No. 6.

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RULE NO. 6

**DEPOSITS** 

- A1 Amount of deposit temporary service
  - B1 The amount of deposit required to establish or reestablish credit is an amount equal to the estimated usage for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the utility.
  - B2 If, at any time after service is established, the deposit is less than an estimated future two months usage, or the duration of the service is less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the increased usage. The additional deposit may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the utility. If the additional deposit is not paid within seven days, the service shall be temporarily discontinued without further notice.
- A2 Amount of deposit other applicants
  - B1 Residential customer deposits shall not exceed two times that customer's estimated average monthly bill or the average monthly bill for the customer class for that customer whichever is greater.
  - B2 Nonresidential customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill.
  - B3 The utility may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage.

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## SCHEDULE NO. AC

#### RULE NO. 6

### **DEPOSITS** (continued)

- A3 The utility shall not require a deposit from a new applicant for residential service if the applicant is able to meet any of the following requirements:
  - B1 The applicant has had continuous telephone service of a comparable nature with the utility at another service location within the past two (2) years and was not delinquent in payment more than once during the last twelve (12) consecutive months or disconnected for nonpayment.
  - B2 The applicant can produce a letter regarding credit or verification from a telephone utility where service of a comparable nature was last received which states:
    - C1 Applicant had a timely payment history at time of service discontinuation.
    - C2 Applicant has no outstanding liability from prior service.
    - C3 In lieu of a deposit, a new applicant may provide a Letter of Guarantee from an existing customer with service who is acceptable to the utility or a surety bond as security for the utility. The utility shall review and release an existing customer as a guarantor for the new applicant after twelve (12) consecutive months if no obligations are delinquent and has maintained a timely payment history.

The utility may require a residential customer to establish a deposit if the customer becomes delinquent in the payment of

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				SCHEDULE NO. AC				
				RULE NO. 6				
				DEPOSITS (continued)				
A5	Ret	urn o	f dep	osits				
	B1	The	utility	y will refund the deposit in accordance with the following:				
		C1	Ten	nporary service				
			D1	Deposits will be retained for the duration of the service. deposit will be applied to unpaid bills for any temporary sbe refunded.	When service i service of the co	s permanently outlined the state of the stat	discontinued, the e balance, if any, will	
		C2	Oth	er Service				
			D1	When an application for telephone service has been car deposit will be applied to any charges applicable in accorportion of the deposit will be returned, and the applicant	ordance with the	e tariff schedule	nt of service, the s and the excess	
			D2	When the customer's credit may be otherwise established customer's request for return of the deposit with interest	ed in accordanc	e with Rule No	. 5, and upon the	
			D3	Upon discontinuance of telephone service, the utility will balance in excess of unpaid bills for that service, and the	l refund with into e customer will	erest the custor be so advised.	mer's deposit or the	
			D4	After the customer has paid bills for telephone service for service temporarily or permanently discontinued for non with interest.	or 12 consecutive payment of bills	ve months without, the utility will	out having had this refund the deposit	
A6	Inte	erest	on de	eposits				
	B1	The bel	e utilit ow. S	ty will pay simple interest at the rate of 1/2 percent per mo Such interest will be paid at the time the deposit is returne	onth on deposits ed.	s held, except a	s mentioned in B2	
	<b>B</b> 2	No	intere	est will be paid if deposit is held less than full month incre	ments.			
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		SCHEDULE NO. AC
		RULE NO. 7
		NOTICES
Α1	Noti	ices to customers
	B1	Notices from the utility to a customer normally will be given in writing, either delivered to him or mailed to his address.
	В2	In emergencies, where delay may result in impaired service or in hazards to the customer, the public, or the utility's facilities, the utility may resort to verbal notices given by telephone or by personal contact.
A2	Not	ices from customers
	Not writ	tices from a customer to the utility may be given verbally by him or his authorized agent at the utility's office, or by tten communications mailed thereto.
		(continued)
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			SCHEDULE NO. AC	
			RULE NO. 8	
			RENDERING AND PAYMENT OF BILLS	
<b>A</b> 1	Billi	ng te	rms	
	B1	The	e billing date shall be printed on the bill and the date rendered shall be the date the bill is mailed or e-mailed.	(N)
	B2	Bills	s for telephone services may be considered delinquent fifteen (15) days after the date the bill is rendered.	
	В3		inquent accounts for which payment has not been received may be terminated twenty-two (22) days after the e the bill is rendered.	
	B4		payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative or de by electronic payment.	(N) (N)
	B5	App	olicable tariffs, prepayment, failure to receive, commencement date, taxes.	
		C1	Each customer shall be billed under the applicable tariff.	
		C2	Each utility shall make provisions for advance payment for utility services.	
		C3	Failure to receive bills or notices which have been properly placed in the United States mail or mailed electronically shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.	(N) (N)
		C4	Charges for service commence when the service is installed and connection made, whether used or not.	
		C5	In addition to the collection of regular rates, the utility may collect from the customer a proportionate share of any privilege, sales or use tax, or other imposition based on the gross revenues received by the utility.	
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			(continued)	
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A Decision No. Director Effective **4-27**, 2003 Regulatory Affairs

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#### RULE NO. 8

#### RENDERING AND PAYMENT OF BILLS (continued)

- A2 Rendering of bills
  - B1 Special bills
    - C1 The utility may render a special bill for accumulated exchange and toll service charges at such time as the amount of the unpaid charges, billed and unbilled, materially exceeds the amount of any prepaid charges or any deposits made in connection with the particular service. The utility may also render special bills for exchange and toll service on a weekly or other periodic basis, in lieu of a requirement for a cash deposit for reestablishment of credit, as set forth in Rule No. 5.
  - B2 Computation of bills
    - C1 Opening and closing bills, except those involving the minimum billing period and bills for telephone service normally furnished on a monthly basis rendered for periods in excess of or less than a billing month will be prorated in the proportion of the number of days in the period involved to the number of calendar days in the billing month.
  - B3 Rates applicable during temporary disconnection of service for nonpayment
    - C1 Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed 15 days subsequent to the date of temporary disconnection.
  - B4 Electronic Bills (N)

Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, summary of current charges, and call detail.

(continued)

Advice Letter No217	Issued By	Date FiledMAR 27, 2003
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2nd Revised	A.C.C.	Sheet No.	AC-31
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Cancelling 1st Revised A.C.C. Sheet No. AC-31

#### **ARIZONA**

### SCHEDULE NO. AC

#### RULE NO. 8

#### RENDERING AND PAYMENT OF BILLS (continued)

#### A3 Payment of bills

B1 Payment of bills for telephone service should be made at the office of the utility or to a duly authorized collector of the utility. All charges for exchange and toll service are payable in lawful money of the United States only. Electronic payment is available as an alternate payment method for customers. Verizon does not charge the customer a fee for its electronic payment service. However, if the customer has enrolled with a vendor for electronic payment service, the vendor may charge the customer a fee. The customer is responsible for paying bills in accordance with the rules and regulations contained herein.

(N)

(N)

- B2 Regular bills, closing bills, special bills, bills rendered on vacation of premises, bills rendered to persons discontinuing exchange service, and bills for miscellaneous services are payable upon presentation. Service connection, installation, outside plant facility charges, deposits and advance payments for the establishment or reestablishment of credit or in conjunction with temporary service or service to speculative projects, and other advance payments are payable before service is installed or restored.
- B3 Insufficient fund (NSF) check service charge

The utility may render a service charge, for processing insufficient fund (NSF) checks, to the customer at the rate shown in Schedule No. A-5.

- B4 When the utility is notified by the customer's bank that there are insufficient funds to cover the check tendered for utility service, the utility may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment to the utility.
- B5 A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the utility under the original terms of the bill nor defer the utility's provision for termination of service for nonpayment of bills.

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2nd Revised A.C.C. Sheet No. AC-31A.1

**ARIZONA** 

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1st Revised A.C.C. Sheet No. AC-31A.1

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SCHEDULE	NO. A	)
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#### **RULE NO. 8**

#### RENDERING AND PAYMENT OF BILLS (continued)

- A6 Late Payment Charge
  - B1 The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.
  - B2 A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or sent electronically by the Utility.
  - B3 When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

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_	1st Revised	A.C.C. Sheet	No. <u>AC-31A.1</u>
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SCHEDULE NO. AC			
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	RULE NO. 8
	RENDERING AND PAYMENT OF BILLS (continued)
Late	e Payment Charge
B1	The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.
B2	A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed by the Utility.
B3	When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.
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SCHEDULE NO. AC

#### RULE NO. 9

### DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE

- A1 Reasons for discontinuance of service
  - B1 Customer's request for service discontinuance
    - C1 A customer may have his telephone service discontinued by giving notice of his desire not less than two days before its effective date. The utility will hold the customer responsible for payment of all bills for service furnished until the date specified by the customer.
    - C2 The utility will hold a customer about to vacate premises responsible for all service rendered up to and including the date service is to be discontinued, or the date the utility discovered the removal.
  - B2 Nonpayment of bills
    - C1 Monthly bills shall be considered past due if they are not paid within 15 days after date of presentation.
      - D1 All classes, types and grades of exchange and toll service
        - E1 Service to a particular premises, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service furnished, provided the bill therefore has not been paid within the period specified below and the utility informs the customer with a written 5-day notice:

Thirty calendar days after presentation when bills re rendered yearly; Five calendar days after presentation of special bills; Fifteen calendar days after presentation of all other bills.

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1st Revised	_ A.C.C. Sheet No.	AC-33
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Cancelling Original A.C.C. Sheet No. AC-33

SCHEDULE NO. AC

#### RULE NO. 9

#### DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- Reasons for discontinuance of service (continued)
  - B2 Nonpayment of bills (continued)
    - C2 Application of unused portion of prepayments or deposits for telephone service
      - D1 Telephone service will be temporarily or permanently discontinued and the amount of the charges therefor will be charged against the deposits on hand: any amount of unused deposit will be returned to the customer but in no case in less than the above-prescribed number of days after the first day of presentation of that bill.
    - C3 Former service
      - D1 A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously furnished at a location served by the utility, provided said bill is not paid within 15 days after the date of presentation at the location of the new or existing service. The written five-day notice required as specified above is applicable prior to discontinuance of a customer's telephone service.
    - C4 Joint use service
      - D1 The utility may refuse to establish joint user service or it may discontinue an existing joint user service where the joint user or person or concern desiring joint user service is indebted to the utility for business telephone service previously furnished.
    - C5 Residential service will not be discontinued because of nonpayment of bills for other classes of service.
    - C6 Under no circumstances may service be discontinued for nonpayment of a bill to correct for previously billed and paid incorrect charges, unless such incorrect charges have resulted from the customer not abiding by the filed rules.

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-	1st Revised	A.C.C. Sheet No.	<u>AC-33A</u>
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SCHEDULE NO. AC

#### RULE NO. 9

#### DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A1 Reasons for discontinuance of service (continued)
  - B2 Nonpayment of bills (continued)
    - C7 Disputed bills
      - D1 See Rule No. 8.
    - C8 Prior customer disconnected for nonpayment of bills.

Residence Service

The utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment except where it is found that the delinquent customer still resides at that same premises.

The utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not a member of the household, provided:

- D1 There have been at least two terminations of service at the same premises, within the preceding twelve (12) months, without full payment of delinquent bills, or
- D2 The utility secures evidence from an external source that a fraudulent pattern of nonpayment is probable.

In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the utility by the previous customer and shall also be liable for a deposit.

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SCHEDULE NO. AC RULE NO. 9 DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued) Reasons for discontinuance of service (continued) B2 Nonpayment of bills (continued) C8 Prior customer disconnected for nonpayment of bills (continued) **Business Service** The utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still occupies the same premises or is affiliated with the newly connecting customers. The utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not affiliated with their business. In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the utility by the previous customer and shall also be liable for a deposit. (continued)

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		RULE NO. 9	
	DISCONTINU	ANCE, REFUSAL AND RESTORATION OF SERVICE (cor	ntinued)
A1 Reas	sons for discontinuance of s	ervice (continued)	
B3	Unsafe or prohibited facilities	es, appliances, or apparatus	
	disconnect a custome such premises are fou	to furnish service on the premises of an applicant for telephr's telephone service on a premises if any of the facilities, and to be unsafe or causing harm to utility facilities, and may ses until the applicant or customer shall have remedied the	ppliances, or apparatus on y refuse to furnish telephone
В4	Service detrimental to othe	r customers	
	discontinue telephone	blish service which will be detrimental to the service of its of service to any customer utilizing the telephone service in service	such a manner as to make it
<b>B</b> 5	Fraud		
		he right to refuse or to discontinue telephone service if the emises are such as to indicate intention to defraud the utilit	
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	er No. <u>211</u>	Issued By	Date FiledJUN 28, 2002
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			SCHEDULE NO. AC
			RULE NO. 9
			DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)
Α1	Rea	sons	for discontinuance of service (continued)
	В6	Fail	ure to establish or to reestablish credit
		C1	If, for any applicant's convenience, the utility provides telephone service before credit is established, or continues service to a customer pending reestablishment of credit in accordance with Rule No. 5 and he fails, upon written notice, to establish his credit, the utility may discontinue service but not sooner than 5 days after giving such notice.
			The utility may refuse to furnish service on the premises of an applicant for telephone service and may discontinue a customer's telephone service for failure of the applicant/customer to pay the required deposit as set forth in Rule No. 6 preceding but not sooner than 15 days after giving written notification.
			(continued)

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	1st Revised	A.C.C. Sheet No. <u>AC-35</u>
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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A1 Reasons for discontinuance of service (continued)
  - B7 Noncompliance with the utility's rules
    - C1 The utility may discontinue service if a customer fails to comply with any of the rules herein, provided such failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the rules.
    - C2 Except as provided by these rules, the utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least five days, advising the customer in what particular rule has been violated for which telephone service will be discontinued if the violation is not remedied. This notice may be waived in cases of an emergency or in the event of the discovery of a dangerous condition of the customer's premises or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative.
  - B8 Revocation of permission to use property
    - C1 If the utility's outside plant facilities to the customer are installed on property other than the customer's property and the owner of such property revokes his permission to use it, the utility shall have the right to discontinue service upon 10 days' written notice without obligation or liability to the customer. If service is discontinued under these conditions, the customer may have service reestablished under the provisions of Rule 13 or Schedule A-2.

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	1st Revised	A.C.C. Sheet No.	AC-36
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#### RULE NO. 9

DISCONTINUIANCE	DEELICAL	AND RESTORATION	OF SERVICE	(continued)
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- A1 Reasons for discontinuance of service (continued)
  - B9 Abusive language by customers
    - C1 The utility may discontinue the telephone service of any customer who uses vile, abusive or profane language, or impersonates any other individual with fraudulent intent, over any line connected to the utility's system, after the customer has been advised of that fact.
  - B10 Directory advertising charges
    - C1 A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay charges for advertising in the telephone directory.
  - B11 Impairment of service
    - C1 Where the intended or actual use of any equipment or service, in the opinion of the utility, will injuriously affect or does so affect the efficiency of the telephone facilities utilized in furnishing telephone service to other customers, the utility may refuse to provide such equipment or establish such service for any applicant, and it may discontinue or disconnect without notice such equipment or service furnished to a customer.
  - B12 False or misleading information
    - C1 The utility has the right to refuse telephone service t any premises, and at any time to discontinue telephone service, in order to protect itself if it finds that an applicant or customer has furnished the utility with false or misleading information in obtaining telephone service or credit from the utility.

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# **ORIGINAL**

_	1st Revised	_ A.C.C. Sheet No.	_AC-37	
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#### **RULE NO. 9**

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1	Reasons	for disc	ontinuance (	of service	(continued)	)
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#### B13 Abuse of service

C1 The utility has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against abuse. Abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of the utility to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or an exchange service charge. Another form of abuse is an uninterrupted connection of one exchange station to another station within the same exchange which permits the use of the facilities in a manner similar to private line service.

#### B14 Foreign attachments

C1 The utility shall have the right to disconnect foreign attachments which are unlawfully connected to telephone service and will, upon notice, discontinue service to the customer should this condition persist in violation of these Rules.

#### B15 Reasonable access

C1 The utility shall have the right to disconnect service with notice if the customer fails to provide the utility reasonable access to its equipment and property.

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#### RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A1 Reasons for discontinuance of service (continued)
  - B16 Breach of contract
    - C1 The utility shall have the right to disconnect, with notice, customer breach of contract for service between the utility and the customer.
  - B17 Governmental agency
    - C1 The utility shall have the right to disconnect, with notice, when it is necessary for the utility to comply with an order of any governmental agency having such jurisdiction.
  - B18 Unauthorized resale
    - C1 The utility shall have the right to disconnect, with notice, when unauthorized resale of equipment or service is discovered.
  - B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices
    - C1 For the purposes outlined herein, an Automatic Dialing-Announcing Device (ADAD) is any automatic terminal equipment which incorporates the following features:
      - D1 Storage capability of numbers to be called; or
      - D2 A random or sequential number generator that produces numbers to be called;
      - D3 An ability to dial a call.

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				DI	SCONTINUAN	ICE, REFUSAL AN	ND RESTORATI	ON OF SERVIO	CE (continued)		
۹1	Reas	ons f	or dis	cont	tinuance of ser	vice (continued)					
	B19	Tele	phon	e so	licitation by us	e of Automatic Dia	aling and Answer	ing-Announcing	Devices (contir	nued)	
		C2		ADA[ dition		perated while con	nected to the tel	ephone network	c except under th	ne following	
			D1		ADAD may be h telephone co		a prior agreemer	nt from the calle	d party that (s)h	e desires to receive	
			D2		ADAD may be rator who:	used if the record	ed message is p	receded by an a	announcement n	nade by a human	
				E1	States the na	ture and length in	minutes of the re	ecorded messa	ge; and		
				E2	Identifies the	individual, busines	ss, group, or orga	anization calling	g; and		
				E3	Asks the calle	ed party whether (	s)he is willing to	listen to the rec	orded message;	and	
				E4	Disconnects to message.	from the called par	rty's line if the ca	lled party is unv	willing to listen to	the recorded	
		C3	shal cont an e	l noti ain a stim	ify the telephor a statement of t	ne utility in writing	of the intended u and clock hours	se of the ADAL during which the	equipment. The ADAD(s) will t	al user of such device e written notice shall be used and include erage length of	

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ORIGINAL

	1st Revised	A.C.C. Sheet No	AC-37A.2
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SCHEDULE NO. AC

#### RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 R	easons for	discontinuance	of service	(continued)
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- B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices (continued)
  - C4 The telephone utility shall review the statement of intended use of ADAD equipment to determine whether there is a reasonable probability that use of the equipment will cause overload of the utility's network. If the utility finds that a reasonable probability exists that the ADAD operation will overload its network, the utility may refuse to provide connections for the ADAD(s) or provide them subject to conditions necessary to prevent an overload. If, after service has been established, it is determined that the volume of calling originated by the ADAD is degrading the service furnished to others below the standard level of use, the utility may discontinue the service after five days' notice to the customer. If use of the ADAD creates a call blockage in a telephone company switching office, the utility may disconnect the service with no prior notice.
  - C5 The telephone customer who uses ADAD equipment shall notify the utility in writing within 30 days of any change in the ADAD operation which results in either an increase or decrease in traffic volume.
  - C6 No ADAD shall be connected to the network until the telephone utility has determined that the equipment can effectively preclude calls to any number or series of telephone numbers on a list of telephone subscribers who may be in the future designated by the utility, by regulation or by statute, as customers who are not to receive ADAD calls.

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#### RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A1 Reasons for discontinuance of service (continued)
  - B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices (continued)
    - C7 The telephone utility may discontinue the telephone service of any customer who uses an ADAD in violation of the provisions of this rule provided that the customer is given five days' notice or with no prior notice if use of the ADAD creates a call blockage in a telephone company switching office.
    - C8 Any dispute involving application of this rule may be referred to the Arizona Corporation Commission for review. Any request for deviation shall be made to the Commission.
    - C9 Before being connected to the switched network, an ADAD must also be certificated for interconnection pursuant to the Arizona Corporation Commission or approved for interconnection by the Federal Communications Commission.
    - C10 It is prohibited to use an ADAD to randomly or sequentially dial telephone numbers between 9 p.m. and 9 a.m. This does not apply when an ADAD is used to contact business associates, customers, persons with an established relationship to the user or when requested by the recipient.
  - B20 If a check received for a deposit as set forth in Rule No. 6 preceding is returned, establishment of service will be denied until the amount of the returned check and the returned check charge is paid or, if already connected, will be discontinued until the amount of the check, the reconnection charge and the returned check charge, as set forth in Rule No. 8, is paid.

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1st Revised A	A.C.C.	Sheet N	lo. <u>AC-</u>	37E
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**ARIZONA** 

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#### SCHEDULE NO. AC

#### RULE NO. 9

#### DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A2 A utility may not disconnect service for any of the reasons stated below:
  - Delinquency in payment for services rendered to a prior customer at the premises where service is being provided except in the instance where the prior customer continues to reside on the premises.
  - B2 Failure of the customer to pay for services or equipment which are not regulated by the Commission.
  - B3 Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.
  - Failure to pay the bill of another customer as guarantor thereof unless guarantor does not make acceptable payment arrangements.
  - B5 Disputed bills where the customer has complied with the Commission's rules on complaints.
- A3 Restoration reconnection charge
  - When restoring service which has either been temporarily or permanently discontinued in accordance with provisions of this rule, appropriate service connection charges set forth in Schedule No. A-5 will apply.
  - The utility shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the utility.
  - B3 Each utility shall maintain a record of all terminations of service with or without notice. This record shall be maintained for a minimum of one (1) year and shall be available for inspection by the Commission.

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_	1st Revised	A.C.C. Sheet No.	AC-370
Cancelling	Original	A.C.C. Sheet No.	AC-370

**ARIZONA** 

SCHEDULE NO. AC

#### RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A4 Discontinuance notice requirements
  - B1 The utility shall not disconnect service to any of its customers without providing advance written notice to the customer of the utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.
  - B2 Such advance written notice shall contain, at a minimum, the following information:
    - C1 The name of the person whose service is to be terminated and the telephone number where service is being rendered.
    - C2 The utility rules or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay n accordance with the payment policy of the utility, if applicable.
    - C3 The date on or after which service may be terminated.
    - C4 A statement advising the customer to contact the utility at a specific phone number for information regarding any deferred billing or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.
- A5 Timing of terminations with notice
  - Each utility shall be required to give at least five (5) days advance written notice prior to the termination date.
  - Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.
  - If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the utility for the payment thereof or in the case of a violation of the utility's rules the customer has not satisfied the utility that such violation has ceased, the utility may then terminate service on or after the day specified in the notice without given further notice.
  - B4 The utility may terminate service on a temporary basis by discontinuing the customer's line access at the central office.

(continued)				
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1st Revised A.C.C. Sheet No. AC-37D Original A.C.C. Sheet No. AC-37D

Cancelling

RULE NO. 9

SCHEDULE NO. AC

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

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- B1 A utility may refuse to establish service if any of the following conditions exist:
  - C1 The applicant has an outstanding amount due for similar utility services, and the applicant is unwilling to make arrangements with the utility for payment.
  - C2 A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel or facilities.
  - C3 Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.
  - C4 Customer is known to be in violation of the utility's tariffs filed with the Commission or of the Commission's Rules and Regulations.
  - C5 Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to service the customer and which have been specified by the utility as a condition for providing service.
  - C6 Applicant falsifies his or her identity for the purpose of obtaining service.
  - C7 Service which has been disconnected for nonpayment at the premises will not be reestablished for another applicant, married or otherwise, if the delinquent customer still resides on the premises.

(continued)			
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VERIZON CALIFORNIA INC	, may 6 . 1971	CINAL	
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1st Revised	A.C.C. Sheet No.	<u>AC-38</u>

Cancelling	Original	A.C.C.	Sheet No.	AC-38
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		SCHEDULE NO. AC					
		RULE NO. 10					
		RATES AND OPTIONAL RATES					
A1	Effe	ective rates					
	B1	The rates to be charged by and paid to the utility for telephone service will be the rates legally in effect and on file with the Public Service Commission of the State of Arizona. Schedules of rates for exchange service in effect in a particular territory will be kept at all times at a location where they will be available for public inspection. A notice indicating the place where such schedules are available will be posted in conspicuous places in the utility's business office.					
A2	Opt	ional rates					
	B1	Where two or more rate schedules are applicable to any class of service, each will be called to an applicant's attention and he will designate the schedule under which he then desires service.					
А3	Nev	New rates					
	B1	When new schedules of rates are established, the utility will use such means as may be practicable to bring them to the attention of those of its customers who may be affected thereby.					
Α4	Cha	Change of schedule by customer					
	B1	When a customer applies for service under a schedule different from that applicable to his present service, the rates for the new service will be applied on the effective date of the change.					
		(continued)					

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#### RULE NO. 11

#### **TEMPORARY SERVICE**

A 4	Fatalitalisas and adda accompany	
A1	Establishment of temporary	service

- B1 The utility will, if no undue service impairment to its existing customers will result therefrom, furnish temporary service or service to speculative projects under the following conditions:
  - C1 The applicant shall pay, in advance or otherwise as required by the utility, the estimated cost installed plus the estimated cost of removal, less the estimated salvage of the facilities necessary for furnishing service.
  - C2 The applicant shall establish or reestablish credit as required by Rule No. 5 except that the amount of deposit prescribed in Rule No. 6 shall not exceed the estimated bill for duration of service.

#### A2 Change to permanent status

- B1 If temporary telephone service, excluding election service, is provided to a customer on a continuous, intermittent or seasonal basis for a period of 36 consecutive months from the date telephone service was first provided under this rule the service shall be classified as permanent and the payment made in excess of that required for permanent service or under the outside plant facilities' schedule for permanent service shall be refunded.
- B2 If at any time the character of a customer's operations changes so that in the opinion of the utility the customer's service, excluding election service, may be classified as permanent, the amount of payment made in excess of that required for permanent service shall be refunded to the customer immediately.

#### Α3 Refunds

B1 Total refunds shall not exceed the amount deposited and no interest shall be paid on the amount advanced, except for the amount of deposit made in accordance with Rule No. 6, to establish credit.

(continued)

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AREUNA				A.C.C. Shee	IT NO. <u>AC-4</u>
			SCHEDULE NO. AC		***************************************
			RULE NO. 12		
		INTER	RUPTIONS AND FAILURES	OF SERVICE	
A1 Ser	rvice I	nterruptions and Failures			
В1	Cus B2.0	tomers experiencing a service C1 following or a service guara	outage exceeding 24 hours w ntee credit as calculated in B	rill receive either a credit allowance as calculated 3.C1 following.	in (T)
	C1	The credit allowance is a prore has been interrupted.	ated amount based upon the	number of 24 hour periods the customer's service	,
	C2	The service guarantee credit is each service outage exceeding		exchange service applied to the customer's bill for	
	C3	For each service outage less t	han 30 days but greater than ity will apply the greater of th	calculate the credit allowance in B2.C1 following. 24 hours, the service guarantee as shown in B3.0 e calculated credit allowance or the service lied.	(T) C1 (T)
B2	Cred	dit Allowance for Interruption of	Service		
	C1	On the customer's bill are liste following:	d "Service and Equipment Cl	narges," which may include any or all of the	(T)
		<ol> <li>Network Access Line Set</li> <li>Touchtone Service</li> <li>Rotary Hunting Service</li> <li>Direct Inward Dialing Set</li> <li>Toll Restriction Service</li> <li>Directory Listing Service</li> <li>Private Line Service</li> </ol>	ervice	Total	
			(continued)		
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Cancelling Original A.C.C. Sheet No. AC-40A

SCHEDULE NO. AC

#### RULE NO. 12

#### INTERRUPTIONS AND FAILURES OF SERVICE (continued)

- A1 Service Interruptions and Failures (continued)
  - B2 Credit Allowance for Interruption of Service (continued)
    - C1 (continued)

When there is an interruption in exchange telephone service exceeding 30 days, measured from the time either reported by the customer or detected by the utility, and not due to failure of facilities provided by the customer, then an amount equal to the "total" calculated above (sum of monthly fixed charges) multiplied by the ration of the days of interruption to thirty days may be credited to the customer's next bill.

For example, if the customer's total charges for the month are \$15 and an outage lasted thirty-two days, then his credit would be \$15 X 32/30 = \$16.

- C2 The credit allowance will be given in 24 hour multiples.
- C3 In no case will the interruption of service credit allowance for any period exceed the total fixed charges for exchange service for that period.
- **B3** Verizon Service Guarantee

(T)

C1 When there is a service outage of the access line, trunk, or circuit exceeding 24 hours but less than 30 days, measured from the time reported to the time cleared, then an amount equal to the total for any or all services shown in A1 B2.C1 above may be credited to the customer's next bill.

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If the customer is a Lifeline customer, the Lifeline credit shown under "Other Charges and Credits" should be included in the total shown under "Service and Equipment Charges."

(continued)

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2nd Revised A.C.C. Sheet No. AC-40B

**ARIZONA** 

Cancelling 1st Revised A.C.C. Sheet No. AC-40B

				Tantoning	. <u>710 10</u>
				SCHEDULE NO. AC	
				RULE NO. 12	
				INTERRUPTIONS AND FAILURES OF SERVICE (continued)	
A1	Ser	vice !	Interruptions a	and Failures (continued)	
	В3	Ver	izon Service (	Guarantee (continued)	(T)
		C1	(continued)		
				e, if a customer subscribed to Network Access Line Service, Touchtone and Directory Listing d the total charges for those services equaled \$10.00, the customer will receive a credit for \$10.00.	
			Business:	Credit will be provided in accordance with the above conditions at the request of the customer. The Service Performance Guarantee will be in the form of either a bill credit or other incentive of at least equal value, as determined by the Utility.	
			Residence:	Credit will be provided in accordance with the above conditions at the request of the customer. The Service Performance Guarantee will be in the form of either a bill credit or other incentive of at least equal value, as determined by the Utility.	(T)
			The credit w missed.	vill apply, when due to the fault of the utility, a commitment date for installation of primary service is	
	B4	Con	iditions for the	e application of this rule are as follows:	
		C1	Credit will ap	pply for accidents, weather, or any act of God that results in a service outage over 24 hours.	
		C2	Outages cau	used by customer premised equipment (CPE) will be excluded from receiving the credit.	(T)
					(D)
				(continued)	

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2nd Revised	A.C.C.	Sheet No.	AC-400

Cancelling 1st Revised A.C.C. Sheet No. AC-40C

**ARIZONA** 

SCHEDULE NO A	$\sim$

#### RULE NO. 12

#### INTERRUPTIONS AND FAILURES OF SERVICE (continued)

- A1 Service Interruptions and Failures (continued)
  - B4 Conditions for the application of this rule are as follows:
    - C3 Multiple credit allowances for the Verizon service guarantee will be permitted in the same month.

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- C4 No credit will apply to nonpay disconnects; as well as willful negligence, misuse, or abuse of facilities by the customer.
- C5 The credit allowance, under A1, and the service guarantee credit allowance will not be applied together. Only the greater credit of the two will be applied.
- A2 Temporary Suspension for Repairs
  - B1 The utility shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making necessary repairs or changes in its system. When such suspension or interruption of service for an appreciable period is necessary, the utility will give the customer who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and, if practicable, at such times as will cause the least inconvenience to the customers.
  - B2 When the utility is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or customer's service.
- A3 Errors in Transmitting, Receiving, or Delivering Oral Messages by Telephone
  - B1 The utility shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the utility and connecting utilities.

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(continued)

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1st Revised	A.C.C. Sheet No.	AC-4

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>AC-41</u>

#### SCHEDULE NO. AC

#### RULE NO. 13

#### **OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS**

#### A1 General

- B1 Except as otherwise provided in these Rules, the utility will, at its expense, construct, own and maintain all outside plant facilities necessary to serve applicants in accordance with its rates, rules, and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation.
- B2 Where an applicant requests a route or type of construction which is feasible but differs from that determined by the utility, he will be required to pay the estimated additional cost involved.
- B3 In lieu of all or part of the payment in B2 above, the applicant may furnish such materials or perform such work as may be mutually agreed between the utility and the applicant. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility except that portion of underground supporting structures located on private property.
- B4 Charges for extending outside plant facilities and service connections in suburban areas are set forth in Schedule No. A-2.
- B5 Outside plant facilities and service connection provisions for temporary or speculative service are set forth in Rule No. 11.
- B6 Where its own operating conditions warrant, the utility will extend and maintain its outside plant facilities underground at its expense.
- B7 If an applicant elects to be served by aerial electrical facilities which are not in violation of a legal prohibition imposed by a municipality, the Arizona Corporation Commission, or other governmental agency having jurisdiction, the utility is not obligated to construct underground.

(continued)

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# **ORIGINAL**

1st Revised A.C.C. Sheet No. AC-42

Cancelling Original

A.C.C. Sheet No. AC-42

SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A1	General	(continued)	į
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- B8 Only underground outside plant facilities and service connections will be constructed to and within the following types of new subdivisions (as defined in Rule No. 1) or new real estate developments; i.e., projects which do not satisfy the density requirement for a subdivision. (See B7 above and B9 below.)
  - C1 Five or more lots for single-family and/or multi-family dwellings; unless
    - D1 The minimum parcel size within the new residential subdivision or real estate development, identifiable by a map filed with the local governmental authority is three acres and the applicant for the extension to outside plant facilities shows that all of the following conditions exist
      - E1 Local ordinances do not require underground construction.
      - E2 Local ordinances or land use policies do not permit further division of the parcels involved so that parcel sizes less than three acres can be formed.
      - E3 Local ordinances or deed restrictions do not allow more than one single-family dwelling or accommodation on each parcel or any portion of a parcel of less than three acres.

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	<del></del>			SCHEDULE NO. AC	
				RULE NO. 13	
				OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)	
A1	Genera	al (co	ontinu	ed)	
	B8 (c	ontir:	nued)		
	С	1 (0	contin	ued)	
		Е	)1 (c	ontinued)	
			E	New aerial plant extensions and service connections constructed to or within a residential subdivision or real estate development would not be in proximity to,1 and visible from, 2 a designated scenic highway, state or national park, or other area determined by a governmental agency to be of unusual scenic interest to the general public.	<b>(</b> T)
			E	Exceptional circumstances do not exist which in the utility's opinion warrant the installation of extension to underground plant and service connection facilities. Whenever the utility invokes this provision, the circumstances shall be described promptly in a letter to the Arizona Corporation Commission, with a copy to the applicant.	
			E	The utility does not elect to install the plant underground for its own operating convenience. Whenever the utility elects to install the plant underground for its operating convenience, the extra cost compared with overhead shall be borne by the utility.	
				hall mean within 1,000 feet from each edge of the right-of-way of designated state scenic highways and es of designated parks and scenic areas.	(T)
2				Il mean that overhead distribution facilities could be seen by motorists or pedestrians traveling along r visiting parks or scenic areas.	(T)
				(continued)	

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			SCHEDULE NO. AC
			RULE NO. 13
			OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)
A1	Gene	eral (c	continued)
	В8	(conti	inued)
		C2	Five or more dwelling units in two or more buildings located on a single parcel of land.
		C3	Two or more enterprises on a single parcel or on two or more contiguous parcels of land; where each enterprise is to be engaged in trade, the furnishing of services, or a process which creates a product or changes materials into another form or product (e.g., shopping centers; sales, commercial or industrial enterprises; business offices; professional offices; educational or government complexes; shops; and factories).
	<b>B</b> 9	арр	exceptional circumstances, when the application of these rules appears impractical or unjust, the utility or the licant may refer the matter to the Arizona Corporation Commission for special ruling or for approval of mutually seed upon special conditions prior to commencing construction.
	B10	cons	applicant for service requesting the utility to prepare detailed plans, specifications, or cost estimates of struction, for commercial and residential multi-unit projects or real estate subdivisions will be required to deposit the utility an amount equal to the cost of preparation. The utility shall provide the requested documents within lays after receipt of deposit.
		C1	When the applicant authorizes the utility to proceed with the construction of the project, the deposit shall be credited to the project cost, otherwise cost of preparation for services stated above will be retained by the utility.
			(continued)

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Cancelling Original A.C.C. Sheet No. AC-44A

**ARIZONA** 

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#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A2 Aerial plant extensions

Aerial plant extensions will be constructed at the utility's expense subject to the general provisions in A1 above.

- A3 Underground plant extensions
  - B1 Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for plant facilities.
    - C1 The utility will construct underground plant facilities at its expense. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).
    - C2 The applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the utility a reasonable construction period.
  - B2 Within new subdivisions in their entirety where all or a portion of the requirement will be for business service and the utility determines an underground supporting structure is needed.
    - C1 The utility will provide the conduit material and metallic manhole covers where specified, or where mutually agreeable, the applicant may provide the conduit material to the utility's specifications and the utility will reimburse the applicant at the utility's current cost or the applicant's actual cost, whichever is less, for that type of conduit.
    - C2 The applicant will construct the utility's specifications and deed to the utility the complete underground supporting structure.

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#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- A3 Underground plant facilities (continued)
  - B2 (continued)
    - C3 If the specifications in C2 above include transiting conduit to serve parcels outside the subdivision, the utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits in any section of the underground supporting structure. The applicant and the utility shall agree upon the amount of such reimbursement before construction begins.
    - C4 The utility will complete the plant facilities at its expense, subject to the provisions of C1 above, where buried cable is to be used.
    - C5 The applicant shall be responsible for loss, unreasonable breakage, and any liability in connection with the conduit material or manhole covers provided to the applicant by the utility.
  - B3 From new subdivisions to the utility's existing distribution facilities
    - C1 Responsibilities for the cost of construction of that portion of plant which is 200 feet or less in length and is adjacent to the boundary of a new subdivision will be the same as those within a subdivision as determined by B1 or B2 above for the type of construction employed.
    - C2 For the remainder of plant construction outside the boundary of a new subdivision, the applicant will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities.

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**ARIZONA** 

**ORIGINAL** 

	1st Revised	A.C.C. Sheet No.	_AC-440
Cancelling	Original	A.C.C. Sheet No.	AC-440

SCHEDULE NO. AC

#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A3	Underground	plant facilities	(continued)
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- B4 Plant facilities to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in B1 through B3 above provided.
  - C1 The applicant will pay in advance the estimated total cost of the utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the utility's construction. This adjusted advance, excluding any payments required by B1.C1 and B1.C2; B2.C1 and B2.C2; and B3.C2 above, is refundable as provided in C2 below.
  - C2 When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the utility will refund the refundable advance in C1 above. If, at the end of the three-year period the subdivision density requirement has not been met, the utility will refund that portion of the refundable advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances.
- B5 In cases other than those included in B1 through B4 above, if the applicant requests or is required to have underground plant facilities he will pay in advance three-fourths of the estimated difference in cost between underground and equivalent aerial facilities.

#### A4 Aerial service connections

B1 Aerial service connections from aerial distribution facilities are furnished at the utility's expense except as set forth in A1 above.

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1st Revised	A.C.C. Sheet No.	AC-441

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**ARIZONA** 

#### SCHEDULE NO. AC

#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- Aerial service connections (continued)
  - B2 Aerial service connections from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will be required to pay in advance a nonrefundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection.
  - B3 Applicant or customer will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.
- Α5 Underground service connections

When applicant requests or is required to have underground facilities, the utility will furnish them under the following conditions.

- B1 To property to be served
  - C1 Subdivisions

The utility will construct underground service connections without charge where right-of-way can be obtained without charge or condemnation. Where an underground plant facility is being constructed for a new real estate development as provided in A3.B4 above, the utility's cost of such underground service connections is also subject to the advance and refund provisions of A3.B4 above. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- A5 Underground service connections (continued)
  - B1 To property to be served (continued)
    - C2 All other cases

The utility will construct underground service connections from aerial distribution facilities upon payment in advance by the applicant of a nonrefundable amount equal to three-fourths of the estimated difference in the cost of constructing underground and equivalent aerial facilities.

- B2 On property to be served
  - C1 Subdivisions

The utility will construct underground service connections without charge where right-of-way can be obtained without charge or condemnation. Where an underground plant facility is being constructed for a new real estate development as provided in A3.B4 above, the utility's cost of such underground service connections is also subject to the advance and refund provisions of A3.B4 above. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).

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**ARIZONA** 

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#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- A5 Underground service connections (continued)
  - B2 On property to be served (continued)
    - C1 Subdivisions (continued)
      - D1 For the purpose of this rule: A service connection (or a branch thereof) intended to serve all or a portion of one building is denoted as being "separate." Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion."
        - E1 The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the utility (see C2 below) is not obtainable without charge or condemnation, will be provided as follows

(continued)

F1 Where the utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

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#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- Underground service connections (continued)
  - B2 On property to be served (continued)
    - C1 Subdivisions (continued)

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D1 (continued)

E1 (continued)

- F2 Where the utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own and maintain at his expense the underground supporting structure. Such underground supporting structure will be to the utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.
- C2 Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. The trench or underground supporting structure or the "common portion" and those segments of "separate" portions lying within the boundary of the easement of such an arrangement will be constructed as follows, provided an easement acceptable to the utility for such "common portion" has been obtained without charge or condemnation. Unless otherwise agreed between the applicant and the utility, the width of such easement shall not exceed five feet. Where the easement of the "common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened, where required, to include those portions of "separate" service connections that will be constructed beneath the street pavement.

(continued)

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				SCHEDULE NO. AC
				RULE NO. 13
				OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)
A5	Unc	lergro	ound	service connections (continued)
	B2	On	prope	erty to be served (continued)
		C2	(cor	ntinued)
			D1	Where all requirements will be for residential service the utility will provide the trench or underground supporting structure at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the utility a reasonable construction period.
			D2	Where all or a portion of the requirement will be for business service and the utility determines that buried wire or cable is to be used, the utility will provide the trench at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the utility a reasonable construction period.
				(continued)

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		SCHEDULE NO. AC	
		RULE NO. 13	
		OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)	
A5	Undergr	ound service connections (continued)	
	B2 On	property to be served (continued)	
	C2	(continued)	
		Where all or a portion of the requirement will be for business service and the utility determines that an underground supporting structure is required, the utility will provide the conduit material, and metallic manhole covers where specified, or where mutually agreeable, the applicant may provide the conduit material to the utility's specifications and the utility will reimburse the applicant at the utility's current cost or the applicant's actual cost, whichever is less, for that type of conduit. The applicant will construct to the utility's specifications and deed to the utility the complete underground supporting structure. The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the utility.	
	C3	In either C1 or C2 above the utility will, at its expense, furnish, install and maintain the service connection wire or cable.	
		(continued)	

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SCHEDULE NO. AC

#### RULE NO. 13

#### OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- A6 Existing service connections will be reinforced as required to accommodate added service requests under the conditions set forth above.
- A7 Interior wiring
  - B1 The interior wiring in buildings to provide telephone service to the occupants will be furnished, installed and maintained by either the utility or the customer. If the customer elects to furnish and install interior wiring, such wire must conform with the specifications of the utility. The cost of maintenance of inside wire is not included in the local access rates. Customers requesting utility-provided maintenance will be billed applicable charges in Schedule No. A-7.
  - B2 The utility will determine the type and location of protective apparatus, on and within a building.
  - B3 Where a service is to be extended between premises of an applicant or customer in separate buildings on continuous property and underground or aerial construction is either requested or required, the applicant or customer shall provide the necessary facilities.
  - B4 In exceptional circumstances, when the application of this rule appears impractical or unjust, the utility or the applicant may refer the matter to the Arizona Corporation Commission for special ruling or for approval of mutually agreed upon special conditions prior to commencing construction.
  - B5 The customer or an applicant (contractor) shall provide a large enough covered enclosure, with outside access from the ground floor, in a location mutually agreeable to the customer or an applicant (contractor) and the utility, to house the utility Standard Network Interface (SNI).

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Cancelling Original A.C.C. Sheet No. AC-45

#### SCHEDULE NO. AC

#### RULE NO. 14

#### TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

- A1 Ownership of telephone directories
  - B1 Telephone directories containing the listings of customers within a specified area, issued from time to time by the utility, are and remain the property of the utility. Directories shall not be mutilated and shall be surrendered, upon request, to the carrier who delivers the subsequent issue.
- A2 Directory listings
  - B1 The utility will enter listings of telephone numbers of its customers in its telephone directories with essential information whereby telephone users may ascertain the numbers of the desired telephone stations, as set forth in the tariff schedules.
  - B2 The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the utility harmless of and from any claims, loss, damage, or liability which may result from the sue of such listing. The utility does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the utility.
  - B3 The telephone utility is liable for errors and omissions in the listings of its customers in telephone directories in accordance with the following:
    - C1 When a listing is furnished without additional charge in an alphabetical or a classified telephone directory, the liability will be an amount not in excess of the charge for the exchange service (excluding the charge for messages in excess of those included in the minimum monthly rate) during the effective life of the directory in which the error or omission occurs.
    - C2 When a listing is furnished at an additional charge in an alphabetical telephone directory, the liability will be an amount not in excess of the charge for that listing during the effective omission occurs.

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2nd Revised A.C.C. Sheet No. AC-46

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		SCHEDULE NO. AC	
		RULE NO. 14	
	TELEPHONE	E DIRECTORIES. LISTINGS AND NUMBERS	
А3	Reserved for Future Use		(T)
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(L)	Material relocated to Sheet AC-60		
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		SCHEDULE NO. AC		
		RULE NO. 14		
		TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS		
А3	Changes in telephon	ne numbers		
A3	B1 The assignment The customer h numbers and ce	nt of a telephone number to a customer's telephone service will be made at the discrenas no proprietary right in the number and the utility will make such reasonable chan entral office designations as the requirements of the service demand. The utility will may be affected by such changes in telephone numbers as reasonable notice there	ges in telep	
		(continued)		
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#### RULE NO. 16

#### **BUSINESS AND RESIDENCE SERVICE**

The applicability of business and residence rates is governed by the actual and obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service.

- Business rates apply at the following locations
  - B1 In offices, stores, factories, and all other places of a strictly business nature.
  - B2 In boarding houses and rooming houses with more than five rooms available for rent (except as noted under Paragraph A2 below), colleges, clubs, lodges, schools, libraries, churches, lobbies, and halls of hotels, apartment buildings, hospitals, and private and public institutions.
  - B3 At any location when the listing of "office" is provided, or when any title indicting a trade, occupation, or profession is listed (except as modified under the directory listing schedule) and at any location classified under Paragraph A2 below, regardless of the form of listing, when additional service is provided to a place not a part of a domestic establishment.
  - B4 At a residence location when the customer has no regular business telephone service and the use of the service by himself, members of his household, or his guests is more of a business than residential nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.
  - B5 In general in any place where the substantial use of the service is occupational rather than domestic.
- Α2 Residence rates apply at the following locations
  - B1 In private residences or residential apartments of hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of a domestic establishment.
  - B2 In the homes of nurses.

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- Change from residence to business service
  - B1 If it is found that a customer is using residence service for business purposes, the utility will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service for residence and domestic purposes only.

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		SCHEDULE NO. AC
		RULE NO. 16
		BUSINESS AND RESIDENCE SERVICE (continued)
Α4	Cha	ange from business to residence service
	B1	The utility will require that a number change be made when a customer changes from a business to a residence service. Applicable residence service connection charges as set forth in Schedule No. A-5 will apply.
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		(continued)

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SCHEDULE NO. AC

#### RULE NO. 17

#### PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE

#### A1 Priority of service application

Applications for service will be completed in accordance with the chronological order of their receipt insofar as practicable and in accordance with economical administration except in the following cases in which deviation may be made in the following order in accordance with the facilities available:

- B1 Applications for service where serious sickness, public safety, public necessity, or war conditions are involved will be given priority over all other applications included under Sections B2, B3, and B4 below.
- B2 Applications where the facilities are in place on the premises to which the application applies, and where service to these facilities has not been permanently discontinued and assigned to another customer, will be given priority over all other applications referred to under Sections B3 and B4 below.
- B3 Application of a party who has been a customer of the utility within a one-month period immediately prior to the date of the application will be given priority over other applications referred to under Section B4 below.
- B4 Application for a business service will be given priority over applications for residence service which have been held for a period of less than two months.

### A2 Supersedure

B1 An applicant who otherwise qualifies for the immediate establishment of service under A1 of this rule may supersede the service of a customer discontinuing that service when the applicant is to take service on the premises where that service is being rendered when a written notice to that effect from both the customer and applicant is presented to the utility and where an arrangement acceptable to the utility is made to pay outstanding charges against the service.

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#### SCHEDULE NO. AC

#### RULE NO. 17

### PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE (continued)

A3	Service	Establishments

- B1 Service establishments shall be scheduled for completion with ten (10) working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishment beyond the ten (10) working day limitation.
- B2 The maximum interval of ten (10) working days applies to single line residence and business installations only. Multiline service and any special equipment configurations shall be installed within a reasonable time frame based on availability of necessary equipment.
- B3 When a utility has made arrangements to meet with a customer for service establishment purposes and the utility or the customer cannot make the appointment during the prearranged time, the utility shall reschedule the establishment to the satisfaction of both parties.
- B4 Unless another time frame is mutually acceptable to the utility and the customer, each utility shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours.
- B5 For the purposes of this Rule, service establishments are where the utility's and customer's facilities are available and the utility needs only to connect the service.

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			SCHEDULE NO. AC		
			RULE NO. 18		
			RIGHT OF ACCESS		
	The utility's a pertinent to the schedules.	uthorized employees may en ne furnishing of telephone se	nter a customer's premises at all ervice and the exercise of any and	reasonable hours for any purpose reasor d all rights secured to it by law or by the t	nably ariff
A2 .	The utility ma provided by t	y remove any or all of its pro he tariff schedules.	operty located on the customer's	premises at the termination of service as	
			(continued)		
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#### SCHEDULE NO. AC

RULE NO. 19 CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER Ownership and use of facilities on customer's premises Α1 B1 Terminal equipment and communications systems provided by the customer may be connected at the customer's premises to telecommunications services furnished by the utility where such connections are made in accordance with the provisions of the Federal Communications Commission's Rules, Regulations, and Decisions. B2 All facilities furnished by the utility in connection with a customer's service shall be carefully used and only authorized employees of the utility shall be allowed to connect, disconnect, move, change, or alter in any manner any or all of such facilities. B3 The customer will be held responsible for loss or damage to any facilities furnished by the utility on his premises, unless such loss or damage is due to cause beyond his control.

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			SCHEDULE NO. AC
			RULE NO. 19
			CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)
A2	Cus	tome	r premises equipment
	B1	Gen	eral
		C1	Customer premises registered equipment may be directly connected to facilities of the utility for use with exchange service in compliance with the Federal Communications Commission's Rules, Regulations, and Decisions beyond the point of demarcation. The point of demarcation is as set forth under Rule No. 1, DEFINITIONS.
		C2	Grandfathered equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with the Federal Communications Commission's Rules, Regulations, and Decisions.
		С3	The utility may make changes in its equipment, operations or procedures where such action is not inconsistent with the Federal Communications Commission's Rules, Regulations, and Decisions.
		C4	Ringer equivalence of customer premises equipment connected to the same line will not exceed the allowable maximum for that line as determined by the utility.
			(continued)

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#### RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

- Customer premises equipment (continued)
  - B2 Responsibility of the utility
    - C1 In compliance with Part 68 of the Federal Communications Commission's Rules and Regulations, the utility will not be responsible to the customer or otherwise should necessary changes be made in utility's facilities, operations or procedures which may render any customer premises equipment obsolete, required modification or alteration to such equipment or otherwise affect its use or performance.
    - C2 Customer's service may be disconnected if customer premises equipment is causing harm to utility's facilities. (T)
    - C3 The utility shall not be responsible for the installations, operation or maintenance of any customer premises equipment. The facilities of the utility are not represented as adapted to the use of customer premises equipment and where such customer premises equipment is connected to utility's facilities the responsibility of the utility shall be limited to the furnishing of facilities suitable for telephone service and to the maintenance and operation of such facilities in a manner proper for such service; subject to this responsibility the utility shall not be responsible for the through transmission of signals generated by the customer premises equipment or for the quality of, or defects in such transmission, or the reception of signals by the customer premises equipment.
    - C4 Disconnection of customer premises equipment causing harm to the utility facilities may be made in accordance with Rule No. 9, Discontinuance and Restoration of Service.

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#### RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

- Customer premises equipment (continued) A2
  - B2 Responsibility of the utility (continued)
    - C5 While the utility's local exchange access line service may be used by the customer for dial-up access, the advertised speeds of the customer's modern may not be attainable with this service and are not guaranteed by the utility.

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SCHEDULE NO. AC

#### RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

- A2 Customer premises equipment (continued)
  - B3 Responsibility of the customer
    - C1 In compliance with the Federal Communications Commission's Rules, Regulations, and Decisions, customer premises equipment may be connected to the exchange network.
    - C2 All combinations of customer premises registered or nonregistered equipment (including but not limited to wiring) shall be installed, operated and maintained in compliance with requirements set forth in the Federal Communications Commission's Rules, Regulations, and Decisions. No combination of customer premises registered or nonregistered equipment (including but not limited to wiring), shall cause electrical hazards to utility personnel, interfere with the operation of or cause harm to utility's equipment or facilities, or interfere with service of persons other than the user of such equipment.
    - C3 Upon notice from the utility that the equipment of the customer is causing or is likely to cause such interference or hazard, the customer shall make such changes as may be necessary to remove or prevent such interference

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C4 The customer shall be responsible for payment of all utility charges for visits by the utility to the customer's premises where a service difficulty or trouble report results from customer premises equipment. The amount to be charged will be computed as set forth in Schedule No. A-5, Service Connection Charges.

or hazard. The utility may discontinue service for failure to comply with those provisions.

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	SCHEDULE NO. AC	
	RULE NO. 19	
	CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)	
A2 Custome	r premises equipment (continued)	
B4 Viol	ation of tariffs	
C1	Except as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations where any customer premises equipment is used in violation of any of the provisions of the tariff, the utility will take such immediate action as is necessary for the protection of its facilities and network and will promptly notify the customer of the violation. The customer shall discontinue use of the equipment or correct the violation and shall confirm in writing to the utility within 10 days, following the receipt of written notice from the utility, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the utility within the time stated shall result in termination of the customer's services until such a time as the customer complies with the provisions of these tariffs.	
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#### SCHEDULE NO. AC

#### RULE NO. 20

#### HIGH TOLL USAGE MONITORING AND NOTIFICATION PROCEDURES

- A1 The utility may establish a high toll usage monitoring/notification system to identify unexplained or excessive increases in customer toll usage during interim periods between the issuance of bills in accordance with the utility's established billing cycle. The intent of such a monitoring/notification system is to enable the utility to identify situations where it is unlikely that the customer will be able to pay for toll services already provided, as well as to prevent the accrual of additional billings when the risk of loss is increasingly evident.
- A2 The utility shall develop and operate such system by the following provisions and procedures:
  - B1 The utility shall establish a "normal" amount of toll usage by customer class and length of service.
  - B2 The normal amount of toll usage shall be based upon the actual average usage by the customer class.
  - B3 Increases in toll usage shall not be considered unexplained or excessive until the amount of toll usage incurred between billing periods is at least two times the normal amount of monthly toll usage for that customer or customer class.
  - B4 When this situation occurs, the utility shall review:
    - C1 The individual customer's billing history to determine if the volume of toll usage should be considered excessive for that particular customer.
    - C2 Prior payment history.
    - C3 Amount of customer deposit held, if any.
    - C4 Length of customer service to assess the ability of the customer to pay such toll charges according to the payment terms of the utility when a normal billing is rendered.

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	be waived ar usage is evid	d service may be terminated immediate	ly in those situations where intentional custom	er abuse of t	oll
В	6 The utility ma	by terminate service provided the custon	ner is given 48 hours advance notice and the on order to continue service. The 48-hour notif	customer mak	es nall
В	able to pay s	uch bill, the utility may contact the custo	nyment history indicates it is unlikely that the comer to make inquiries concerning the abnormates security and/or payment of charges on the ac	al usage. If th	ne
	•		ollowing provisions and procedures: (continue		
	HIC	CH TOLL USAGE MONITORING AND N	OTIFICATION PROCEDURES (continued)		
		RULE	NO. 20		
		SCHEDUL	E NO. AC		

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#### RULE NO. 21

#### **TERMINATION LIABILITY**

A1	In the event the service is terminated by the customer prior to completion of the initial term commitment period, the
	customer shall be liable for an early termination charge, except as noted below. The amount of the early termination
	charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

25% x MRC x # of Lines/Channels/Paths x # of Months Remaining = Termination Charge

Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

- Renewal Options
  - B1 Prior to the end of the term commitment period, the customer may:
    - C1 Renew their term commitment,
    - C2 Commit to a new term period,
    - C3 Change service, or
    - C4 May arrange for termination of service at the end of the term.
  - B2 In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue
- Α3 Early termination charges will not be assessed under the following circumstances:
  - B1 Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.
  - B2 Customer moves existing service to a new location where the service is unavailable.
  - B3 Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

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#### SCHEDULE NO. AC

#### RULE NO. 21 (continued)

#### TERMINATION LIABILITY (continued)

- Early termination charges will not be assessed under the following circumstances: (continued)
  - B4 Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
  - C1 The value of the new term commitment is of equal or greater monetary value than the initial term commitment.
  - C2 The Company provides the new service via tariff or on an individual case basis (ICB).
  - C3 The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

(continued)

Advice	Letter	No.	<u>211</u>

Issued By

Date Filed \_\_JUN 28, 2002

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#### **VERIZON CALIFORNIA INC.**



Original	A.C.C. Shee	et No.	AC-60

Cancelling	A.C.C. Sheet No
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ARIZ	ONA	Cancelling A.C.C. Sheet No	
		SCHEDULE NO. AC	
		RULE NO. 22	
		TELEPHONE NUMBERS	
A1	Cha	ange in Telephone Numbers (I	<b>L</b> )
	B1	The assignment of a telephone number to a customer's telephone service will be made at the discretion of the utility. The customer has no proprietary right in the number and the utility will make such reasonable changes in telephone numbers and central office designations as the requirements of the service demand. The utility will give the customers who may be affected by such changes in telephone numbers as reasonable notice thereof as circumstances will permit.	L)
A2	Woı	rking Numbers Requirement (I	N) I
	B1	Blocks of Numbers - PEX and Centranet customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. Customers must notify the Utility if their usage level drops below 50% so that action can be initiated to reclaim numbers.  (I	N)
(L)	ſ	Material relocated from Sneet No. AC-46	

Advice Letter No. \_\_\_213 \_\_\_

issued By

Date Filed OCT 3, 2002

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Director Regulatory Affairs Effective 11-4 2002

14th Revised A.C.C. Sheet No. A1-1

Cancelling 13th Revised A.C.C. Sheet No. A1-1

#### **ARIZONA**

SCHEDULE NO. A-1

#### NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 27 of this schedule are effective as of the date shown on each sheet.

	Number of
<u>Sheets</u>	Revision
1	14th *
1A	7th
	1st
3	1st
2 3 4	4th
4A	2nd
5	1st
5A	2nd
5B	1st
5C	2nd
5D	1st
5E	1st
6	3rd
7	3rd
8	1st
9	1st
10	2nd
11	2nd
12	2nd
13	2nd
14	2nd
15	4th
16	3rd
16A	4th
16B	1st
17	1st
18	1st
19	2nd *
20	1st

*	Denotes Change	(N)
	(continued)	

Advice Letter No. 216

Decision No.

Issued By

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Effective 3-10 2003

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DECISION #: 58720

VERIZON CALIFORNIA INC.

ORIGINAL

8th Revised	_A.C.C.	Sheet No.	A1-1A
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Cancelling 6th Revised A.C.C. Sheet No. A1-1A

**ARIZONA** 

In Lieu of 7th Revised A.C.C. Sheet No. A1-1A

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

LIST OF EFFECTIVE SHEETS (continued)

Sheets 1 through 27 of this schedule are effective as of the date shown on each sheet.

Sheets	Number of <u>Revision</u>	
21	1st	*
22	1st	*
23	5th	*
24	2nd	*
25	2nd	*
26	1st	*
27	2nd	*

Denotes Change	(N
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Advice Letter No. 211	Issued By	Date Filed JUN 28, 2002
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 1st	Revised	_ A.	C.C.	Shee	t No.	A1-	2

Cancelling Original A.C.C. Sheet No. A1-2

#### **ARIZONA**

SCHE	ULE	NO.	A-1
	,,,,,	110.	U. 1

# NETWORK ACCESS LINE SERVICE (continued)

#### **APPLICABILITY**

Applicable to lines which provide direct access to the local and long distance exchange switching network via a circuit provided between a telephone company central office and the customer's premises.

#### **TERRITORY**

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

EXTENDED AREA SERVICE CALLING AREAS

Calling Exchange Called Exchange

Bouse

Bouse, Arizona

Parker, Arizona

Ehrenberg

Ehrenberg, Arizona Blythe, California

Palo Verde (Cibola), Arizona Palo Verde, California

Palo Verde (Cibola) Ehrenberg, Arizona Blythe, California

Parker

Bouse, Arizona Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona

Parker Dam

Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona

(continued)

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_	1st Revised	_A.C.C	Sheet No	<u>A1-3</u>
Cancelling _	Original	_A.C.C	. Sheet No	<u>A1-3</u>

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

EXTENDED AREA SERVICE CALLING AREAS (continued)

Calling Exchange Called Exchange

Poston

Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona

(continued)

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4th Revised A.C.C. Sheet No. A1-4

Cancelling <u>3rd Revised</u> A.C.C. Sheet No. <u>A1-4</u>

	SCHEDULE NO. A-1							
	NETWORK ACCESS LINE SERVICE (continued)							
RAT	ATES							
A1	Loca	l exchange access lines	<u>One-Party</u>	<u>Multi-Line</u>	(T) (T)			
	B1	Business - extended area primary service						
		BRA	\$ 42.35	\$ 42.35	(T) (T)			
		BRA	42.35	42.35	(T) (T)			
			PBX Trunk		(T) (T)			
		BRA	\$ 55.15		(T)			
			(continued)					

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2nd Revised A.C.C. Sheet No. A1-4A Cancelling 1st Revised A.C.C. Sheet No. A1-4A

**ARIZONA** 

		sc	CHEDULE NO. A-1		
		NETWORK ACC	ESS LINE SERVICE (continued)		
RAT	ES (co	ontinued)			
A1	Loca	l exchange access lines (continued)	One-Party		(T) (T)
	B2	Residence - extended area primary service			
		BRA	<b>\$ 15.75</b>		(T)
		BRA	15.75		(T)
					(D)
			(continued)		
Advic	e Lette	er No211	Issued By	Date Filed	JUN 28, 2002
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ORIGINAL Cancelling <u>Original</u> A.C.C. Sheet No. <u>A1-5</u>

1st Revised	A.C.C. Sheet No.	<u>A1-5</u>

·	ntinued)	NETWORK ACCESS LINE SERVIO		
·				
Optio		,	Monthly <u>Rate</u>	(T) (T)
	onal serv	vices	<del></del>	
<b>3</b> 1	Combina	ation of lines		
	C1 Bus C2 Re		One-party access line rate One-party access line rate	
32	Rotary	hunting, each number arranged	\$ 1.75	(T)
33	Touchto	one service		
	C1 Ea	ch access line		
			1.00 1.00	(T) (T)
34	Messag	ges charges	Message C	<u>Charge</u>
	C1 Lo	cal exchanges		
		2 Each operator-assisted call	or person-	
	C2 No	onlocal exchanges - toll		
				lule No. B-1 lule No. B-2
35	Public I	Paystation Service	0.00	(T)
		(continued)		
3	4	C1 Ea  D1  D2  4 Messag  C1 Lo  D1  D2  C2 No	C1 Each access line  D1 Business D2 Residence  4 Messages charges  C1 Local exchanges  D1 Each public or semipublic telephone message D2 Each operator-assisted call (operator handled, third number and/or credit card, to-person) from a payphone  C2 Nonlocal exchanges - toll  D1 Message toll service D2 Wide area telephone service  5 Public Paystation Service	C1 Each access line  D1 Business D2 Residence  1.00  4 Messages charges  C1 Local exchanges  D1 Each public or semipublic telephone message D2 Each operator-assisted call (operator handled, third number and/or credit card, or personto-person) from a payphone  C2 Nonlocal exchanges - toll  D1 Message toll service D2 Wide area telephone service  5 Public Paystation Service  0.00

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# SCHEDULE NO. A-1

# NETWORK ACCESS LINE SERVICE (continued)

RAT	ΓES (c	ontinu	ed)	Monthly Rate 1	
АЗ	Cust	om Ca	lling Service	<u>Business</u>	Residence
	В1	Indiv	idual Features, each line <sup>2</sup>		
-		C1	Call Forwarding	\$ 3.50	\$ 2.50
		C2	Call Waiting / Cancel Call Waiting	3.50	2.50
		C3	Three-Way Calling	3.50	2.50
		C4	Custom Speed Calling		
			D1 Eight (8) Code Capacity	3.50	2.50
	В2	Two	Feature Packages, each line <sup>2</sup>		
		C1	Call Forwarding and Call Waiting / Cancel Call Waiting	5.00	4.00
		C2	Call Forwarding and Three-Way Calling	5.00	4.00
		СЗ	Call Waiting / Cancel Call Waiting and Three-Way Calling	5.00	4.00
		C4	Call Forwarding and Customer Changeable Speed Calling		
:			D1 Eight (8) Code Capacity	5.00	4.00

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<sup>&</sup>lt;sup>1</sup> Plus applicable service connection charges as shown in Schedule No. A-5.

<sup>&</sup>lt;sup>2</sup> Includes all stations on the line.

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1st Revised A.C.C. Sheet No. A1-5B

ORIGINAL

Cancelling <u>Original</u> A.C.C. Sh	eet No. <u>A1-5B</u>
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**ARIZONA** 

		SC	HEDULE NO. A-1		
		NETWORK ACC	ESS LINE SERVICE (continued)	i	
RATES (con	ntinued)		Business	Monthly Rate <sup>1</sup> s Residence	(T) (T)
A3 Custon	n calling s	service (continued)	<u> </u>		( /
B2 -	Two-feat	ure packages, each line (continued	j) <sup>2</sup>		(T)
,	C5 Ca	ll waiting and customer changeab	le speed calling		
	D1	Eight (8) code capacity	\$ 5.00	\$ 4.00	(T) (T)
	C6 Th	ree-way calling and customer cha	ngeable speed calling		(')
	D1	Eight (8) code capacity	5.00	4.00	(T) (T)
B3	Three-fea	ature packages, each line <sup>2</sup>			(1)
	C1 Ca	ll forwarding, call waiting and			
	D1	Three-way calling	6.50	5.50	( <del>T</del> )
	D2	Customer changeable speed cal	ling 6.50	5.50	(T)
					(1)
A CONTRACTOR OF THE CONTRACTOR					
		ervice connection charges as showns on the line.	n in Schedule No. A-5.		(T) (T)
			(continued)		
Advice Letter N	lo	211	Issued By		Date FiledJUN 28, 200
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2nd RevisedA.C.C. Sheet No. A1-5CCancelling1st RevisedA.C.C. Sheet No. A1-5C

			SCHEDULE NO. A-1			
			NETWORK ACCESS LINE SERVICE	(continued)		
RAT	ES (co	ontinued)		Mont Business	hly Rate <sup>1</sup> Residence	(T) (T)
А3	Cus	tom callin	g service (continued)	<u>Duamicaa</u>	<u>rtesidende</u>	(')
	В3	Three-fe	eature packages, each line 2 (continued)			(T)
		C2 C	all waiting, three-way calling			
		D	1 Customer changeable speed calling 8 code	\$ 6.50	\$ 5.50	(T) (T)
		C3 T	hree-way calling, call forwarding and			( )
		D	1 Customer changeable speed calling - (8) code	6.50	5.50	(T) (T)
	B4	Four-fea	ature packages, each line <sup>2</sup>			(T)
		C1 C	all forwarding, call waiting, three-way calling and			
		D	1 Customer changeable speed calling - (8) code	8.00	7.00	(T) (T)
A4	Loca	al director	y assistance service		<u>Charge</u>	
	B1	COPT a	access line service, per call		\$ .50	(T)
	B2		telephone numbers requested from directory ace operator, per line, per month		No Charge	
	В3	Each ac	dditional request		.50	<b>(</b> T)
	B4	Custom	er places call through "O" operator per call		1.50	(T)
			ervice connection charges as shown in Schedule No. Aons on the line.	ı-5.		(T) (T)
			(continued)			

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ORGINAL 1st Revised A.C.C. Sheet No. A1-5D

Cancelling Original A.C.C. Sheet No. A1-5D

	SCHEDULE NO. A	A-1		
	NETWORK ACCESS LINE SERV	VICE (continued)		
RATE	ES (continued)	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u> <sup>1</sup>	(T) (T)
<b>A</b> 5	Direct-inward-dialing (DID)			(T)
	B1 Each trunk arranged for DID	-	\$ 13.00	(T)
	B2 First block of 100 directory numbers	\$ 700.00	65.00	(T)
	B3 Each additional block of 100 directory numbers	300.00	65.00	(T)
6	Local operator busy line verify / interrupt			
	B1 Each verification of a busy line condition	.50	-	(T)
	B2 Each interruption of a conversation in progress	1.00	-	(T)
.7	Toll restriction service, per line	-	3.00	(T) (T)
Ρ	lus applicable service connection charges as shown in Schedule N	lo. A-5.		(N)
	(continued)	)		

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# **VERIZON CALIFORNIA INC.**

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	1st Revised	A.C.C. Sheet No. <u>A1-5</u>
ellina	Original	A.C.C. Sheet No. A1-5

# ARIZONA

		SCHEDULE NO. A-1		, - 4 to to a					
	NETWORK ACCESS LINE SERVICE (continued)								
RATE	ES (co	ntinued)	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u> <sup>1</sup>	(T) (T)				
A16	900 !	Blocking <sup>2</sup>			(T)				
	B1	Initial business or residence request to block access to 900 service	No Charge		(T)				
	B2	Each business or residence request to remove (unblock) blocking from access to 900 service	No Charge		(T)				
	В3	Subsequent business or residence request for blocking access to 900 service, per line	3		(T)				
A17	Rem	ote Call Forwarding Service <sup>2</sup>			(T)				
	B1 B2	First network access line equipped Additional network access line equipped		\$ 33.60 33.60	(T)				
¹ In	ı additi	on to residence and business one-party service rate in Schedule	No. A-1 and applicable	service order charge in	(T)				
2 S	chedul ervice	e No. A-5. is provided only where facilities are available.	• •	·	(T)				
3 <b>A</b>	pplicat	ole Special Services charge in Schedule No. A-5 will apply.			(T)				
		(continued)							

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	3rd Revised	A.C.C.	Sheet	No.	<u>A1-6</u>
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Cancelling 2nd Revised A.C.C. Sheet No. A1-6

### **ARIZONA**

		SCHEDULE NO. A-1		-
		NETWORK ACCESS LINE SERVICE (continued)		
CON	DITIO	NS		
A1		rice under this schedule will be provided outside the base rate areas and within the exchange areas at plus outside plant facility rate as shown in Schedule No. A-2.	the above	
A2	Com	bination of line service		
	B1	Service connected under this service must be applied for by the same customer of record and shall be of such customer.	e for the use	e
	B2	Where selective ringing is requested by the customer, additional bells may be provided at rates and a shown in Schedule No. X-1.	harges	
А3	Tou	ch calling service		
	B1	Touch calling service is only furnished in those exchanges where special central office equipment an serving arrangements have been provided and are compatible with this service.	d other	
A4	Res	erved for future use.		
				(D)
		(continued)		
dvice	Letter	No11 Issued By	Date Filed _	JUN 28, 2002

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3rd Revised A.C.C. Sheet No. A1-7

2nd Revised Cancelling

A.C.C. Sheet No. A1-7

#### **ARIZONA**

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### NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

- Reserved for Future Use
- **Custom Calling Service** Α6
  - Custom Calling Service requires special central office equipment and will be provided for one-party business and residence service and where facilities are available.
  - Custom Calling Service will not be provided in connection with semipublic paystation service, private branch exchange trunk access line service or centrex service.
  - Description of Service
    - C1 Call Forwarding

Call Forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

C2 Call Waiting / Cancel Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established. Cancel Call Waiting is included with the Call Waiting feature at no additional charge. Cancel Call Waiting permits the customer to dial a code and suspend Call Waiting prior to making an outgoing call. Upon disconnect of the call, Call Waiting is restored.

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Cancelling	Original	A.C.C. Sheet No.	<u>A1-8</u>

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# NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

- A6 Custom calling service (continued)
  - B3 Description of service (continued)
    - C3 Three-way calling

Three-way calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

C4 Customer changeable speed calling

Customer Changeable Speed Calling permits the customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. The feature is available as an eight-code list or thirty-code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight-code and thirty-code lists, respectively) plus the telephone number.

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1st Revised	A.C.C. Sheet No.	<u>A1-9</u>
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Cancelling Original A.C.C. Sheet No. \_\_A1-9

#### **ARIZONA**

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# NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS	(continued)
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- Custom calling service (continued)
  - B4 The call forwarding service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge, local or dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded.

Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, local, dial station, operator station or person toll.

- B5 The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call or three-way call.
- B6 Where a change of telephone set is made at the customer's request and not necessitated by the provision of a custom calling service feature, the charge for service connection charges, as set forth in Schedule No. A-5, will apply.

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2nd Revised A.C.C. Sheet No. A1-10

Cancelling <u>1st Revised</u> A.C.C. Sheet No. <u>A1-10</u>

	SCHEDULE NO. A-1	
N	ETWORK ACCESS LINE SERVICE (continued)	
CONDITIONS (continued)		
Reserved for Future Use		(T)
		(D) (D)
	4 4 9	·
	(continued)	
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2nd Revised A.C.C. Sheet No. A1-11

Cancelling <u>1st Revised</u> A.C.C. Sheet No. <u>A1-11</u>

	SCHEDULE NO. A-1	
	NETWORK ACCESS LINE SERVICE (continued)	
CONDITIONS (continued)		
Reserved for Future Use		(T)
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		(D) (D)
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	(continued)	
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# **VERIZON CALIFORNIA INC.**

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2nd Revised	A.C.C. Sheet No.	<u> A1-12</u>

Cancelling 1st Revised A.C.C. Sheet No. A1-12

		SCHEDULE NO. A-1	
i	NETV	WORK ACCESS LINE SERVICE (continued)	
	CONDITIONS (continued)		
	Reserved for Future Use		(T)
-			
			(D)
_		(continued)	
٥	Advice Letter No. 211	Issued By	Date Filed <u>JUN 28, 2002</u>
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2nd Revised A.C.C. Sheet No. A1-13

Cancelling 1st Revised A.C.C. Sheet No. A1-13

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	SCHEDULE NO. A-1	
	NETWORK ACCESS LINE SERVICE (continued)	
CONDITIONS (continued)		
Reserved for Future Use		(T)
		(D)
		(D)
	(continued)	
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	2nd Revised	A.C.C. Sheet No.	<u>A1-14</u>
Cancelling _	1st Revised	_A.C.C. Sheet No.	A1-14

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	SCHEDULE NO. A-1	
N	ETWORK ACCESS LINE SERVICE (continued)	
CONDITIONS (continued)		
Reserved for Future Use		(T)
		(D)
	(continued)	
Advice Letter No211	Issued By	Date Filed <u>JUN 28, 2002</u>
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4th Revised	A.C.C.	Sheet No.	A1-15

Cancelling 3rd Revised A.C.C. Sheet No. A1-15

#### **ARIZONA**

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#### NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

- A8 IntraLATA Directory Assistance Service
  - B1 Directory Assistance Service is to provide the calling party, on a COPT Access Line, with telephone numbers, information that a customer has requested that the number not be provided, or that the requested party has no telephone listing from the records of the utility's Directory Assistance operator.
- A9 Senior Telephone Discount Program (STDP)
  - B1 The STDP provides for a credit against the recurring monthly rate for the provision of local residence service for certain low-income customers.
  - B2 The STDP credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-1322.02, 46-701, 702, 703, 704. Applicants must be a head of household, be sixty-five (65) years of age or older, and have a household income at or below poverty level. (See A9, B7)
  - B3 The monthly credit will be based on the sum of a 17% discount on the following local exchange service offerings.
    - C1 One-party service.
  - B4 The STDP credit will begin with the date the utility receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.
  - B5 The regular service connection charges and regulations applicable to these service offerings will apply. The service connection charges to change to or from this program due to eligibility status will be waived.

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3rd Revised A.C.C. Sheet No. A1-16

Cancelling 2nd Revised A.C.C. Sheet No. A1-16

			······································				
			SCHE	DULE NO. A-1			
			NETWORK ACCESS	S LINE SERVICE (cont	inued)		
CON	IDITIC	NS (continued)					
A9	Seni	or Telephone Discount Pro	gram (STDP) (continue	ed)			
	В6	Customers of this service during a calendar year.	will receive a sevente	en (17) percent reduct only to the customer's	ion on the service connect principal residence line.	tion charge once	
	B7	Customers of STDP Serv A13 of this tariff, also qua			come eligibility requiremen	nts, as specified in	
				(continued)			
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4th Revised	A.C.C. Sheet No.	A1-16A

Cancelling <u>3rd Revised</u> A.C.C. Sheet No. <u>A1-16A</u>

**ARIZONA** 

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	SCHEDULE	NO. A-1		
	NETWORK ACCESS LINE	SERVICE (continued)		
CONDITIONS (continued)				
A9 Senior Telephone Discount F	rogram (STDP) (continued)			
receive the federal base ALITAP customers are a	line support amount of \$4.35 p	w Income Telephone Assistance Prog lus the additional \$1.75 in the federal i al state Lifeline support in an amount e this discount credit.	Lifeline support.	
			(T)	
FCC Interstate Offset to	Subscriber			
Line Charge		\$ 4.35	(T)	
FCC Supplemental Amo	unt	1.75	1	
STDP Discount Amount		2.68	(T)	
	(cor	itinued)		
Adviso Letter No. 244				
Advice Letter No. 211	iss	ued By	Date FiledJUN 28, 20	JU2

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# MIMONO

1st Revised	A.C.C.	Sheet No.	A1-16E

heet No. <u>A1-16B</u>

# **ARIZONA**

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		SCHEDULE NO. A-1	
		NETWORK ACCESS LINE SERVICE (continued)	
CON	OITIO	DNS (continued)	
A10	Dire	ect-Inward-Dialing (DID)	
	В1	DID is a central office trunking feature and will be provided only where facilities are available.	
	<b>B</b> 2	The DID rates above are for service offered only in exchanges served by a digital central office.DID service will be offered in exchanges served by a nondigital central office on a special assemblies basis only.	
	В3	The DID trunk terminating equipment provides a feature which allows an incoming call from the exchange network (not foreign exchange or WATS) to reach a specific station line without an attendant's assistance.	
	B4	To convert from DID operation to a regular PBX-PABX operation will be at actual cost to install regular trunk circuits, but will not exceed the charge for a new installation.	
	<b>B</b> 5	The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.	
			(D)
		(continued)	

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# **VERIZON CALIFORNIA INC.**

ORIGINAL

1st Revised	A.C.C.	Sheet No.	<u>A1-17</u>
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Cancelling Original A.C.C. Sheet No. A1-17

#### **ARIZONA**

# SCHEDULE NO. A-1

# NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

- A10 Direct-Inward-Dialing (DID) (continued)
  - B6 Operational characteristics of interface signals between the utility-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the utility considers necessary to maintain proper standards.
  - B7 One primary listing will be furnished without charge for each separate trunk group. Additional listings may be obtained as specified in Schedule No. A-6.
  - B8 The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant intercept or recorded announcement service.
    - All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.
  - B9 DID numbers in groups of 100 may be reserved for future use at rates specified herein. The #king feature and will be provided only where facilities are available.
  - B10 If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.
  - B11 The provision of this feature requires the customer to subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

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1st Revised	A.C.C.	Sheet No.	<u>A1-18</u>

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A1-18</u>

		SCHEDULE NO. A-1	
		NETWORK ACCESS LINE SERVICE (continued)	
CON	DITIO	DNS (continued)	:
A11	Loca	al operator busy line verify/interrupt	(T)
	B1	Where facilities and operating conditions permit, the utility's operators will verify a busy line condition and/or interrupa conversation in progress at the calling party's request.	ot
	B2	No charge will apply to the following:	
		<ul> <li>C1 When the utility finds the called telephone to be out of order.</li> <li>C2 To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.</li> <li>C3 To any request for such service which originates from a public or semipublic telephone service.</li> </ul>	
A12	Toll	restriction service	(T)
	В1	Toll restriction service provides the customer with local dialing capabilities, including local measured service, but blocks any call that has a long distance or premium service charge associated.	
		Allowed 9-1-1 All local calls	
	В2	Toll restriction is offered to Business and Residence one-party network access line service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include CENTREX lines.	
	В3	The subscriber to toll restriction service is responsible for collect, third number billed, and credit card calls billed to this line.	
	В4	The rate for toll restriction service is in addition to applicable rates and charges associated with network access line service.	
			į
		(continued)	
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# ORIGINAL

2nd Revised A.C.C. Sheet No. A1-19

Cancelling <u>1st Revised</u> A.C.C. Sheet No. <u>A1-19</u>

ARIZONA

		SCHEDULE NO. A-1	
		NETWORK ACCESS LINE SERVICE (continued)	
CON	DITI	ONS (continued)	
A13	Res	served for Future Use	(T)
			(D)
			(D)
A14	900	Blocking	
	В1	Customers served from digital offices may request 900 blocking on an individual case basis.	
	B2	900 blocking will not be provided for an individual NXX. When 900 blocking is ordered by a customer, all 900 NX will be blocked.	<b>X</b> s
	ВЗ	There is no charge to establish 900 blocking nor to remove 900 blocking from an access line.	
	В4	Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.	
		(continued)	
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APPROVED FOR FILING DECISION #: 58720

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_	1st Revised	_ A.C.C. Sheet No	A1-20
ellina	Original	A.C.C. Sheet No.	A1-20

		SCHEDULE NO. A-1	
		NETWORK ACCESS LINE SERVICE (continued)	
CONDI	TIC	DNS (continued)	
A15 R	Rem	note Call Forwarding Service	(T)
В		Remote Call Forwarding Service requires special central office equipment and will be provided only where facilities are available.	
В	32	Remote Call Forwarding Service is an arrangement which furnishes a telephone number to a customer which permits call completion by forwarding the call to another telephone number.	
В	33	The customers to Remote Call Forwarding Service are not required to have a premises in the exchange in which the remote call forwarding service network is furnished.	•
В	34	Remote Call Forwarding Service does not include an instrument in the exchange in which the service is located.	
В		Remote Call Forwarding Service is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call. Normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the premises of the terminating primary station.	
В	6	Remote Call Forwarding Service is furnished for a minimum period of 30 days.	
		(continued)	
		(continued)	
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1st Revised	A.C.C.	Sheet No.	A1-2
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			SCHER	DULE NO. A-1			
		NET		LINE SERVICE (con	tinued)		
CONDITIO	NC (		WONN ACCESS	LIVE SERVICE (COII	unded)		
		,	-4:d\				(T)
		all Forwarding Service (co					(T)
B7 <i>A</i>	Appl	cable rates for toll calls are	as follows: (conti	inued)			
(		On a Person-to-Person or on charged the respective Per originating station to the ca	son-to-Person or	Operator Station-to-S			
(		The Dial Station-to-Station call forwarding location to t					
(		On a collect call placed to a call between the rate cente portion between the rate cowill be billed at the Dial Sta	r of the originating enter of the call for	number and the rate warding location and	center of the call forward	ling location. The	
(		On a Person-to-Person or o					
В8 Г	Dired	tory listings for remote call	forwarding				
(		Listings in the directory ser furnished equivalent to tho					
(		The network access and/or as shown in Schedule No.		e remote call forwardi	ng service may be chang	ed at the charges	
				(continued)			
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1st Revised A.C.C. Sheet No. A1-22

Cancelling Original A.C.C. Sheet No. A1-22

1st Revised	A.C.C.	Sheet No.	<u>A1-22</u>

	SCHEDULE NO. A-1	
	NETWORK ACCESS LINE SERVICE (continued)	
CONDITIO	DNS (continued)	
A16 Lifel	ne Service	(T)
B1	General	
	Lifeline Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E91 access to operator services, access to interexchange services, access to directory assistance and toll restriction services.	1),
	(continued)	
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5th Revised A.C.C. Sheet No. A1-23

Cancelling 4th Revised A.C.C. Sheet No. A1-23

	SCHEDULE NO. A-1	
	NETWORK ACCESS LINE SERVICE (continued)	
CONDITIO	NS (continued)	
A16 Lifeli	ne Service (Continued)	(T)
B2	Application	
C1	Low-income customers who qualify under Arizona's Low Income Telephone Assistance Program (ALITAP) will receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 16, as well as an additional allowance equal to the current federal Lifeline Support credit. ALITAP customers are also eligible to receive additional state Lifeline support in an amount equal to 17% discount of local service charges. There is no federal match for the discount credit.	
		(T)
	FCC Interstate Offset to Subscriber Line Charge	(T)
	FCC Supplemental Amount 1.75 STDP Discount Amount 2.68	(T)
	The customer eligible for Lifeline Service must be a participant in at least one of the following programs:	
	D1 Medicaid D2 Food Stamps D3 Supplementary Security Income (SSI) D4 Federal Public Housing or Section 8 D5 Low Income Home Energy Assistance Program (LIHEAP)	
1 See V	rizon Telephone Companies Tariff FCC No. 16 for applicable rate.	
	(continued)	(D)
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		tive 7-1, 2002

2nd Revised	A.C.C.	Sheet No.	A1-24

1st Revised A.C.C. Sheet No. A1-24 Cancelling **ARIZONA** SCHEDULE NO. A-1 NETWORK ACCESS LINE SERVICE (continued) CONDITIONS (continued) (T) A16 Lifeline Service (Continued) B2 Application (Continued) C2 Lifeline Service includes an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge for Lifeline customers which is discounted 100% as set forth in Verizon Telephone Companies Tariff FCC No. 16. C3 An additional reduction in the amount of \$1.75 per month will be made to the local single line residential rate of qualifying Lifeline Service customers. C4 The Lifeline Service credit will begin with the date the utility receives a valid application from the customer or when new service is established for a qualifying customer. The credit will not exceed what has been billed to the customer. (D) (continued)

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2nd Revised A.C.C. Sheet No. A1-25

Cancelling 1st Revised A.C.C. Sheet No. A1-25

			SCHEDULE NO. A-1	
			NETWORK ACCESS LINE SERVICE (continued)	
CON	DITIO	ONS (c	continued)	
A16	Lifel	ine Se	ervice (continued)	(T)
	B2	Applio	cation (Continued)	
		C5	Lifeline Service can only be associated with the primary residential connection.	
		C6	Touch Calling Service is provided as specified in A3 of this tariff. Toll Restriction Service, as specified in A12 of this tariff, is available to Lifeline Telephone Service customers at no charge.	(T)
		C7	Funding for Lifeline Service (baseline and supplemental amounts) is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.	
		C8	Lifeline Service may not be disconnected for non-payment of toll charges.	
		C9	Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.	
		C10	Participants in the Senior Telephone Discount Program (STDP) are eligible to receive benefits under Lifeline Service, provided the STDP customer meets low-income eligibility requirements as specified in C1 preceding.	
		C11	Partial bill payments from Lifeline Service customers will be applied first to local services and then to toll charges.	
			(continued)	
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# **ARIZONA**

		SCHEDULE NO. A-1					
		NETWORK ACCESS LINE SERVICE (continued)	1				
CONDITION	CONDITIONS (continued)						
A16 Lifelin	e Service (continue	d)	(T)				
B3 F	ates and Charges						
C	1 A credit amount single line resid	t of \$1.75 per month, which is in compliance with CC Docket No. 96-45, is applicable to the local lential rate of qualifying Lifeline Service customers.					
C	2 All recurring an with the exception	d nonrecurring charges for any service ordered by the customer shall be billed at tariffed rates, ion of the initial installation charges, (see Link Up Service in Schedule No. A-5, A9 following).					
C	3 When a custom will be disconting	ner is no longer eligible for Lifeline Service, the Lifeline credit amount specified in C1 preceding, nued and regular tariffed rates and charges will apply.					
1							
,		(continued)					
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Cancelling Original A.C.C. Sheet No. A1-27

In Lieu of 1st Revised A.C.C. Sheet No. A1-27

### **ARIZONA**

# SCHEDULE NO. A-1

# NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

# A17 Native American Lifeline Service

(T)

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Schedule A-1, Sheet A1-24, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-1, Sheet A1-24, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

In addition to half of the first \$60 of the initial connection charges (up to \$30) available to qualifying subscribers, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria are eligible for an additional credit of up to \$70.00 of federal Link Up support to cover 100 percent of the remaining charges associated with initiating service between \$60 and \$130, for a total maximum support amount of \$100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

Reservation	Exchange	Monthly Credit <sup>1</sup> (IOSC 30051)	(1)
Colorado River Indian Tribes of the Colorado River Indian Reservation	Poston Parker Ehrenberg	\$13.00 13.00 13.00	

See Schedule A-5, Sheet Nos. A5-2 and A5-8 for additional credits available under the Link Up America program.

1 Credit applicable to flat rate Lifeline Service only. Minimum monthly rate of \$1.00.	(T)
(continued)	

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#### **ARIZONA**

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# **OUTSIDE PLANT FACILITIES**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 12 of this schedule are effective as of the date shown thereon.

Sheets	Number of Revision		
1	1st *		
2	1st *		
3	1st *		
3A	1st *		
4	1st *		
5	<b>1</b> st *		
6	1st *		
7	1st *		
8	1st *		
9	1st *		
10	1st *		
11	1st *		
12	1st *		

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**ARIZONA** 

Cancelling Original A.C.C. Sheet No. A2-2

### SCHEDULE NO. A-2

# **OUTSIDE PLANT FACILITIES (continued)**

### **APPLICABILITY**

Applicable to services offered involving plant facility charges within exchange areas.

#### **TERRITORY**

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

**RATES** 

Charges

(T)

- Α1 Nonrecurring facility charges
  - Aerial, or, at the utility's option, underground reinforcements to outside plant facilities along existing exchange or suitable toll telephone circuits of this utility

No charge

- B2 Aerial, or, at utility's option, underground outside plant facilities extended beyond existing exchange or suitable toll circuits of this utility: (Not applicable to subdivisions, real estate development or service of a temporary or speculative nature)
  - C1 Free footage allowance

The utility will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant

No charge

(continued)

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A2-3</u>

**ARIZONA** 

				SCHEDULE NO. A-2			
				OUTSIDE PLANT FACILITIES (continued)			
RAT	ES (co	ntinue	d)		Monthly	<b>(</b> T)	
A1				ility charges (continued)	<u>Rate</u>	(T)	
	B2 (continued)						
		C2		nt facilities exceeding free footage allowance			
			D1	First 100 feet or fraction thereof of line extension and/or service connection per applicant	\$ 130.00	(T)	
			D2	Each additional foot or fraction thereof of line extension and/or service connection	1.30		
A2	Reci	urring f	facility	rates			
	В1	On/o	ff pre	mises network access facilities			
	C1 Where the terminals are in different buildings on the same continuous property						
			D1	Under 300 feet	No charge	(T)	
			D2	Each 1/4 mile or fraction thereof	2.95	(1)	
		C2		ere the terminals are in different buildings on noncontinuous perty			
			D1	First 1/4 mile or fraction thereof	5.85	(T)	
			D2	Each additional 1/4 mile or fracton thereof	2.95	(T)	
				(continued)			

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Cancelling Original A.C.C. Sheet No. A2-3A

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				SCHEDULE NO. A-2		
				OUTSIDE PLANT FACILITIES (co	ntinued)	
RAT	ES (co	ontinue	ed)		Monthly	(T) (T)
A2	Rec	urring	facility	rates (continued)	<u>Rate</u>	(1)
	B2 Each tie line between private branch exchange systems					
		C1	Sam	ne customer		
			D1	On the same premises	\$ 4.90	(T)
			D2	On different premises		
				E1 First 1/4 mile or fraction thereof	5.85	(T)
				E2 Each additional 1/4 mile or fraction thereof	2.95	(T)
	C2 Different customer					
			D1	First 1/4 mile or fraction thereof	23.95	(T)
			D2	Each additional 1/4 mile or fraction thereof	2.95	(T)
	В3	Priva	ate line	9		
		C1	Intra	nexchange service	See Schedule No. G-1	
		C2	Inte	rexchange service	See Section 7 in Contel of Californi Inc Arizona Intrastate Access Service tariff.	a,
				(continued)		

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_	1st Revised	A.C.C. Sheet No.	<u>A2-4</u>	
ancelling	Original	A.C.C. Sheet No.	A2-4	

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# SCHEDULE NO. A-2

## **OUTSIDE PLANT FACILITIES (continued)**

#### CONDITIONS

- A1 Nonrecurring facility charges
  - B1 General
    - C1 Charges under this schedule are for abnormally long plant extensions to prevent unreasonably burdening the general body of existing customers. This charge is in addition to the regular rates and charges applicable for the service provided.
    - C2 Charges in this schedule are
      - D1 Applicable to aerial and underground facilities whether utility or jointly owned or rented and to all classes, types and grades of service;
      - D2 Not applicable to new subdivisions and real estate developments (Condition B9), and tree-contact-type construction:
      - D3 In addition to any charges or contributions applicable under Rule No. 13.
    - C3 In lieu of charges under this schedule for footage in excess of the free footage, applicant may, for that excess, clear the right-of-way, furnish and set the poles where aerial construction is employed, or furnish and install the underground supporting structure, all in accordance with the utility's construction specifications; the utility in that case, will furnish and install the fixtures and wire or cable at its expense. Ownership of facilities so provided by applicant shall be vested in the utility, except that underground supporting structures for service connections on private property shall be owned and maintained by the customer.
    - C4 Charges under this schedule are payable in advance and, except as described in Conditions A1, B5, and B9 below, are not refundable.

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Cancelling _	Original	A.C.C. Sheet No.	A2-5

SCHEDULE NO. A-2

# **OUTSIDE PLANT FACILITIES (continued)**

#### CONDITIONS

- A1 Nonrecurring facility charges (continued)
  - B2 Route, type and measurement of plant extensions and service connections
    - C1 The distance for determining free footage and charge for line extension is the point of connection from the existing distribution facility to the property line. The service connection free footage allowance is from the property line to the point of connection with the interior wiring at the building being served. (See Condition A1, B4, C2, D2).
    - C2 Where the proposed route over private property will be part of the route to serve two or more customers, or where, at the utility's option, the route will be on private property rather than on public roads, such routes will be treated as being on public roads.
  - B3 Collective application and grouping of applicants
    - C1 When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or plant extensions thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service.
    - C2 All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

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1st Revised	A.C.C. Sheet No.	<u>A2-6</u>

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A2-6</u>

## **ARIZONA**

### SCHEDULE NO. A-2

## OUTSIDE PLANT FACILITIES (continued)

#### CONDITIONS

- A1 Nonrecurring facility charges (continued)
  - B3 Collective application and grouping of applicants (continued)
    - C3 An applicant at any premises receives only a single plant extension allowance regardless of the number of services ordered at that premises.
    - C4 When an applicant orders service at more than one premises, he is treated as being a separate applicant at each premises for purposes of this schedule.
  - B4 Apportionment of charges to group of applicants
    - C1 Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The overall charges for the project is divided equally among all applicants in the second group.
    - C2 Exceptions

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- D1 No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the utility.
- D2 Charges for plant extensions to plant on private property are assumed by applicants on whose property such plant extensions are made. These charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project, except for Condition A1, B2, C2.

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Cancelling Original A.C.C. Sheet No. A2-7

**ARIZONA** 

SCHEDULE NO. A-2

# OUTSIDE PLANT FACILITIES (continued)

#### CONDITIONS

- Nonrecurring facility charges (continued)
  - B5 Charges to subsequent applicants
    - C1 When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the plant extension charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.
    - C2 Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
  - B6 Adjustment in charges when additional applicants are connected
    - C1 When a project is refigured as described in Conditions A1, B5, above, existing customers will be refunded a prorate of the difference between the original charges and the refigured charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.
    - C2 In the event the utility attaches interexchange toll facilities to the plant extension within the three-year period, the utility will refund a prorated amount to cover the unexpired portion of the plant extension charges for that part of the plant extension facilities so used.
    - C3 Where construction on private property is subsequently treated as being on public roads or where a private road is dedicated to the public use, within three years of completion of the original project the plant extension charges shall be recomputed and refunds made to the initial applicants where applicable.

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Advice Letter No. 211	Issued By	Date Filed JUN 28, 2002
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_	1st Revised	A.C.C. Sheet No	<u>A2-8</u>	
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# OUTSIDE PLANT FACILITIES (continued)

#### CONDITIONS

- A1 Nonrecurring facility charges (continued)
  - B7 Disconnects

When one or more customers on a project disconnect within the three-year term, no refund is made of the plant extension charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

- B8 Reuse of facilities
  - C1 When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
  - C2 Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any additional plant extension charges in addition to his total original obligation.
  - C3 Where a customer has paid plant extension charges for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional plant extension charges greater than his original obligation unless additional construction is required.

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## **OUTSIDE PLANT FACILITIES (continued)**

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- A1 Nonrecurring facility charges (continued)
  - B9 Outside plant extensions to serve new subdivisions or real estate developments in their entirety.
    - C1 Where requested and permissible, aerial facilities to and within real estate developments will be provided under the following conditions.
      - D1 The applicant, in addition to any labor or material to be furnished by him, will pay in advance the estimated total cost of the utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the utility's construction.
      - D2 When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the utility will refund the advance in D1 above. If, at the end of the three-year period the subdivision density requirements has not been met, the utility will refund that portion of the advance proportional to the ratio of the then permanent network access line terminations density to the subdivision density requirement. No interest will be paid on such advances.

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# OUTSIDE PLANT FACILITIES (continued)

#### CONDITIONS

A1 Nonrecurring facility charges (continued)

B10 Temporary or speculative service

- C1 Plant extensions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the utility the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the materials used.
- C2 If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the utility, there will be refunded to the customer an amount equal to the difference between the payment made pursuant to Condition B10 C1 above and the normal plant extension charge which would have been applicable at the time the customer's service was installed.
- C3 In no event shall service installation be classed as temporary or speculative for more than six years. Refunded provisions of Condition B10 C2 apply at the end of not more than six years.

#### **B11 Contracts**

Contracts covering periods of not to exceed three years of telephone service may be required by the utility as a condition precedent to establishment of the service when outside plant extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the utility's right to collect amounts as provided for elsewhere in its tariff schedules.

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**ARIZONA** 

#### SCHEDULE NO. A-2

# OUTSIDE PLANT FACILITIES (continued)

## CONDITIONS

- A1 Nonrecurring facility charges (continued)
  - B12 Extraordinary costs
    - C1 The applicant will be required to pay the representative costs below in addition to the associated plant extension charges when the utility incurs extraordinary costs for:
      - D1 Obtaining rights-of-way and easements for, i.e., railroad crossings, Bureau of Land Management, Forest Service, environmental impact studies, etc.
      - D2 Rule No. 11 will apply to projects of a temporary or speculative nature.
      - D3 Rule No. 13 will apply to customer requested route changes or construction differences.
    - C2 Customers to plant extensions regarding rights-of-way or easements which require payment (or annual fees) must negotiate with the necessary agency.

#### **B13 Disputes**

In case of disagreement or dispute regarding the application of any provision of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Arizona Corporation Commission for ruling.

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**ARIZONA** 

Cancelling Original A.C.C. Sheet No. A2-12

#### SCHEDULE NO. A-2

### OUTSIDE PLANT FACILITIES (continued)

#### CONDITIONS

- A2 Recurring facility charges
  - 81 Recurring facility charges under this schedule are in addition to other rates applicable to the services provided.
  - B2 Recurring facility charges under Rates A2, B1 above are applicable in all exchanges, and are based on air line mileage which is the air line measurement between terminals. These rates are applicable in connection with telephones which terminate off the premises on which the customers primary service is located.
  - When any tie line service involves more than two terminals, the air line distance in quarter miles will be computed separately between each pair of terminals, fractional quarter miles being considered as whole quarter miles. The sum of the air line distances in quarter miles, between outside plant facilities in a tie line service where more than two terminals are involved, will be charged for at the above rates, except that only one first quarter mile charge will be made, the balance of the quarter miles of air line mileage being charged for at the rates for additional quarter miles.
  - B4 The above rates also provide for the furnishing of two-point connections.
    - C1 Between any two telephones connected to and on the same premises as the attendant's positions in which a tie line terminates.
    - C2 Connection of a single tie access line (at either end but not both ends simultaneously) to an exchange trunk line or, where facilities and operating conditions permit, to an interexchange private line telephone service line.

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2nd Revised A.C.C. Sheet No. A3-1

Cancelling <u>1st Revised</u> A.C.C. Sheet No. <u>A3-1</u>

## ARIZONA

# SCHEDULE NO. A-3

## PUBLIC AND SEMIPUBLIC TELEPHONE SETS

## LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are effective as of the date shown on each sheet.

Sheet	<u>ts</u>	Number of <u>Revision</u>	
1		2nd	*
2		2nd	*
3	#	Original	
4	#	Original	
5	#	Original	
6	#	Original	
7	#	Original	
8	#	Original	
9	#	Original	
10	#	Original	

* #	Denotes Change This sheet has been withdrawn.		(N)
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# **VERIZON CALIFORNIA INC.**



2nd Revised	A.C.C. Sheet No.	<u>A3-2</u>

ARIZONA		Cancelling 1st Revised	A.C.C. Sheet No. <u>A3-2</u>
	SCHEDULE NO. A-3		
	PUBLIC AND SEMIPUBLIC TELEPHONE S	SETS (continued)	
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Director Regulatory Affairs Effective 1\_1, 2002

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1st Revised A.C.C. Sheet No. A4-1

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A4-1</u>

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	SCHEDULE NO. A-4		
L	IST OF EFFECTIVE SHEETS		
S	Sheet 1 of this schedule is effective as of the date shown on this sheet.		
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	1 1st * 2 # Original 3 # Original 4 # Original		
* #	Denotes Change Sheet has been withdrawn.	(N)	
	Material formerly in this schedule is now shown in different form in Schedule No. A-5 on Original Sheet No. A5-5.	(T)	į
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6th Revised A.C.C. Sheet No. A5-1

Cancelling 5th Revised A.C.C. Sheet No. A5-1

ARIZONA

#### SCHEDULE NO. A-5

#### SERVICE CONNECTION CHARGES

#### LIST OF EFFECTIVE SHEETS

Sheets 1 through 9 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>
1	6th
2	3rd
2A	1st
3	2nd
4	1st
5	2nd
6	1st
7	2nd
8	3rd
9	2nd

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Issued By

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DECISION #: 587

#### **VERIZON CALIFORNIA INC.**

# **ORIGINAL**

2nd Revised A.C.C. Sheet No. A5-5

**ARIZONA** 

Cancelling 1st Revised A.C.C. Sheet No. A5-5

#### SCHEDULE NO. A-5

# SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

- Service Connection charges do not apply as follows:
  - When a move or change is initiated by the utility.
  - To the disconnection of a network access line or other services.
  - В3 To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
  - When the service is assumed by a receiver or trustee, executor, or administrator of an estate.
  - When the customer's name has been changed by marriage or court order.
  - B6 When a change in billing address is required.
  - В7 When a number change is made due to annoyance calls.
  - В8 Reserved for Future Use

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- To an upgrade of service.
- B10 Where the name of a business concern is changed without a change in responsibility for payment of the telephone

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Director Regulatory Affairs Effective **310**2003

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# ORIGINAL

1st Revised	A.C.C.	Sheet No.	_A5-2A

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A5-2A</u>

#### SCHEDULE NO. A-5

# SERVICE CONNECTION CHARGES (continued)

CHA	ARGE	S (continued)	Time	and Material Charge	S	
A8	Cus	tomer premises work	Schedule 1	Schedule 2	Schedule 3	(T)
•	B1	First 15 minutes or fraction thereof of billable work at or on the customer premises	\$ 40.00	\$ 45.00	\$ 50.00	(T)
	B2	Each additional 15 minutes or fraction thereof of billable work at or on the customer premises	13.00	15.00	17.00	(T)
	В3	Material, each outlet	4.50			(T)

- Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays.
- Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, except holidays.
- Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

(continued)

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2nd Revised A.C.C. Sheet No. A5-3

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1st Revised A.C.C. Sheet No. A5-3

#### **ARIZONA**

## SCHEDULE NO. A-5

### SERVICE CONNECTION CHARGES (continued)

#### CONDITIONS

- Α1 Charges shown above are applicable to all installations and moves and changes of services and facilities of the utility and customer premises work unless otherwise specified in the tariff.
- A2 Application of service charges
  - B1 Service connection charge is for recording and processing information necessary to execute customer's request pertaining to telephone service, including the central office line, outside plant, drop wire and protector. This charge will also apply to:
    - C1 Supersedure of Service
    - C2 Customers Returning to the Utility (Winback)

When a customer elects to return to Verizon from a facilities-based Competitive Local Exchange Carrier (CLEC), the service connection charge will apply for each residence and business class of service.

If a customer alleges that this service order activity is the result of an unauthorized change of local service provider, see Access Service Tariff, Sheet No. 291.6.

- B2 Telephone number change charge is for all customer-requested number changes and reconnection of services discontinued for nonpayment.
- **B**3 Special services charge is for existing customers requesting the following service:
  - C1 Applicable whenever a service order is generated to establish a supplemental service at the request of the customer.
  - C2 Changes in class of service
  - C3 Changes in type of service
  - C4 Directory listing changes or additions
  - C5 Personalized telephone number
  - C6 900 Blocking - Subsequent Request

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			SCHEDULE NO. A-5	X 1, 3 1,
			SERVICE CONNECTION CHARGES (continued)	
CON	DITIO	NS (cc	entinued)	(N)
A2	Appli	ication	of service charges (continued)	
	В4	Custo	omer premises charges will be applied on a time and material basis.	
		C1	Customer premises work charge applies to work performed on or at the customer premises by the utility or a utility representative at the customer's request and not covered by other charges. The time and material includes work preparation, actual work, and cleanup. Billable time begins upon arrival on or at the customer premises.	
		C2	Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the time and material charge.	
			(continued)	

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Cancelling Original A.C.C. Sheet No. A5-5

#### SCHEDULE NO. A-5

# SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

- A3 Service Connection charges do not apply as follows:
  - B1 When a move or change is initiated by the utility.
  - B2 To the disconnection of a network access line or other services.
  - B3 To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
  - B4 When the service is assumed by a receiver or trustee, executor, or administrator of an estate.
  - B5 When the customer's name has been changed by marriage or court order.
  - B6 When a change in billing address is required.
  - B7 When a number change is made due to annoyance calls.
  - B8 Rates and charges for selected services may be discounted or waived in specific exchanges during a promotion period. Promotions will be offered after a thirty (30) day notice to the Commission, unless otherwise acted upon by the Commission.
  - B9 To an upgrade of service.
  - B10 Where the name of a business concern is changed without a change in responsibility for payment of the telephone bills.

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1st Revised	A.C.C.	Sheet No.	A5-6

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#### SCHEDULE NO. A-5

### SERVICE CONNECTION CHARGES (continued)

#### CONDITIONS (continued)

- A3 Service Connection charges do not apply as follows: (continued)
  - B11 Residence service only
    - C1 When service is assumed by a member of the former customer's family located in the same premises.
    - C2 Where there is no change in the individuality of the recipient.
    - C3 When an employee personally assumes the responsibilities of his employer, or when an employer assumes the responsibility for an employee's residence service which had previously been the personal responsibility of the employee.
- A4 Charges shown under Rates A1 above are applicable to reconnection of a customer disconnected for nonpayment.
- A5 Installment billing

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- B1 This is an optional method of payment for service connection (one-time) charges for residential services. This optional method of payment will be provided at no extra charge to residential customers over three equal monthly payments.
- B2 Installment billing provides for billing charges in monthly installments where a customer desires the optional payments. The monthly installments normally begin with the first bill rendered after completion of the work involved.
- B3 The optional payment plan will not be applicable to subsequent additions or changes of services at customer's premises already receiving local exchange service from the utility.
- In the event service is discontinued prior to payment of all amounts due under the provisions of the installment payment plan, the outstanding balance will become due and payable in full upon demand of the utility.

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dvice Letter No. 211	Issued By	Date Filed JUN 28, 2002

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# **ORIGINAL**

2nd Revised A.C.C. Sheet No. A5-7

Cancelling 1st Revised A.C.C. Sheet No. A5-7

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### SERVICE CONNECTION CHARGES (continued)

- A6 The customer releases, indemnifies, holds harmless the utility from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with pickup, removal, or return of the telephone(s) to a designated point.
- A7 COPT service connection charge shown above applies only to the installation or change of COPT service.
- A8 Senior Telephone Discount Program (STDP)
  - The STDP provides for a credit on service connection charges (also see Schedule No. A-1) for the provision of local residence service for certain low-income customers (see Schedule No. A-1 for conditions).
  - B2 The service connection charges to change to or from this program due to eligibility status will be waived.
  - B3 A seventeen (17) percent reduction on service connection charges will be allowed once during a calendar year on the customer's principal residence line.

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3rd Revised A.C.C. Sheet No. A5-8

2nd Revised A.C.C. Sheet No. <u>A5-8</u>

#### **ARIZONA**

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			SCHEDULE NO. A-5	
			SERVICE CONNECTION CHARGES (continued)	
CONDI	TIONS (c	ontinued)		
<b>A</b> 9	Link U	Service		
	This is	the Fede	ral Communication Commission's Link Up Service program of Lifeline Connection Assistance.	
	This di	scount ap	oplies on a single line at the principal place of residence for the applicant.	
		discount	e Telephone Service t (up to \$30.00) will be applied on access line service and equipment charges to connect service	
	In addi custom additio	tion to ha ners who l nal credit tiating se	e Telephone Service - Native American Lifeline 1  If of the first \$60 of the initial connection charges (up to \$30) available to qualifying subscribers, live on federally-recognized tribal lands and meet the Lifeline eligibility criteria are eligible for an of up to \$70.00 of federal Link Up support to cover 100 percent of the remaining charges associated rvice between \$60 and \$130, for a total maximum support amount of \$100 per qualifying low-income	(T)
	B1	An app Assist	plicant must meet the following criteria in order to qualify for residence Lifeline Connection ance:	
		C1	The applicant must have resided at the address prior to the request for Lifeline Connection Assistance.	
		C2	The applicant must meet the same eligibility requirements shown in the Senior Telephone Discount Program (STDP), as set forth in Schedule A-1 A9, B2 and/or in Lifeline Service, as set forth in Schedule A-1, A13, B2, C1.	
		C3	The residence premises at which the service is requested is the applicant's principal place of residence. Customers qualifying for Link Up Service will be entitled to one installation per residential address.	
		C4	There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.	
	B2	Applica	ant must also qualify for benefits under Lifeline Service (see Schedule No. A-1 for conditions).	
1 Av	ailable on	ly to custo	omers who reside in exchanges reflected in Schedule A-1, Sheet 27.	(D) (T)

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# **VERIZON CALIFORNIA INC.**

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		SCHEDULE NO. A-5
		SERVICE CONNECTION CHARGES (continued)
CON	NDITIO	DNS (continued)
Α9	Link	Up Service (Continued)
	В3	Eligible recipients of this service may have up to one (1) year to pay the utility for the reduced Service Connection Charges. A waiver of all interest on installment billing of Service Connection charges in an amount of up to a maximum of \$200 shall apply.
	B4	Funding for Link Up Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

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1st Revised A.C.C. Sheet No. A6-1

Cancelling Original A.C.C. Sheet No. A6-1

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## **DIRECTORY LISTINGS**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>	
1	1st	*
2	1st	*
3	1st	*
4	1st	*
5	1st	*
6	1st	*
7	1st	*

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1st Revised A.C.C. Sheet No. A6-2

Cancelling Original A.C.C. Sheet No. A6-2

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## **DIRECTORY LISTINGS (continued)**

## **APPLICABILITY**

Applicable to listings in the alphabetical section of the telephone directory.

#### **TERRITORY**

In the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

## **RATES**

Α1 Primary service listings

One listing for each

C5 Each joint user service

C1 Each local network access line service No Charge Interexchange receiving service No Charge C3 Primary radiotelephone service No Charge C4 Each dual listing No Charge

(continued)

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Issued By

Date Filed \_JUN 28, 2002

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Director Regulatory Affairs Effective 1 \_ 1 , 2002

1st Revised A.C.C. Sheet No. A6-3 ORIGINAL Sneet No. A0-3

Cancelling Original A.C.C. Sheet No. A6-3

		SCHEDUL	E NO. A-6		
		DIRECTORY LIST	INGS (continued)		
RATE	S (co	intinued)		Monthly	(T)
A2	2 Additional listings and lines of information			Rate 1	(T)
	B1	Each business listing		\$ 1.30	(T)
	B2	Each residence listing		.70	(T)
	ВЗ	Each listing of guests at a hotel or motel		.70	(T)
	B4	Each reference to another service of same custo	omer	.70	(T)
	B5	Each reference to service of a different custome	r	.70	<b>(</b> T)
	B6	Each cross reference listing		.70	(T)
	<b>B</b> 7	Each line of information in addition to a listing		.70	(T)
	В8	Each dual listing		.70	(T)
43	Each	listing in the local directory of a foreign primary service	ce		
	B1 B2	Business Residence		1.30 .70	(T) (T)
۸4	Nonp	ublished telephone number service			
	B1	Each nonpublished telephone number		2.00	(T)
<b>\</b> 5	Perso	onalized telephone number service	Nonrecurring <u>Selection Charge</u> <sup>1</sup>		(T)
	B1 B2	Business Residence	\$ 38.00 10.00	3.50 1.50	(T) (T)
Plu	ns abt	olicable service connection charges as shown in Sche	edule No. A-5.		(T)
		(contin	ued)		
dvice I	l ottor	No. <u>211</u> Issue	d By	Data 5	filed _JUN 28, 20

Advice Letter No. 211	Issued By	Date Filed JUN 28, 2002
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1st Revised A.C	C.C. Sheet I	No. <u>A6-</u> 4
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ARIZONA

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A6-4</u>

# SCHEDULE NO. A-6

# **DIRECTORY LISTINGS (continued)**

#### CONDITIONS

- A1 Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service. Telephone directories remain the property of the utility and may be collected upon issuance of new directories.
- A2 Business listings consist of a name, the address of the premises in which the primary station, private branch exchange switchboard, or receiving station is located, and the telephone number. A designation descriptive of the business or profession will be included, if the name does not indicate the nature of the business.
- Business listings may be those of an individual engaged in a business or profession, names of firms, or members thereof, the names of corporations or the officers thereof, the names of employees or departments and branches of the business. When an additional listing involves the name of a member of a firm or an officer of a corporation, or a name of an employee, or department or branch of the same business, or a trade name, the listing shall include a reference to the name of the firm, company, or corporation subscribing to the telephone service and may include the same business designation as the primary service listing. A trade name may be used as a listing when the business is conducted under that name, as may be evidenced by the fact that the telephone service is so subscribed for, or in the case of a extra listing, is authorized in writing by the proper authority.
- All additional listings in connection with a customer's service, except night service, must bear the same address and telephone number as the primary listing except that additional listings in connection with private branch exchange stations and stations not located on the same premises as the primary station may show the address at which the station is located. Listings in connection with joint user service must bear the same address and telephone number as the listed service of the customer at the address at which joint user service is rendered.
- A5 Residence listings consist of a name, an abbreviation indicating "residence," the address of the premise at which service is furnished and the telephone number.

(continued)

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<u> 1st Revised</u> A.C.C. Sheet No. <u>A</u> 6	sed A.C.C. Sheet No. A6-
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Cancelling Original A.C.C. Sheet No. A6-5

#### **ARIZONA**

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#### SCHEDULE NO. A-6

#### DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

- Residence listings may be those of the customer or members of the customer's domestic establishment residing in the premises in which the customer's service is provided.
- Residence listings of professional customers may indicate the same designations of title or profession as their business service listings. When professional customers are not customers of business service, the listings may include designations of title. Residence listings of clergymen, professors, military or naval officers may, for the purpose of identification, include designations of title.
- The charges for additional listings begin with the day they are entered in the information records and when such listings are included in the directory they may not be discontinued until the end of the directory period unless the listed party of concern vacates the customer's premises or subscribes for service of the same class as furnished the customer or unless the customer's service is discontinued or, in the case of a guest listing, the listed party becomes a customer of residence service in his own name in the same exchange.
- All applications for additional listings and lines of information shall be made by the customer or authorized agent.
- A10 Telephone numbers of public telephones will not be listed in the telephone directory.
- A11 All applications for reference listings to be service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents. The charges for listings referring to the service of another customer begin with the day they are entered in the information record and, when such listings are included in the directory, they may not be discontinued until the end of the directory period. Listings will be discontinued at the end of the directory period upon the written order of either of the customers concerned or his authorized agent.

(continued)

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Cancelling Original A.C.C. Sheet No. A6-6

## SCHEDULE NO. A-6

## **DIRECTORY LISTINGS (continued)**

CONDITIONS (continued)

- A12 All applications for alternate listings referencing the service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents.
- A13 The option to list an additional name in the primary listing will be extended to (1) two adults who share a common surname and live at the same address, (2) women whose husbands are deceased, and (3) persons known by more than one name, provided that the surname is the same. This applies to residence listings only.
- A14 Nonpublished numbers
  - The utility will take reasonable precautions not to publish the telephone number of customers subscribing to nonpublished telephone number service in any of its publicly distributed directories.
  - The utility will not disclose the telephone number of customers subscribing to nonpublished telephone number service to any person except the following:
    - When required by duly authorized representatives of law enforcement agencies.
    - To its own employees for use in compiling service records and billing information.
  - Customers subscribing to nonpublished telephone number service release, indemnify and hold harmless the utility from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by its publication of such number or the disclosing of said number to any person.

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## **ARIZONA**

Cancelling	Original	A.C.C. Sheet i	10. <u>A</u>

#### SCHEDULE NO. A-6

#### **DIRECTORY LISTINGS (continued)**

CONDITIONS (	continued	)
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- A15 Personalized telephone number service
  - B1 Personalized telephone number (PTN) service provides the customer with a specifically requested telephone
  - B2 PTN service is subject to Rule No. 14 (A3, B1) which states in part "the customer has no proprietary right in the number."
  - B3 If the utility finds it necessary to change the personalized customer's telephone number, the PTN customer will be granted a refund of the service charge.
  - B4 All customer requested telephone numbers are subject to availability and provided at the discretion of the utility.
  - B5 PTN will not be offered to (800) service.
  - B6 The PTN will appear as numeric in the directory.
  - B7 The PTN selection charge applies to each customer requested PTN, when the utility is able to provide the requested number.

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1st Revised A.C.C. Sheet No. A7-1

Cancelling Original A.C.C. Sheet No. A7-1

**ARIZONA** 

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#### INSIDE WIRE MAINTENANCE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>
1	1st *
2	1st *
3	1st *
4	1st *
5 #	Original
6 #	Original

*	Denotes Change	(N)
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Date Filed <u>JUN 28, 2002</u>

Effective 1 2002

1st Revised	A.C.C.	Sheet No.	<u>A7-2</u>
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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A7-2</u>

**ARIZONA** 

# INSIDE WIRE MAINTENANCE SERVICE (continued)

## **APPLICABILITY**

Applicable to utility-provided maintenance on inside wire for single- line residence/business one-party service and semipublic service. Not applicable to multi-line, key line and/or PBX type service.

#### **TERRITORY**

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATE	ES			Monthly <u>Charge</u>	(T)
A1	Plan	I, Wire Care Plus <sup>1</sup>		<u> </u>	(T) (T)
	В1	Residence		\$ .90	(T)
	<b>B</b> 2	Business		.90	(T)
A2	Plan	II, per maintenance visit			
	B1	Residence and/or business		Customer premises work charges shown in Schedule No. A-5.	
1 S	ee Co	ndition A3.			(T)
		(	(continued)		

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1st Revised	A.C.C.	Sheet	No.	<u>A7-3</u>
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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A7-3</u>

## SCHEDULE NO. A-7

# INSIDE WIRE MAINTENANCE SERVICE (continued)

#### CONDITIONS

- A1 The rate for the exchange access line service does not include utility maintenance of inside wire and associated jacks located on the customer side of the Point of Demarcation or exchange access line termination associated with the exchange service.
  - B1 Customers may:
    - C1 Subscribe to the utility-provided maintenance of customer premises inside wire or
    - C2 Provide their own maintenance.
- A2 Two plans are available to customers for the maintenance of inside wire.
  - B1 Plan I a monthly recurring charge for maintaining inside wire per exchange access line, per premises. The customer's inside wire must be in working condition at the time of enrollment.
    - C1 There is no charge to isolate trouble when it is in the customer's inside wire, or jack(s), or telephone set.
    - C2 There is no charge to repair or replace the inside wire or jacks.
  - B2 Plan II a nonrecurring charge per maintenance visit for maintenance work performed.
    - Where customer premises inside wire is installed according to technical standards but the customer does not elect to have the utility maintain the customer premises inside wire under Plan I, the customer shall be subject to the customer premises work charges as set forth in Schedule No. A-5 in those instances where the utility makes a repair visit to the customer's premises and the trouble condition is found to be in the inside wire and/or jack, in the customer's equipment, or beyond the inside wire on the customer's side of the Point of Demarcation. Prior to performing any work at the customer's premises, the utility will inform the customer of competitive alternatives for the repair of inside wire.

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1st Revised	A.C.C. Sheet No.	<u>A7-4</u>
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Cancelling Original A.C.C. Sheet No. A7-4

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				SCHEDULE NO. A-7	
				INSIDE WIRE MAINTENANCE SERVICE (continued)	
CON	DITIO	NS (cc	ntinue	d)	
A2	Two	plans	are ava	ailable to customers subscribing to utility-provided maintenance of inside wire. (continued)	
	B2	Plan	II - a r	nonrecurring charge per maintenance visit for maintenance work performed. (continued)	
		C2	to me	Id the customer request to have the utility repair their inside wire, the utility will schedule an appointment set the customer at their premises. The utility will commit to a four hour period within which the repairs e made.	
			D1	If the utility's representative is unable to gain access to the customer's premises within the time frame set in C2 above, a "no show" charge of \$27.00 may be applied.	(T) (T)
			D2	If the utility fails to keep the scheduled appointment within the time frame set in C2 above, the utility will reschedule the work and make the necessary repairs to the inside wire at no charge to the customer.	
А3	The	specia	l servic	ce charge in Schedule No. A-5 will be assessed to existing customers only when changing to Plan I.	
				(continued)	

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		SCHEDULE NO. A-8	
LIST OF EFFECTIVE SHEETS	3		
Sheets 1 of this schedule are e	effective as of the	e date shown on this sheet.	
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2nd Revised A.C.C. Sheet No. A9-1

Cancelling 1st Revised A.C.C. Sheet No. A9-1

**ARIZONA** 

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#### **EMPLOYEES' SERVICE**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>
1	2nd *
2	2nd *
3	2nd *

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-	2nd Revised	A.C.C. Sheet No.	<u>A9-2</u>
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#### EMPLOYEES' SERVICE (continued)

#### **APPLICABILITY**

Applicable to residence telephone service provided to regular employees and retired employees of Verizon California Incorporated - Arizona receiving a pension under the Utility's established pension plan.

(T)

#### **TERRITORY**

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

#### **RATES**

- Each Nonmanagement Employees's Residence Service
  - B1 One local access line, including service connection and nonrecurring charges associated therewith, at 50% concession.
  - B2 All other services, including usage, will be provided at regular filed rates.
- Each Management Employees's Residence Service
  - В1 One local access line, including service connection and nonrecurring charges associated therewith, at 100% concession.
  - B2 All other services including usage, will be provided at regular filed rates, except as provided for in Condition No. A2 following.

(continued)

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-	2nd Revised	A.C.C. Sheet No.	<u>A9-3</u>
Cancelling _	1st Revised	A.C.C. Sheet No.	A9-3

### SCHEDULE NO. A-9

#### EMPLOYEES' SERVICE (continued)

#### CONDITIONS

- A1 The preceding rate treatment does not apply to directory listings except as reflected in Condition No. A2 below.
- A2 The Utility may provide primary service including supplemental service, directory listings and all required service connection and nonrecurring charges at 100% concession to management employees who are required to make regular use of their residence service line for business of the Utility.
- A3 Under this schedule "regular employees" means those persons permanently employed by the Utility on a full or part-time basis, including those persons on military leave of absence who were receiving "Employee's Service" at the beginning of their official leave.
- A4 The rate treatment applicable to an employee's service prior to military leave may be extended by the Utility during the period of military leave.
- A5 The rate treatment applicable to employees retired prior to XXXX XX, XXXX benefits will remain as follows:
  - B1 Nonmanagement

Basic one-party flat rate residence telephone line and a three feature custom calling package consisting of call waiting, call forwarding, and three-way calling.

B2 Management

Basic one-party flat rate residence telephone line and a four feature custom calling package consisting of call waiting, call forwarding, three-way calling and 8-code speed calling.

A6 Employees who retire after XXXX XX, XXXX will be eligible for continuance of rate treatment in effect under this schedule.

	(continued)	
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1st Revised	A.C.C.	Sheet	No.	<u>A10-</u>
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#### INTEREXCHANGE RECEIVING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 and 2 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>		
1	1st *		
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1st Revised A.C.C. Sheet No. A10-
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Cancelling Original A.C.C. Sheet No. A10-2

	SCHEDULE NO. A-10		
INTER	REXCHANGE RECEIVING SERVICE (continued)	)	
APPLICABILITY			
Applicable to interexchange receiving servi	ice.		
TERRITORY			
Within the exchange area of all exchanges	as said areas are defined on maps filed as part	of the tariff schedules.	
RATES		Monthly Rate 1	(T) (T)
Each interexchange receiving service		\$ 10.95	(T)
CONDITIONS			
A1 Interexchange receiving service is or and multiline network access line ser	nly available to customers of business one-party, rvice.	private branch exchange, key lii	ne
A2 Interexchange receiving service is no	ot available to customers of semipublic paystation	n service.	
	g service will be billed for all toll messages to hir essages billed under this schedule will be billed a		n he
	be assigned to each service in each exchange in nate in the exchange in which the service is subs		
In addition to applicable service connec	ction charges as shown in Schedule No. A-5.		(T)
	(continued)		
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Advice Letter No. 211

Decision No.

1st Revised A.C.C. Sheet No. A11-1

Cancelling Original A.C.C. Sheet No. A11-1

1st Revised A.C.C. Sheet No. A11-1

ARIZONA			
		SCHEDULE NO. A-11	
		JOINT USER SERVICE	
LIST OF EFFECTIVE			
Sheets 1 through 3 of	this schedule are effective	e as of the date shown on each sheet.	(Т)
	<u>Sheet</u>	Number of <u>Revision</u>	
	1 2 3	1st * 1st * 1st *	
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1st Revised	A.C.C. Sheet No.	<u>A11-2</u>
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ARIZO	NA		Cancelling <u>Original</u>	A.C.C. Sheet No.	<u>A11-2</u>
		SCHEDULE NO. A-11			
		JOINT USER SERVICE (continu	ued)		
APPL	.ICABI	LITY			
Appli	cable 1	to joint user service.			
TERF	RITOR	Υ			
Withi	n the e	exchange area of all exchanges as said areas are defined on maps	filed as part of the tariff scheo	dules.	
RATI	ES		Monthly <u>Rate</u> <sup>1</sup>		(T) (T)
A1	Each	n joint user service	\$ 2.50		(T)
CON	DITIO	NS			
A1	facili	applicability of joint user service is determined by the obvious or acties are not to be extended off the premises on which the primary to ce only.	tual use made of the service. elephone service is located to	The customer's provide joint user	
A2	for th	rate for joint user service includes a listing in the telephone director ne facilities and all other service provided. Joint user service is apporimary customer and the joint user as follows:	y and applies in addition to th licable and is furnished upon	e rates and charges application made by	
	B1	Application for the use of the primary customer's service by an in- jointly or in part the premises on which the primary customer's off	dividual, firm, company, or ass -premises telephone set is loc	sociation occupying cated.	
	B2	Application for the use of the primary customer's service for anoth customer and differing in character or name from that for which the	ner business conducted separ ne facilities are provided.	ately by the same	
1	n <b>add</b> i	tion to applicable service connection charges as shown in Schedul	e No. A-5.		(N)

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#### **ARIZONA**

A.C.C. Sheet No. A11-3 Cancelling Original

## SCHEDULE NO. A-11 JOINT USER SERVICE (continued) CONDITIONS (continued) (continued) Application for service to be furnished over the facilities utilized in furnishing service to the primary customer, in the name of another individual, firm, company, corporation, or association represented by the primary customer, and the use of the name to be listed is authorized by the owner of the name. The directory listing representing the joint user service shall in all cases include the name under which the business is publicly conducted and the same address and telephone number of the primary customer. In the case of individuals, firms, companies and associations engaged in the same business or profession, utilizing a common reception room with offices opening thereon or adjoining thereto, one of the members may become the primary customer and the remainder joint users. (T) The minimum charge for joint user service shall be the monthly rate, provided that if the listing is included in the telephone Α4 directory it shall be paid for until the end of the directory period unless the joint user vacates the primary customer's premises of "customer location" on which the service is provided or the primary customer's service is disconnected. Joint user service is not available to residence telephone service. Α5

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A12-1</u>

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SCHEDULE	NO.	A-12

#### MISCELLANEOUS BILLING SERVICE

LIST OF EFFECTIVE SHEETS

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1	1st *
2	1st '
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Sheet No. <u>A12-2</u>

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A12-2</u>

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		SCHEDULE NO. A-12		
		MISCELLANEOUS BILLING SERVICE (continued)		
APP	LICAE	BILITY		
Appl A-1.	icable	to special billing services furnished in connection with business and residence	services as provided in Schedule N	0.
TER	RITOF	RY		
With	in the	exchange areas of all exchanges as said areas are defined on maps filed as pa	rt of the tariff schedules.	
RAT	ES			<b>/T</b> \
Α1	Add	itional Bill Copy Service	Rate 1	(T) (T)
	B1	One to three copies per account, only		
		Each one-time request charge	\$ 2.50	(T)
		Recurring monthly rate	2.50	(T)
A2	Call	Screening	Monthly <u>Rate</u> <sup>1</sup>	(T)
	В1	Restricts incoming toll calls to prohibit third number billed calls	\$ 1.50	(T)
	B2	Restricts incoming toll calls to prohibit collect billed calls	1.50	(T)
	В3	Restricts incoming toll calls to prohibit collect and third number billed calls	2.00	(T)
¹ Ir	n addit	tion to applicable service connection charges as shown in Schedule No. A-5.		(T)
		(continued)		
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1st Revised	A.C.C.	Sheet No.	A12-3
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A.C.C. Sheet No. A12-3 Cancelling Original

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		SCHEDULE NO. A-12	
		MISCELLANEOUS BILLING SERVICE (continued)	
CON	IDITIO	NS	
A1	Addi	tional Billing Copy Service (ABCS)	
	B1	The utility is required to provide customers a single copy of their bill at no charge.	
	B2	No more than three additional copies will be provided at the above rate.	
	В3	This service is available on a one-time basis or a recurring monthly basis.	
	B4	All applicable rates and service connection charges will apply to each one-time order as well as any other order.	
	<b>B</b> 5	No charge applies to replace bill copies not received.	
	В6	No penalty applies to a cancellation of a recurring monthly basis service.	
A2	Call	Screening	
	B1	If collect calls bypass the screening capability of the operator processing the call and is put through and accepted by the customer with call screening, the call will be billed to the customer and may not be disputed or adjusted.	
	B2	Collect billed call screening is not allowed on Official (Verizon) accounts.	(T)
		(continued)	

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2nd Revised A.C.C. Sheet No. A13-1

Cancelling 1st Revised A.C.C. Sheet No. A13-1

#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 19 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>				
1	2nd	*			
2	1st	*			
2 3	<b>1s</b> t	*			
4	1st	*			
5	1st	*			
6	1st	*			
7	1st	*			
8	1st	*			
9	1st	*			
10	1st	*			
11	1st	*			
12	1st	*			
13	1st	*			
14	1st	*			
15	1st	*			
16	1st	*			
17	1st	*			
18	1st	*			
19	2nd	*			

*	Denotes Change	(N)
	(continued)	

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1st Revised	A.C.C.	Sheet No.	A13-2

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Cancelling _	Original	A.C.C.	Sheet No.	<u>A13-2</u>
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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

#### **APPLICABILITY**

Digital Centrex Service, a central office based touch-tone service provided from the telephone company's suitably equipped digital central office facilities for business customers. This offering is a central office service which is an alternative or enhancement to customer PBX, multifunction and key systems.

The equipment permits lines connected to the service to dial each other and to dial outgoing calls directly. Incoming calls are received by direct inward dialing from the calling party to the station line or through a console attendant. The number of centrex lines which will be allowed to access the network at any given time will be restricted by virtual facility group (VFG) software. This number will be based on the individual customer's requirements.

Digital Centrex Service consists of standard features and an assortment of optional features. Additional features are offered on an optional basis subject to the availability of facilities. The service does not include any customer premises equipment.

#### **TERRITORY**

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Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff.

#### RATES

- A1 Rates for .5 to 3 miles options of intragroup services set forth below are applicable when switching equipment is located in the utility's central office. The rates for the 0.0 miles option are applicable when the utility's switching equipment is located at the customer's primary service location, and all wiring beyond the switching equipment is owned and maintained by the customer.
- A2 In lieu of rates specified below, business one-party rates, Schedule No. A-1, Network Access Line Service, are applicable to those lines designated as unrestricted outside access lines. When the service is used as an enhancement to a key telephone, multiline, or PBX system, then the key line, multiline, or PBX line, access line rate will apply, respectively.

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#### **VERIZON CALIFORNIA INC.**



\_\_ A.C.C. Sheet No. \_A13-3 1st Revised

ARIZONA			Cancelling _	Original	A.C.C. Sheet No	. <u>A13-</u> 3
	S	CHEDULE NO. A-13				
	DIGITAL CI	ENTREX SERVICE (conf	tinued)			
RATES (continued)						
A3 Intragroup Calling Services	1					(T)
		Monthly Rates Per Distance from Central O		····		(T)
# Lines	0.0 <sup>2</sup>	<u>0.5</u>		<u> 1.0</u>		(T) (T)
3 Year Plan						
2 - 100 101 - 200 <sup>3</sup>	- \$ 10.15	\$ 14.10 13.40		\$ 16.65 15.50		(T) (T)
5 Year Plan						
2 - 100 101 - 200 <sup>3</sup>	10.15	13.30 12.75		15.35 14.40		(T) (T)
<sup>1</sup> A termination agreement is rec	quired except for 2-1(	00 lines at the three-year	r plan. Service	offering is limite	d to availability of	(T)
facilities and construction requ In addition to this rate, a charg	irements. e to cover the cost of	f providing facilities to co	nnect the remo	te switch at the	customer's	(T)
location to the utility's central of For more than 200 lines see C	office will be establish ondition No. A10.	ed on an individual basis	s and filed in th	is tariff under spe		(T)
		(continued)				

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A13-3.1</u>

			SCHEDULE NO. A-13	•		
		DIGITAL	CENTREX SERVICE (	continued)		
RA1	ES (continued)					
А3	Intragroup Calling Sen	vices 1 (continued)				(T)
		<del>*** ** ** *** * *** *** ***</del> ***		ates Per Line		(T)
			Distance from C	entral Office (Miles)		(T)
	# Lines	<u>1.5</u>	<u>2.0</u>	<u>2.5</u>	<u>3.0</u>	(T)
	3 Year Plan					
	2 - 100 101 - 200 <sup>2</sup>	\$ 19.95 17.60	\$ 21.85 19.75	\$ 24.40 21.80	\$ 27.35 24.35	(T) (T)
	5 Year Plan					
	2 - 100 101 - 200 <sup>2</sup>	17.40 16.10	19.45 17.80	21.50 19.45	23.85 21.45	(T) (T)
1	A termination agreement facilities and construction	is required except for 2	-100 lines at the three-	year plan. Service offe	ering is limited to availabilit	y of (T)
	For more than 200 lines s	·				(D) (D) (T)

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# ORIGINAL

1st Revised	A.C.C.	Sheet No.	<u>A13-</u>

**ARIZONA** 

Original A.C.C. Sheet No. A13-4

	S	CHEDULE NO. A-13		
	DIGITAL CE	NTREX SERVICE (continue	ed)	
ATES (continued)				
.3 Intragroup Calling Services <sup>1</sup>				(T)
		Monthly Rates Per Line		(T)
		Distance from Central Office	(Miles)	
# Lines	<u>0.0</u> <sup>2</sup>	<u>0.5</u>	1.0	(T) (T)
7 Year Plan				
2 - 100	-	\$ 12.95	\$ 14.80	(T)
101 - 200 <sup>3</sup>	\$ 10.15	12.45	13.95	(T)
9 Year Plan				
2 - 100 101 - 200 <sup>3</sup>	- 10.15	12.80 12.35	14.50 13.75	(T) (T)
facilities and construction require In addition to this rate, a charge	ements. to cover the cost of	providing facilities to connec	n. Service offering is limited to availability of ct the remote switch at the customer's	(T) (T)
location to the utility's central off For more than 200 lines see Cor	ice will be establish	ed on an individual basis and	d filed in this tariff under special assemblies.	(T)
		(continued)		
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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A3 Intragroup Calling Services 1 (conti
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(7	)

	Monthly Rates Per Line  Distance from Central Office (Miles)				(1)	
# Lines	<u>1.5</u>	<u>2.0</u>	<u>2.5</u>	<u>3.0</u>	(T) (T)	
7 Year Plan						
2 - 100 101 - 200 <sup>2</sup>	\$ 16.65 15.45	\$ 18.50 17.00	\$ 20.30 18.45	\$ 22.40 20.25	(T) (T)	
9 Year Plan						
2 - 100 101 - 200 <sup>2</sup>	16.25 15.15	17.95 16.55	19.65 17.95	21.65 19.65	(T) (T)	

1	A termination agreement is required except for 2-100 lines at the three-year plan. Service offering is limited to availability of	(T)
	facilities and construction requirements.	
		(0)

(D) (D) (T)

<sup>2</sup> For more than 200 lines see Condition No. A10.

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#### DIGITAL CENTREX SERVICE (continued)

#### RATES (continued)

- A4 Installation and/or change charges as set forth in Schedule No. A-5, Service Connection Charges, are applicable to access lines and intragroup calling service lines. All feature and service rates listed below are per line, per month.
- A5 Features and Services

B1	Bas	ic Features and Services	Monthly Rate	(T) (T)
	C1	Access Lines and Intragroup Calling Service	<del></del>	(')
		D1 2 - 100, each line	\$ 3.75	(T)
		D2 101 to 200, each line	3.50	1
		D3 Additional features or services, each	ch .25	(T)
		(See Rates A5, B1, C3)		

- C2 Standard Services included at no additional charge
  - D1 Code Call Access
  - D2 Code Restrictions
  - D3 Data Call Protections
  - D4 Data Pulse Conversion
  - D5 Dial Tone upon Trunk Seizure
  - D6 End-to-End Signaling
  - D7 Flexible Intercept
  - D8 Individual Line Business Service, PBX Application
  - D9 Multicustomer Operation
  - D10 Off-Premises Station and Extensions

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

- Features and Services (continued)
  - Basic Features and Services (continued)
    - C2 Standard Services included at no additional charge (continued)
      - D11 Simplified Dialing
      - D12 Station-to-Station Calling
      - D13 Tandem Switching of Special Service Circuits
      - D14 Uniform Numbering Plan Capability
      - D15 Tone Detection
      - D16 Direct Inward Dialing (DID)
      - D17 Direct Outward Dialing (DOD)
      - D18 Foreign Exchange (FX) Line Analog
      - D19 Foreign Exchange (FX) Trunk, Digital 2-Way
    - The basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each:
      - Standard Features
        - E1 Automatic Line
        - E2 Call Forward (includes the following)
          - F1 All Calls
          - F2 Busy
          - F3 No Answer
        - E3 Call Pickup
        - E4 Call Transfer

(continued)

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

- A5 Features and Services (continued)
  - B1 Basic Features and Services (continued)
    - C3 Basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each: (continued)
      - D1 Standard Features (continued)
        - E5 Call Waiting including:
          - F1 Cancel Call Waiting
          - F2 Call Waiting for 3-Way Calling
        - E6 Call Hold
        - E7 Meet-me Conference
        - E8 Ring Again (Automatic Call-Back Calling)
        - E9 Speed Calling (includes one long and one short list per station)
        - E10 Speed Calling group long list
        - E11 Call Park
        - E12 3-Way Conference/Transfer
          - F1 3-Way Conference
          - F2 Call Transfer of Incoming Calls
          - F3 Call Transfer of Outgoing Calls
          - F4 Call Transfer of All Calls
        - E13 Last Number Redial
        - E14 Consultation Hold

(continued)

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#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

- A5 Features and Services (continued)
  - B1 Basic Features and Services (continued)
    - Basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each: (continued)
      - D2 Standard Services
        - E1 Fully Restricted Class of Service
        - E2 Semirestricted Class of Service
        - E3 Toll Restricted Class of Service
        - E4 Unrestricted Service Class of Service
        - E5 Dictation Access and Control (DTMF only)
        - E6 Hunting
        - E7 Loudspeaker to Radio Paging Access
        - E8 Loudspeaker Paging Line Termination
        - E9 Loudspeaker Paging Answer
        - E10 Night Service Fixed
        - E11 Night Service Flexible
        - E12 Night Service Trunk Answer from Any Station
        - E13 Six-port Conference Circuit Use Control
        - E14 Storing of 24 Dialed Digits
        - E15 Six-port Conference/Authorization Code Interaction
        - E16 Authorization Codes

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A6 Attendant Features

Attendant features will include any six of the following features with additional features at \$.25 each:

Note: Attendant feature activation requires the purchase/lease of an attendant console.

- Standard Features
  - C1 Access to Paging
  - C2 Call Park Recall Timer
  - C3 Call Selection
  - C4 Camp-On
  - C5 Attendant Conference (max. six conferees)
  - C6 Console Display
  - C7 Control of Trunk Group Access
  - C8 Locked Loop Operation
  - C9 Release Upon Completion of Dialing
  - C10 Speed Calling
  - C11 Recorded Announcement
  - C12 Transfer
  - C13 Automatic Recall
  - C14 Busy Verification
    - D1 Stations
    - D2 Trunks
  - C15 Call Hold
  - C16 Call Park
  - C17 Code Calling Line Termination
  - C18 Console Test
  - C19 Delayed Operation
  - C20 Interposition Calls
  - C21 Lockout

(continued)

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#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A6 Attendant Features (continued)

Attendant features will include any six of the following features with additional features at \$.25 each:

Note: Attendant feature activation requires the purchase/lease of an attendant console.

- B1 Standard Features
  - B1 Standard Features (continued)
    - Maintenance and Administration Position (MAP) display for attendant operational measurements
    - C23 Multiple Console Operation
    - C24 Multiple Listed Directory Numbers
    - C25 Position Busy
    - C26 Secrecy
    - C27 Serial Ćall
    - C28 Straightforward Onward Completion
    - C29 Supervisory Console (Basic)
    - C30 Switched Loop Operation
    - C31 Trunk Group Busy/Trunk Group Access Control Through Special Keys
    - C32 Through Dialing
    - C33 Timed Recall Set to Zero
    - C34 Trouble Key on System II Console
    - C35 Trunk Group Busy Indication
    - C36 2-Way Splitting
    - C37 Uniform Call Distribution From Queue
    - C38 Wild Card Key
    - C39 Automatic Dial

(continued)

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	SCHEDULE NO. A-13	•	
	DIGITAL CENTREX SERVICE (continu	ued)	
RATES (continued)			
A7 Enhanced Fe	eatures & Services 1	Rate	(T)
C1 A	ced Business Service Additional features or services, each see Rates B15)	\$ 2.00 .25	(T) (T)
B3 Autom B4 Busine B5 Datapa B6 Conso B7 Electro B8 Cut-Th B9 Large ( B10 Station B11 Enhanc (Basic B12 Remote B13 Network	Facility Group (VFG) atic Route Selection (ARS) ss Set (excludes customer premises equipment) ath - Basic le Alerting onic Switched Network - Basic (ESN) aru Dialing Conference a Message Detail Recording (SMDR) ced Station Message Detail Recording (SMDR) SMDR Features Included) e Activated Call Forward with Barge-In includes Nonbarge-In rk Name Display I Name Display	1.50 1.50 2.00 4.00 .60 4.25 .60 Negotiated Negotiated Negotiated 2.00 2.00 2.00	(T)               
except the VFG	vice rates are applicable for both Digital Centrex Service acces rate which apply only to those lines designated as access line sts the same number of access lines as stations. (continued)		s (T)
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A.C.C. Sheet No. A13-12

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	SCHEDULE NO. A-13	
	DIGITAL CENTREX SERVICE (continued)	
R	ATES (continued)	
A	7 Enhanced Features & Services 1	(T)
	B15 Enhanced business service will include up to six of the following features with additional features at \$.25 each: <sup>2</sup>	(T)
	Audio input on incoming calls in queue (attendant and uniform call distribution)  Distinctive Ringing  Distinctive Call Waiting Tones  Executive Busy Override  Intergroup Calling  Uniform Call Distribution (UCD)  Queuing - Call Back  Queuing - Off-hook  Expensive Route Warning Tone  Station - Activated Do Not Disturb with Feature Active Reminder  Origination Restrictions  Station Control Conference (Six Ports Maximum)  Dual Tone Multifrequency (DTMF) Outpulsing On A Line	
2	except the VFG rate which apply only to those lines designated as access lines. The VFG rate does not apply if the customer requests the same number of access lines as stations.	(N)   (N) (T)
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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

- A8 Business Set Features
  - B1 Business set features may include up to six of the following features, with additional features at \$.25 each:

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C1 Auto Answerback
- C2 Automatic Dial
- C3 Automatic Line
- C4 Multiple Appearance Directory Number
- C5 Busy Override
- C6 Call-Back Queuing
- C7 Call Forward includes:
  - D1 CF Busy
  - D2 CF No Answer
  - D3 CF Universal
  - D4 CF Intragroup
- C8 Call Park including:
  - D1 Recall ID
- C9 Call Pickup
- C10 Call Waiting
- C11 Feature Code Access
- C12 Group Intercom All Calls
- C13 Held Calls
- C14 Individual Business Line
- C15 Intercom
- C16 Listen On Hold
- C17 Make Set Busy including:
  - D1 Except Group Intercom
- C18 Malicious Call Hold
- C19 Conference Interaction

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

RATES (continued)

- A8 Business Set Features (continued)
  - B1 Business set features may include up to six of the following features, with additional features at \$.25 each: (continued)

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C20 Ring Again
- C21 Short Hunt
- C22 Six-port Conference
- C23 Speed Calling including:
  - D1 Personal List
  - D2 Group List
  - D3 Network
- C24 Three-Way Calling/Call Transfer
- C25 Call Forward/Automatic Dial Display
- C26 Call Forward Reason Display
- C27 Display Called Number
- C28 Display Calling Number
- C29 Enhanced Median Business Set Reason Display
- C30 Feature Display
- C31 Display Sets (M5000 series of terminals)
- C32 Query Time Key
- C33 Privacy Release Conference Control
- C34 Specific Key Ringback on Ring
- C35 Again Requests
- C36 Programmable Prime Line Select
- C37 Enhanced MADN Call Control
- C38 Business Set Inspect Key
- C39 Leave Word Calling
- C40 UCD on EBS Set and UCD on Signal Distributor Points

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#### **VERIZON CALIFORNIA INC.**

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		,,,,,,	SCHEDULE NO. A-13			
			DIGITAL CENTREX SERVICE (co	ntinued)		
RAT	TES (co	ontinued)				
A9	Mus	sic-On-Hold feature	<u>Ra</u>	<u>te</u>	(	(T)
	В1	Each customer	\$ 10.0	00	(	(T)
	B2	Each access line	1.0	00	(	(T)
	В3	Each station	.2	25	(	T)

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

#### CONDITIONS

- A1 All equipment provided by the customer must be compatible with the services and equipment provided by the utility.
- A2 Service is only offered where utility facilities are available.
- A3 Service area is limited to manufacturer's equipment specifications.
- A4 The minimum charge for service provided under this tariff shall be one month except where termination agreement is required.
- A5 The customer must subscribe to a minimum of two centrex lines. The customer must subscribe to touchtone service for all centrex lines.
- A6 The customer may choose one of four plans requiring either a three, five, seven or nine year termination agreement at the rates stated under Rates above.
- A7 The utility will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in Schedule No. A-6, Directory Listings of this tariff, or my be provided free if in the judgment of the utility such listings will improve service to the public, reduce utility operating costs, or both.
- A8 Extended Area Service (EAS) is provided with this service in the event the customer's central office exchange has EAS.
- 49 Usage pricing will be provided with this service in the event the customer's central office exchange has usage pricing. Rates will be established as each central office is equipped to provide this service.
- A10 Rates for this service over 200 lines or greater than three miles from the central office will be provided under specific contract/agreement subject to Arizona Corporation Commission approval.

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#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

CONDITIONS	(continued)
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- A11 Intragroup Calling Service rates apply to all lines not designated as outside access lines and restricted by the Virtual Facility Group feature to intragroup calls.
- A12 The quantity of outside access lines will be designated based on the individual customer's traffic requirements.
- A13 Explanation of Terms
  - Intragroup calling service lines lines designated as restricted lines which provide communication paths for calls В1 within the customer location.
  - The Virtual Facility Group (VFG) A software package which simulates a trunk group such that the number of B2 centrex lines which have access to the network, at any one time, is restricted.
  - Primary Service Location The continuous property designated by the customer as the primary location and/or at **B**3 which the attendant's console position may be located.
  - В4 Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

(continued)

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1st Revised A.C.C. Sheet No. A13-18

Cancelling <u>Original</u> A.C.C. Sheet No. <u>A13-18</u>

#### SCHEDULE NO. A-13

#### DIGITAL CENTREX SERVICE (continued)

CONDITIONS (continued)

A14 Lump Sum Payments

The customer has the option of making a partial lump sum payment (PLSP) at the time of installation or a total lump sum payment (TLSP) at the time of installation or at any other time during the term of the service period selected.

For partial payments, the sum payable will be a minimum of \$10,000.00 and may be increased in increments of \$10,000.00. The partial payment will reduce the monthly rate per line by the monthly annuity amount per line of the lump sum payment. The monthly annuity amount is the annual amount divided by 12. The annual annuity amount is determined by the following formula:

$$A = P \frac{i (1 + i)^n}{(1 + i)^{n-1}}$$

Where A is the annual annuity amount P is the lump sum amount i is the interest rate that is paid on subscriber deposits n is the number of payment periods remaining in years

Therefore, the reduced Digital Centrex Service (DCS) monthly rates per line is determined as follows:

Reduced monthly rate per line = MR- \_\_\_A/12\_

Where MR is the original DCS monthly rate per line A is the annual annuity amount

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2nd Revised A.C.C. Sheet No. A13-19

Cancelling 1st Revised A.C.C. Sheet No. A13-19

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SCHEDULE NO. A-13

DIGITAL CENTREX SERVICE (continued)

CONDITIONS (continued)

A14 Lump Sum Payments (continued)

The total lump sum payment will be determined by the application of the following formula:

TLSP = (MR)(n)(epdf)

Where TLSP is the total lump sum payment MR is the monthly rate of service including lines and features n is the number of monthly payment periods remaining epdf is the early payment discount factor based on the interest rate paid on subscriber deposits and is kept on file by the utility.

A15 Termination Liability

В1 See Schedule No. AC, Rule No. 21, for termination liability rules.

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	1st Revised	_ A.C.C. Sheet No.	A14-1
Cancelling	Original	A.C.C. Sheet No.	A14-1


#### SWITCHED DATA SERVICES

SCHEDULE NO. A-14

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>
1	1st *
2	1st *
2 3	1st *
4	1st *
5	1st *
6	1st *
7	1st *
8	1st *
9	1st *
10	1st *
11	1st *
12	1st *
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1st Revised A.C.C. Sheet No. A14-2

\_ A.C.C. Sheet No. \_A14-2 Cancelling Original

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#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

#### **APPLICABILITY**

Applicable to single line and Centrex Switched Data Services.

#### **TERRITORY**

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

RAT	ES			Monthly <u>Rate</u> <sup>1</sup>	Nonrecurring Charge <sup>2</sup>	(T) (T)
A1	Swit	ched [	Data Customer Line Services <sup>3</sup>			(T)
	В1	Low	Speed Line Services <sup>4</sup>			(T)
		C1	Single Line, without Intercom, ea.	\$ 38.00	\$ 50.00	(T)
		C2	Centrex with Intercom 2 - 49 lines, ea. 50 - 100 lines, ea. 101 and above lines, ea.	38.00 38.00 38.00	50.00 50.00 50.00	(T) ! (T)
	B2	High	Speed Line Services <sup>4</sup>			(T)
		C1	Single Line, without Intercom, ea.	42.00	50.00	(T)
		C2	Centrex with Intercom 2 - 49 lines, ea. 50 - 100 lines, ea. 101 and above lines, ea.	42.00 42.00 42.00	50.00 50.00 50.00	(T)   (T)

For a definition of Low Speed and High Speed Line Services refer to Definition on Sheet No. A14-7.	1 2 3	Plus appropriate network access line rate in Schedule No. A-1. In addition to Service Connection Charges in Schedule No. A-5. In addition to the FCC End User Common Line (EUCL) Charge set forth in the Interstate Access Tariff, Section 4.6 and 4.7.1.	(T)   (T)
(continued)	4	For a definition of Low Speed and High Speed Line Services refer to Definition on Sheet No. A14-7.	(T)

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Cancelling Original A.C.C. Sheet No. A14-3

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SCHEDULE NO. A-14		

	SWITCHED DATA SERVICE (continued)					
RAT	RATES (continued)				Nonrecurring Charge <sup>1</sup>	(T) (T)
A1 Switched Data Customer Line Services (continued)					(T)	
	В3	Swit	ched Data Channel Access <sup>2, 3</sup>	\$ 270.00	\$ 300.00	(T)
		C1	Central Office Termination, per access arrangement	150.00	125.00	(T)
		C2	Central Office Channelization, per channel activated	6.00	-	(T) (D) (D)
		C3	Customer Premises Termination (optional), per access arrangement	130.00	75.00	(T) (T)
		C4	Customer Premises Channelization (optional), per channel activated	30.00	20.00	(T) (T)

1	In addition to Service Connection Charges in Schedule No. A-5.	-(T)
2	In addition to the 1.544 Mbps Special Transport Rates set forth in the Intrastate Access Tariff, Section 7.11.	-
3	In addition to the FCC End User Common Line (EUCL) Charge set forth in the Interstate Access Tariff, Section 4.6 and	(T)
	4.7.1.	

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			SCHEDULE NO. A-14			
			SWITCHED DATA SERVICE (con	tinued)		
RAT	ES (co	ontinu	ed)	Monthly <u>Rate</u>	Nonrecurring Charge <sup>1</sup>	(T) (T)
A1	Swit	ched [	Data Customer Line Services (continued)			<b>(</b> T)
	B4	Swite	ched Data Individual Line Loop Extension Service 2.3			(T)
		C1	Single Line Access <sup>4</sup>	50.00	50.00	(T)
			Single Line Extension Channel	12.00	50.00	(T)
		C2	Centrex Access <sup>4</sup>	50.00	50.00	(T)
			Centrex Extension Channel	15.00	50.00	(T)

1	In addition to Service Connection Charges in Schedule No. A-5.	(T)
2	Both the Access and the Extension Channel are required.	
3	In addition to the Special Transport Rates set forth in the Intrastate Access Tariff, Section 7.	
4	In addition to the FCC End User Common Line (EUCL) Charge set forth in the Interstate Access Tariff, Section 4.6 and	(T)
	4.7.1.	
	(continued)	

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A14-5</u>

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		SCHEDULE NO.	A-14	
		SWITCHED DATA SERVIC	CE (continued)	
RATI	ES (co	intinued)	Monthly Rate 1	(T)
A2	Swite	hed Data Optional Services, per line		
	В1	Data Direct Connect	\$ 1.00	(T)
	В2	Data Closed User Group	1.00	(T)
А3	Swite	ched Data Optional Service Packages		
	B1	Feature Package Data 1000, each	3.00	(T) (D)
	<b>B</b> 2	Feature Package Data 2000, each	5.00	(T) (D)
A4	Swit	ched Data Network Usage <sup>2</sup>		(T)
		ched Data Network Usage will be billed in accordance with thedule No. B-1, where applicable.	the rates and conditions for message toll calls as set forth	
			Rate	<b>(</b> T)
A5	Swit	ched Data Software Reconfiguration, per occurrence	\$ 12.75	(T)
	Opti	Software Reconfiguration charge is applicable for any softwonal Features (e.g., change Speed Call Lists, Data Direct Calages (e.g., add, delete, or change features). The subsequence.	onnection Destination, etc.) or changes to Feature	
		tion to Service Connection charges in Schedule No. A-5. k usage does not apply to Centrex intercom calls.		(T) (T)
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Cancelling Original A.C.C. Sheet No. A14-6

#### **ARIZONA**

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

#### CONDITIONS

#### A1 Definitions

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<u>Asynchronous</u> - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second (bps) - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

<u>Digital</u> - Information which is expressed in discrete or noncontinuous form.

<u>Full Duplex</u> - Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

<u>Half Duplex</u> - Type of communication that supports transmission of data signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

<u>Hunting</u> - A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.

Off-Peak - The Off-Peak period for usage rating is from 5:00 p.m. up to, but not including, 8:00 a.m.

Peak - The peak period for usage rating is from 8:00 a.m. up to, but not including, 5:00 p.m.

<u>Synchronous</u> - A method of transmitting data in which the data characters and bits are transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.

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#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services

Switched Data Services - Exchange network services which provide for digital, end-to-end data transport.

<u>Low Speed Line Services</u> - Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600, and 19,200 bits per second, asynchronous, full duplex or half duplex connections and 1200, 2400, 4800, 9600, and 19,200 bits per second synchronous full duplex or half duplex connections for single line and Centrex line applications.

<u>High Speed Line Services</u> - High Speed Line Services support 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections for single line and Centrex line applications.

Switched Data Individual Line Loop Extension Service - An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension includes one channel which is used exclusively for data transmissions. Some technologies will permit transmissions up to 56,000 bits per second or up to 64,000 bits per second depending on technology.

Switched Data Channel Access - A 1.544 high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides 24 digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

<u>Data Line Security</u> - Data Line Security prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

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Cancelling Original A.C.C. Sheet No. A14-8

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

Description of Services (continued)

Intercom Dialing - Intercom Dialing allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.

<u>Direct Dialing</u> - Direct Dialing allows the user to place local and long distance calls between Switched Data lines without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

Data Direct Connect - Data Direct Connect is an optional service which provides an automatic connection between a Switched Data calling line that goes off-hook at a predetermined location.

<u>Data Closed User Group</u> - Data Closed User Group is an optional service restricted to Centrex lines, which provide partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

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Cancelling Original A.C.C. Sheet No. A14-9

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

- A2 Description of Services (continued)
  - **B1** Packaged Services
    - C1 Feature Package Data 1000

<u>Data Individual Speed Call-Short List</u> - Individual Speed Call-Short List is limited to an individual Switched Data line. Short List permits up to eight stored numbers. Short List is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

<u>Data Call Forward (All/Busy/No Answer)</u> - Data Call Forward permits incoming calls to be automatically forwarded to a predetermined number. All calls may be forwarded or calls can be forwarded according to busy or no answer conditions. Data Call Forward is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

<u>Data Last Number Redial</u> - Data Last Number Redial permits redialing the last called number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

<u>Data Toll Restriction</u> - Data Toll Restriction will block toll calling over Switched Data Lines.

<u>Data Sequential Hunt Group</u> - Data Sequential Hunt Group pilot telephone number assigned to a group of lines. Hunting is sequential, starting at the first line assigned to the pilot telephone number and ending at the last line.

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#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

- A2 Description of Services (continued)
  - B1 Packaged Services (continued)
    - C2 Feature Package Data 2000. (In addition to services included in Feature Package Data 1000).

<u>Data Call Back</u> - Data Call Back notifies user encountering a busy station to be notified when the station becomes idle and automatically establishes the call. Data Call Back is available with Centrex intercom calling but not with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

<u>Data Saved Number Redial</u> - Data Saved Number Redial allows for redialing a saved number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

<u>Data Circular Hunting</u> - Data Circular Hunting assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. Hunting is not available with Switched Data Channel Access nor with Switched Data Individual Line.

<u>Data Group Speed Calling</u> - Data Group Speed Calling permits abbreviated dialing for a list of numbers shared by a group of data lines. The list may be updated either by a service order or by a designated user (controller). Additions, changes, or deletions of numbers can be made only from the controller's line. Other lines with access to this list are restricted. Speed Calling is available with Centrex intercom calling but is not available with Data Channel Access nor with Switched Data Individual Line Loop Extension.

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Cancelling Original A.C.C. Sheet No. A14-11

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

- A2 Description of Services (continued)
  - B1 Packaged Services (continued)
    - C2 Feature Package Data 2000. (In addition to services included in Feature Package Data 1000) (continued)

<u>Data Individual Speed Call-Long List</u> - Long List is the same as the Data Individual Speed Call Short-List except a Long List permits up to thirty stored numbers. Long List is limited to Switched Data Lines but is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

A3 General

Switched Data Service will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Company Account Representative of Business Office at the telephone number listed in your telephone directory for Installation/Service.

The minimum billing for which service is provided is one month.

Customer Premises Channelization may be provided by the customer or the Utility. If the Utility provides channelization at a customer's premises, the customer is not required to provide a channel access card. Channel termination equipment shall be placed at a single equipment location on the customer's premises. The customer must provide floor space, a temperature controlled environment, and a 120 volt, 60 Hz AC power service. Emergency backup power and ring generating equipment services are available at charges and rates developed for each individual case.

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1st Revised A.C.C. Sheet No. A14-12

#### **ARIZONA**

Original \_\_\_\_\_ A.C.C. Sheet No. A14-12

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS	(continued)	į
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#### Α4 Application of Rates

Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or equipment made available by the Utility. Channelization at the customer's premises when provided by the Utility is available at the rates specified under RATES A1 B3 preceding. Both the Customer Premises Channelization charge, per channel, and the Customer Premises Termination charge, per access arrangement (24 channels), will apply.

End User charges as specified in the End User Facilities for Interstate Access (FIA), Interstate Access Tariff, Section 4.6 and 4.7.1, will apply to Switched Data service. For each Switched Data Channel Access and Switched Data Individual Line Loop Extension, the End User FIA charge will apply twice.

#### A5 Access Dialing

Access to Switched Data service is obtained through a dial connection via the public switched telephone network using the standard 7 through 10 digit methods.

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1st Revised	A.C.C. Sheet No.	A14-13

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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A14-13</u>

#### SCHEDULE NO. A-14

#### SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A6 Technical Limitations

Switched Data Service requires the use of customer provided data equipment that is compatible with the Utility's equipment and facilities. Service Connection Charges, as set forth in Schedule A-5, apply for visits by the Utility to a customer's premises if a service difficulty results from customer-provided facilities or equipment.

Customers may be affected by technological limitations because of digital signal power loss. Beyond the following limitations, customers will be served with Switched Data Individual Line Loop Extensions or Switched Data Channel Access:

<u>DMS-100</u>: 42dB loss at 80 kilohertz, equating to a maximum route length ranging from 12,000 feet to 18,000 feet, depending on cable gauge and customer wiring.

<u>5ESS</u> (non-ISDN equipped): 42dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet depending on cable gauge and including customer wiring.

If these losses are exceeded for a customer, the customer must subscribe to Switched Data Individual Line Loop Extension Service.

A7 Service Interruption

Provisions concerning allowance for interruptions in service are set forth in Schedule No. AC, Rule No. 12.

A8 Special Construction

All rates and charges set forth in this schedule apply if suitable facilities are available. If special construction is necessary, the special construction charges set forth in Schedule No. G-1 apply.

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3rd Revised A.C.C. Sheet No. A15-1

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Cancelling 2nd Revised A.C.C. Sheet No. A15-1

#### SCHEDULE NO. A-15

#### CUSTOMER OWNED AND OPERATED (COPT) SERVICE

#### LIST OF EFFECTIVE SHEETS

Sheets 1 through 14 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision		
1	3rd *		
2	1st		
3	1st		
<b>4 5</b>	1st		
5	1st		
6	1st		
7	2nd		
8	1st		
9	2nd *		
10	2nd		
11	2nd *		
12	1st		
13	1st		
14	1st		

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Advice Letter No. 218

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Decision No.

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Decision No.

1st Revised	A.C.C.	Sheet No.	<u>A15-2</u>
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Cancelling <u>Original</u> A.C.C. Sheet No. <u>A15-2</u>

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SCHEDULE NO. A-15	
CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)	
APPLICABILITY	
Applicable to Customer Owned Pay Telephone (COPT) Service.	
For Billing and Collecting of Pay Station Service Charge - the applicability of this tariff is under conditions permitting billing of customers of the Utility for services provided by others.	
TERRITORY	
Within all exchange areas, as those areas are defined by maps filed as part of Verizon California Incorporated - Arizona's tariff schedules.	Ē)
(continued)	
Advice Letter No. 211 Issued By Date Filed _JUN 28,	2002

Director Regulatory Affairs Effective 1\_1, 2002

1st Revised	A.C.C.	Sheet No.	<u>A15-3</u>
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Cancelling Original A.C.C. Sheet No. A15-3

#### **ARIZONA**

#### SCHEDULE NO. A-15

#### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

#### **GENERAL**

- A1 Special Conditions
  - B1 The COPT Provider will be responsible for installing on or adjacent to each COPT a prominent display indicating the following in a well-lighted area and in clearly legible form in both English and Spanish:
    - C1 dialing instructions
    - C2 direct dial rates set by COPT owner
    - C3 owner name, address, and telephone number
    - C4 clearly stated procedures for registering complaints with COPT owner and claiming refunds from COPT owner
    - C5 rate for local call and any time limit imposed on local call duration plus any additional charges for additional time
    - C6 The phone is not owned by the local exchange carrier
    - C7 any usage charge rate for non-sent paid intraLATA or interLATA calls if in addition to utility's comparable charges
    - C8 any rates for nonlocal intraLATA calling which exceed utility's authorized rates for calls of the same distance from utility's public coin telephones at the same time of day or day of the week
    - C9 if the telephone is prepay or post-pay
    - C10 which credit cards the COPT set will accept
    - C11 the charge for directory assistance ("DA") calls
    - C12 whether coins are returned for uncompleted calls
    - C13 whether toll, operator-assisted, and credit card calls can be made
    - C14 an explanation on how to obtain refunds
    - C15 whether the phone makes change

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1st Revised	A.C.C.	Sheet No.	A15-4

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Cancelling Original A.C.C. Sheet No. A15-4

#### SCHEDULE NO. A-15

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

GENERAL (continued)

- A1 Special Conditions (continued)
  - B2 Customer-owned pay telephones (COPT) will have the following operational characteristics:
    - C1 Must be able to access the utility operator at no charge and without using a coin for emergency purposes.
    - C2 Must be able to access 911 Emergency Service, where available, at no charge, without using a coin or credit card and, when the COPT service is located in an exchange area which can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, when available.
    - C3 Must be able to access Repair Service, at no charge, without using a coin.
    - C4 Must be able to access 411 Directory Assistance Service, or directly dialed calls to Directory Assistance outside the caller's Area Code but within the LATA.
    - C5 Must comply with all applicable Federal, State and Local laws, rules and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
    - C6 Must return coins deposited in the event a call is not completed. In addition, the customer shall make refunds promptly upon plausible user complaint about failure of the COPT to return coins, poor transmission, premature disconnection, or other service problems.

(D)

(continued)

Advice Letter No. 211

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1st Revised	A.C.C. Sheet No.	A15-

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#### **ARIZONA**

Cancelling	Original	A.C.C. Sheet No	. <u>A15-</u>
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#### SCHEDULE NO. A-15

#### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

- Special Conditions (continued)
  - The COPT Provider must affix in a clearly visible position on the face of the COPT a registration sticker, which shall include a registration number and the name and address of the owner and the telephone number to call for repair service of the COPT.
  - The COPT Provider agrees to submit a new application form to the utility upon transfer of ownership, relocation, or replacement of the COPT, and understands that service may be terminated by the utility or the Commission for violation of this or any other tariff conditions.
  - The COPT Provider will be required to route all intraLATA calls from their COPT through the utility's transmission facilities, and to route all interLATA calls from their COPT through the utility's access facilities.
  - The COPT owner shall be responsible for the provision and replacement of telephone directories for use at each B6 COPT. The COPT owner will be provided with one local telephone directory free of charge at initial installation and each time the directory is reissued by the utility. The utility will charge for any additional directories.
  - In the event it becomes apparent that a customer-owned coin/coinless telephone is attached to a line not authorized for use with such a set, the utility reserves the right to disconnect that customer's service. However, should the customer so request, the utility will install a Coin Line at the rates and charges specified herein.

(D)

(continued)

Advice Letter No. 211 Decision No.

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1st Revised	A.C.C.	Sheet No.	A15-6

Cancelling Original A.C.C. Sheet No. A15-6

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		SCHEDULE NO. A-15
		CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)
GEN	ERAL	(continued)
A1	Spec	cial Conditions (continued)
	B8	Coin sent-paid interLATA calls from COPT or IPP Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.
		(continued)

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2nd Revised A.C.C. Sheet No. A15-7
Cancelling 1st Revised A.C.C. Sheet No. A15-7

#### ARIZONA

		SCHE	DULE NO. A-15	
		CUSTOMER OWNED AND O	PERATED (COPT) SERVICE(continued)	
				(D)
COPT	LINE	BERVICE		
A1	Rates	and Charges	Monthly <u>Rate</u>	
	B1	COPT Line Service		
		C1 BRA	\$ 46.30	
A2	Optio	nal Features		
	B1	Answer Supervision, per line	3.55	
А3	Defin	tions and Requirements		
	B1	COPT Line Service provides an access lin COPT Line Service rate does not include a	e for use only with a customer-owned pay telephotelephone set.	ne (COPT). The
		This service allows the customer, within ce distance calls placed from the COPT. subscribes to the access line.	rtain limitations, to establish the call rate for sent particles for purposes of this service, is the	aid local and long e individual who
	B2	Directory listings for subscribers to COPT listings.	Line Service are provided under conditions for fu	rnishing business
	В3	Joint User Service is not furnished with CO	PT Line Service.	
	B4	Utility operator assistance on coin sent paid	calls is denied.	
	B5	Utility will not offer or make refunds.		
				(D)
			(continued)	
Advice	Letter	No. 211	Issued By	Date FiledJUN 28, 2002

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1st Revised A	A.C.C.	Sheet No.	<u>A15-</u>
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Cancelling Original A.C.C. Sheet No. A15-8

#### SCHEDULE NO. A-15

#### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COPT	LINE	<b>SERVICE</b>	- Continued

- A3 Definitions and Requirements Continued
  - B6 Applicable rules, conditions, rates, and charges apply as described elsewhere in this tariff.
  - B7 A COPT Provider must order a separate COPT Line for each COPT installed and will be billed at the tariff rate.
  - B8 A COPT must be hearing-aid compatible and accessible to the handicapped.
  - B9 Minimum service period is one month.
  - B10 COPT Line Services will be considered a business service for the purpose of applying the conditions in the rules of this tariff concerning establishing/reestablishing credit.
  - B11 Access to 1 + 976 will be denied.
  - B12 This service is only available on a measured service basis where available or on a flat rate basis when measured service is not available. With the implementation of measured service within a central office, flat rate service will be automatically converted.
  - B13 Restrictions apply against the use of COPT Line Service with Foreign Exchange, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Service, Remote Call Forwarding, Private Line Service and Channels for Data Transmission and all calling plans.
  - B14 The COPT Provider is responsible for the installation, operation and maintenance of any COPT used in connection with this service.

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(continued)

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2nd Revised A.C.C. Sheet No.	A15-9
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**ARIZONA** 

Cancelling 1st Revised

1st Revised A.C.C. Sheet No. A15-9

#### SCHEDULE NO. A-15

#### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

#### **COPT LINE SERVICE - Continued**

- A3 Definitions and Requirements Continued
  - B15 The customer will be responsible for payment of utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service and for directory assistance charges incurred at the COPT. In addition, call screening, call blocking, and or call rating will be the responsibility of the customer.
  - B16 Customer-owned pay telephones must be registered in compliance with the FCC's Registration Program or connected behind a FCC registered coupler. A COPT must be installed in compliance with the National Electric Safety Standard.
  - B17 The customer shall be responsible for the payment of charges as set forth in Schedule No. A-5 for visits by a utility employee to the customer's COPT when the service difficulty is caused by customer-owned equipment or facilities.
  - B18 Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPT Answer Supervision will be provided for use with COPT Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence. Applicable rules, conditions, rates, and charges apply as described elsewhere in this tariff.
  - B19 711 Telecommunications Relay Service must be accessible at no charge, without using a coin or credit card. (N)

(continued)

Advice Letter No. 218

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2nd Revised A.C.C. Sheet No. A15-10 Cancelling 1st Revised A.C.C. Sheet No. A15-10

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### CUSTOMER OWNED AND OPERATED (COPT) SERVICE(continued)

COIN LINE SERVIC	E
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A I Mates and Onlarges	A1	Rates	and	Charges
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COPT Coin Line Service is provided on a Fixed Rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

Monthly Rate

Coin Line, per line

D1 BRA

\$48.30

#### A2 Definitions and Requirements

- Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local Exchange Company customer-owned pay telephones.
- B2 COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- B3 A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off -premise extensions to a COPT Coin Line are not permitted.

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(continued)

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2nd Revised A.C.C. Sheet No. A15-11

**ARIZONA** 

Cancelling 1st Revised

1st Revised A.C.C. Sheet No. A15-11

#### SCHEDULE NO. A-15

#### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

#### **COIN LINE SERVICE - Continued**

- A2 Definitions and Requirements Continued
  - B4 Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
  - B5 The Utility shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.
  - B6 The Utility shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
  - B7 COPT Coin Line Service will be provided from central offices where facilities are available.
  - B8 711 Telecommunications Relay Service must be accessible at no charge, without using a coin or credit card. (N)

(continued)

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1st Revised	A.C.C.	Sheet No.	A15-1
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Cancelling Original A.C.C. Sheet No. A15-12

#### SCHEDULE NO. A-15

## CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

### **COIN LINE SERVICE** - Continued

#### Features Α3

- Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment В1 is available.
- Service is provided on a one-way or a two-way basis at the customer's option.
- Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
- Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
- Central office 900 and 976 blocking is provided. В6
- Standard recorded announcements used for calls from the Utility's Public Telephone Service pay telephones are В7 used for calls that originate from a COPT Coin Line.

(continued)

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**ARIZONA** 

SCHEDULE NO. A-15

### CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

#### **COIN LINE SERVICE - Continued**

- A4 Responsibility of the Subscriber
  - B1 The subscriber is subject to the requirements for COPT Service as set forth in GENERAL, A1.
  - B2 The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
  - B3 Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
  - B4 It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Service are (T) compatible with the Utility's network.
- A5 Rate Regulations
  - B1 No charge will be imposed for incoming calls.
  - B2 Sent-paid local calls will be rated by the Central Office.
  - B3 Operator assisted sent-paid local calls will be rated to the end-user at the rate of .20 cents per message, plus the appropriate additive operator service charges as specified in Schedule Cal. P.U.C. No. B-1. Non-sent paid local calls will be rated to the end-user at the rate of .20 cents per message and the appropriate additive operator service charges as specified in Schedule Cal. P.U.C. No. B-1.

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Cancelling Original A.C.C. Sheet No. A15-14

#### **ARIZONA**

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CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COIN LINE	SERVICE -	Continued

- Α5 Rate Regulations - Continued
  - Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Schedule No. B-1. Non-sent paid GTE Long Distance Service calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges as specified in Schedule No. B-1.
  - The appropriate Service Connection Charges and/or Customer Premises Work as specified in Schedule No. A-5 are applicable for each COPT Coin Line installed, moved, or changed.
  - Rates for Verification/Interrupt Service are as specified in Schedule No. A-1. B6

(continued)

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# **ORIGINAL**

Original	A.C.C.	Sheet	No.	<u>A16-</u>

Cancelling \_\_\_\_ A.C.C. Sheet No. <u>A16-1</u>

#### **ARIZONA**

	SCHI	EDULE NO. A-16	(N)
LIST OF EFFECTIVE SHEETS	PROMOTIONS		
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	<u>Sheets</u>	Number of <u>Revision</u>	
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dvice Letter No. 216		Issued By	Date Filed FEB 07, 2003

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Effective \_\_\_\_\_ 2003

VERIZON CALIFORNIA INC.	ORIGINAL	Orig	inal A.C.C. Sheet No. <u>A16</u>	)-
ARIZONA		Cancelling	A.C.C. Sheet No. A16	
	SCHEDULE NO. A-16		(N)	_
	PROMOTIONS			
APPLICABILITY				
Applicable to services offered in the I	Local Exchange tariffs.			
TERRITORY				
Within the exchange areas of all exch	nanges as said areas are defined on maps	filed as part of the tariff s	schedule.	
GENERAL				
awareness of particular offerings amo	age in promotions of its service offerings dong existing customers. These promotions urring and/or nonrecurring charges for the carly situated customers.	will be for a limited time	period and will typically	
	(continued)			

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3rd Revised A.C.C. Sheet No. B1-1

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SCHEDULE NO. B-1				
MESSAGE TOLL TELEPHONE SERVICE			(T)	

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	Number of Revision
1	3rd *
2	2nd *
3	2nd *

Denotes Change		(N)
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2nd Revised	A.C.C.	Sheet	No.	B1-2

Cancelling 1st Revised A.C.C. Sheet No. B1-2

#### **ARIZONA**

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#### SCHEDULE NO. B-1

#### MESSAGE TOLL TELEPHONE SERVICE (continued)

#### **APPLICABILITY**

Applicable to message toll telephone service furnished or made available by this utility between its points and between its points and points reached over facilities of connecting utilities.

#### **TERRITORY**

Between points within the State of Arizona where the respective rate centers of such points are located in said state.

**RATES** 

### TOLL SERVICE ADOPTION NOTICE

VERIZON CALIFORNIA INC. - Arizona assents to, adopts, and concurs in the Message Toll Telephone Service tariff, Regulations and Schedule of Charges, of US West Communications, together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this adoption notice, for the purpose of furnishing all intrastate message toll telephone service thereunder originated at or terminated at a point of this utility with the exception of intrastate toll Directory Assistance which is provided in Schedule No. A-1 of this tariff.

#### **EXCEPTIONS**

VERIZON CALIFORNIA INC. - Arizona does not concur in 6.3.14, Volume Discount, of U S WEST'S MESSAGE TELECOMMUNICATION SERVICE TARIFF, 6.

VERIZON CALIFORNIA INC. - Arizona does not concur in 6.2.1.A.3, Customer-Dialed Calling Card (Mechanized), or 6.2.1.A.4, Customer-Dialed Calling Card (Operator-Assisted), of U S WEST'S MESSAGE TELECOMMUNICATION SERVICE -ADMINISTRATIVE GUIDELINES TARIFFS. See VERIZON CALIFORNIA INC. - Arizona Schedule No. B-1, CONDITIONS, A1, Customer-Dialed Calling Card.

VERIZON CALIFORNIA INC. - Arizona does not concur in 6.2.1.A.5, Operator-Assisted Station-to-Station, of U S WEST'S MESSAGE TELECOMMUNICATION SERVICE - ADMINISTRATIVE GUIDELINES TARIFFS.

VERIZON CALIFORNIA INC. - Arizona does not concur in 6.2.3.A through 6.2.3.C.5, 1-800-U S WEST Calling Service, of U S WEST'S MESSAGE TELECOMMUNICATION SERVICE - ADMINISTRATIVE GUIDELINES TARIFFS.

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(continued)

2nd Revised A.C.C. Sheet No. B1-3

Cancelling 1st Revised A.C.C. Sheet No. B1-3

#### **ARIZONA**

#### SCHEDULE NO. B-1

#### MESSAGE TOLL TELEPHONE SERVICE (continued)

#### TERMS AND CONDITIONS

#### A1 Calling Card Service

Calling Card Service encompasses customer-dialed calls in which the person originating the call, including from a pay telephone, completes the call either with or without the assistance of an operator. The call is billed, where automatic billing equipment is available, to a telecommunications company calling card.

- B1 Method of Applying Rates for Calling Card Service (Direct Dial)
  - C1 Mechanized

Charges apply according to the class of call the calling person selects as defined below:

- D1 Applies to Station-to-Station calls (where equipment is available), and the calling person dials a Utility-designated toll free access number or the digit zero, plus the called telephone number, plus the calling card number without the assistance of an operator. This also applies to calls placed from Public Access Lines (PALs).
- C2 Operator-Assisted
  - D1 Applies to Station-to-Station calls (where equipment is available), and the calling person dials a Utility-designated toll free access number or the digit zero, plus the called telephone number, and operator assistance is limited to the operator entering the calling card number. This also applies to calls placed from Public Access Lines (PALs).
- A2 Operator-Assisted Station-to-Station

Operator-Assisted Station-to-Station Service encompasses calls that are completed with the assistance of an operator, other than Dial Station-to-Station, Customer-Dialed Calling Card, and Operator-Assisted Person-to-Person. Operator-Assisted Station-to-Station Service also applies when calls originate from a Public Access Line (PAL), and when a customer asks that a completed Direct Dialed Station-to-Station call be billed to another telephone number.

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Cancelling Original A.C.C. Sheet No. B2-1

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#### WIDE AREA TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 and 2 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision
1	1st *
2	1st *

Denotes Change	(N)
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1st Revised	A.C.C.	Sheet No.	<u>B2-2</u>
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SCHEDULE NO. B-2	
WIDE AREA TELEPHONE SERVICE (continued)	
APPLICABILITY	
Applicable to intrastate wide area telephone service.	
TERRITORY	
Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.	
RATES	
For the purpose of furnishing intrastate wide area telephone service originated at one of its points, VERIZON CALIFORNIA INC Arizona assents to, adopts, and concurs in Wide Area Telephone Service tariff, Section 1, of the Arizona tariffs of US West Communications, together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this adoption notice.	(T) (T)
(continued)	

Advice Letter No. \_\_\_\_\_211 Issued By Date Filed JUN 28, 2002 Decision No. \_\_\_\_\_ Director Regulatory Affairs

> **ADMINISTRATIVELY** APPROVED FOR FILING

Effective 1 2002

1st Revised A.C.C. Sheet No. B3-1

Cancelling Original A.C.C. Sheet No. <u>B3-1</u>

**ARIZONA** 

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#### ARIZONA UNIVERSAL SERVICE FUND

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

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1	1st *
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Original A.C.C. Sheet No. <u>B3-2</u>

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SCHEDULE NO. B-3	
ARIZONA UNIVERSAL SERVICE FUND (continued)	
Concurrence with U.S. West Communications' Arizona Universal Service Fund Tariff.	
VERIZON CALIFORNIA INC Arizona assents to, adopts and concurs in the Arizona Universal Service Fund Tariff furnished (T) by U.S. West Communications in the State of Arizona.	
(continued)	

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Director Regulatory Affairs Effective 7-12002

**VERIZON CALIFORNIA INC.** 

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SCHEDULE NO. B-3	
ARIZONA UNIVERSAL SERVICE FUND (continued)	
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1st Revised	A.C.C.	Sheet	No.	G1-
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#### **ARIZONA**

#### PRIVATE LINE SERVICES

#### LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	
1	1st *	
1A #	Original	
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1st Revised	A.C.C.	Sheet	No.	<u>G1-2</u>

Cancelling Original A.C.C. Sheet No. G1-2

#### **ARIZONA**

		SCHEDULE NO. G-1	•		
		PRIVATE LINE SERVICES (continue	d)		
APPLICA	ABILITY				
		astate private line services and channels furnished or made its points and between its points and points reached over fa			(T)
TERRITO	DRY				
Within the	e excha	ge areas of all exchanges as said areas are defined on ma	ps filed as part of the	tariff schedules.	
RATES			Nonrecurring Charge 1	Monthly <u>Rate</u>	(T) (T)
A1 intr	aexchar	ge service	Onlarge	Nate	(1)
B1	Misc	ellaneous or other services	Rates and charge respective sched		(T)
B2	Loca	channel mileage	respective some	ulos	(1)
	C1	First 1/4 mile or fraction thereof, air-line measurement	-	\$ 8.35	(T)
	C2	Each additional 1/4 mile or fraction thereof, air-line measurestands	urement -	2.10	(T)
	C3	Each termination	\$ 6.00	-	(T) (D)
A2 Inte	erexchar	ge service			
B1		xchange Private Line Service will be provided as special ac FORNIA INC Arizona Access Service tariff.	cess service as show	n in Section 7 of VERIZON	(T) (T)
<sup>1</sup> In add	lition to a	applicable service connection charges as shown in Schedule (continued)	e no. A-5.		(T)
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1st Revised A.C.C. Sheet No. G1-3

Original A.C.C. Sheet No. G1-3

#### **ARIZONA**

SCHE	DULE	NO.	G-1
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#### PRIVATE LINE SERVICES (continued)

#### CONDITIONS

- Private lines located wholly within an exchange area may terminate on key telephone systems but will be connected on a switchboard or connected for exchange or toll service. Customer-provided equipment meeting the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations may be connected to corresponding private line service.
- Outside plant facility
  - B1 Local channels
    - The air-line measurement is the air-line distance between the terminals of the line. The number of 1/4 miles is computed separately between the various terminals along the circuit. The number of sections between terminals shall be one less than the number of terminals connected. If the channel passes through another central office, the measurement shall be computed separately between the central offices and added to the measurement of the channel from the central office to the telephone set.
    - C2 Each channel from the central office is priced separately.
    - Fractional quarter miles shall be computed to whole quarter miles for each separate measurement between points as referred to above.

(continued)

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#### **ARIZONA**

#### SCHEDULE NO. G-1

#### PRIVATE LINE SERVICES (continued)

CONDITIONS	(continued)
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Advice Letter No. 211

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- A3 If unusual conditions are involved in the provisions of service, such as the construction of channel facilities, additional charges may be applied, based on the cost incurred.
- This schedule includes the furnishing of all telephone equipment necessary for the provision of service. The use of privately-owned telephone equipment may be permitted when a customer desires special equipment for which provision is not otherwise made or when the use of privately-owned telephone equipment is essential and necessary to the proper operation of the service.
- A5 Unless otherwise provided for in the private schedules, the above rates for private lines, circuits, or channels are applicable when used in connection with private line telephone, teletypewriter, program transmission, sound recording, loudspeaker, speech networks, alarm systems, remote metering, supervisory control and other signaling services. The rates apply to each physical, nonphysical, metallic, or grounded circuit or channel.
- A6 Channels when reasonably available are furnished suitable for specified purposes and are arranged in such manner as the utility may elect. A channel, circuit, or facility furnished at the above rates may be used only for the specific purpose primarily intended, and may not be used for a combination of services, nor may a service be superimposed on one of a different kind.
- A7 The utility may make tests and inspections to determine that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are being complied with in the installation, operation and maintenance of customer provided facilities or equipment. The utility may disconnect the channel if at any time such action should become necessary to protect its services or equipment from harm.

(continued) Date Filed JUN 28, 2002 Issued By

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Cancelling 2nd Revised A.C.C. Sheet No. <u>I1-1</u>

ORIGINAL

**ARIZONA** 

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SCH	IFDL	II F	NO.	1-1

## INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

#### LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	Numb Revisi		
1	3rd	*	(P)
2	1st	*	
3	3rd	*	(P)

* (P)	Denotes Change Pending approval of Advice Letter No. 208.	(N)
	(continued)	

Advice Letter No. \_\_\_\_\_ Issued By
211
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#### **VERIZON CALIFORNIA INC.**

URIGINAL

_	1st Revised	A.C.C.	Sheet No. I1	<u>.2</u>
Cancelling _	Original	A.C.C.	Sheet No. <u>I1</u>	<u>-2</u>

#### **ARIZONA**

	SCHEDULE NO. I-1	
	INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS (continued)	(T)
APPLICABILITY		
Applicable to business substariff.	cribers who request special service arrangements and/or services not provide	d for in the
TERRITORY		
Within the exchange areas as	identified in each special arrangement.	
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	(continued)	4.000
Advice Letter No. 21	issued By	Date Filed JUN 28, 200
Decision No.	Director	Effective 1_1, 200

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Cancelling 2nd Revised A.C.C. Sheet No. 11-3

#### ARIZONA

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INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS (continued)

(T)

#### A1 DESCRIPTION OF SERVICE

Where a business subscriber requests one of the special service arrangements described below, which requires the use of the Utility's central office facilities, or for services not otherwise provided for in the tariff. Such service will be provided only on an Individual Case Basis, which is subject to prior review by the Arizona Corporation Commission.

- An installation and/or monthly charge will be required based on the total cost of the service furnished, labor incurred, and/or special work required.
- B2 The Utility has the discretion to require Basic Termination Agreements from a subscriber as set forth to any of the services below.

#### A2 911 Digital Data Network for a Governmental Customer

The Utility shall provide to the Customer's PSAP location a 911 Digital Data Network for provisioning of 911 Automatic Location Identification (ALI) Service using dedicated access with a business local exchange line service as the back-up facility. The 911 Digital Data Network may also be used for future applications, subject to modification and amendment of this Agreement pursuant to modification rules set forth in the Agreement.

B1 Term

The term period is for three (3) years ending May 9, 2005.

(P)

B2 Rates

C1 Monthly Recurring Charge

PSAP IXC Access Transport Facility	\$ 1,436.36
Verizon Dedicated Access X.25 Port	40.00
X.25 Packet Usage Flat Rate Charge	51.40
PSAP Dial Back-up local exchange	
telephone line service Primary Line	1

(T)

Per Arizona Tariff Schedule No. A-1, A.C.C. Sheet No. A1-4.

(T)

(P) Pending approval of Advice Letter No. 208.

(continued)

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_	1st Revised	A.C.C. Sheet No. <u>L1-1</u>
Cancelling	Original	A.C.C. Sheet No. <u>L1-1</u>

**ARIZONA** 

SCHEDULE NO. L-1		
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Sheet 1 of this schedule is effective as of the date shown on each sheet.

<u>Sheets</u>	Number of <u>Revision</u>
1	1st
1A #	Original
2 #	Original
3 #	Original
4 #	Original
5 #	Original
6 #	Original
7 #	Original
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11 #	Original
12 #	Original
13 #	Original
14 #	Original

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Advice Letter No	o. <u>211</u>
Decision No.	

Issued By

Director Regulatory Affairs Date Filed <u>JUN 28, 2002</u>

Effective ]-1, 2002

## VERIZON CALIFORNIA INC.

ORGINAL

1st Revised	A.C.C.	Sheet	No.	<u>L2-1</u>

Cancelling Original A.C.C. Sheet No. <u>L2-1</u>

### ARIZONA

			SCHEDULE N	O. L-2	•			
LIST OF EFFECTIVE SHEETS								
Sheet 1 of this schedule is effective as	s of t	he date sh	own on each s	neet.				(T)
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	1			1st	*			
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Decision No.				ory Affairs				<del></del>

#### **ARIZONA**

#### SCHEDULE NO. X-1

#### **DISCONTINUED SERVICES**

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

	Number of		Number of
Sheet	Revision	Sheet	Revision
1	2nd *	24#	Original
1A#	Original	25#	Original
	1st *	26#	Original
2 3	1st *	27#	Original
4	2nd *	28#	Original
5#	Original	29#	Original
6#	Original	30#	Original
7#	Original	31#	Original
8#	Original	32#	Original
9#	Original	33#	Original
10#	Original	34#	Original
11#	Original	35#	Original
12#	Original	36#	Original
13#	Original	37#	Original
14#	Original	38#	Original
15#	Original	39#	Original
16#	Original	40#	Original
17#	Original	41#	Original
18#	Original	42#	Original
19#	Original	43#	Original
20#	Original	44#	Original
21#	Original	45#	Original
22#	Original	46#	Original
23#	Original	<b>4</b> 7#	Original

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1st Revised A.C.C. Sheet No. X1-2

Cancelling	Original	A.C.C. Sheet No	<u>X1-2</u>

**ARIZONA** 

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## DISCONTINUED SERVICES (continued)

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Rates, charges and conditions applicable to the provision of service under this schedule are provided under respective subtitles

Sheet No. Subtitles 3

Network Access Line Service

(continued)

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**ARIZONA** 

Cancelling Original A.C.C. Sheet No. X1-3

#### SCHEDULE NO. X-1

#### DISCONTINUED SERVICES (continued)

NETWORK ACCESS LINE SERVICE

**APPLICABILITY** 

Applicable to discontinued business or residence network access line service limited to existing customers only.

**TERRITORY** 

Within the base rate and suburban areas of exchanges listed below as said areas are defined on maps filed as part of the tariff schedules.							
RATES	Month	(T)					
INILO	Two-Party Line	Four-Party Line	ı				
A1 Business network access line service			(T)				
Parker Dam	\$ 27.60	1	( <u>T</u> )				
Parker	27.60	1	1				
Poston	27.60	1	(T)				
A2 Residence network access line service							
Ehrenberg	•	\$ 12.65	(T)				
Bouse	18.20	-					
Parker	14.20	12.65					
	18.20	-	1				
Parker Dam	•	12.65					
Poston	14.20	12.65	1				
	18.20	-	(T)				
Service is not offered.  (continual)	ned)		(T)				
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Znd Revised A.C.C. Sheet No. X1-4

Cancelling 1st Revised A.C.C. Sheet No. X1-4

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**ARIZONA** 

	SCHEDULE NO. X-1	
	DISCONTINUED SERVICES (continued)	
NETWORK ACCESS	LINE SERVICE (continued)	
CONDITIONS		
service until se service showr	ess or residence customers to service at present premises under Rates A1 or A2 above may retain ervice is discontinued. New service or reapplication for service will be provided for at rates for grades of in Schedule No. A-1. When exchange facilities become available for service upgrades, service under nust be discontinued upon 30 days written notification to the customer and regraded services will be rated e No. A-1.	
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